

Empire Plan Prescription Drug Program
Website Statistics

	October-10	November-10	December-10	January-11	February-11	March-11
Order Status	13,343	14,111	17,206	16,786	16,605	18,744
Refills	9,320	9,382	11,014	9,780	9,085	11,405
Renewals	2,055	2,230	2,702	2,594	2,393	2,810
Pharmacy Locator	8,384	8,724	10,160	11,231	9,886	11,746
Envelopes, Forms, Temp Id	2,275	2,498	2,649	2,742	2,623	2,989
Claim Form Request	35	45	49	49	57	71
Drug Information	1,887	1,919	2,319	2,095	2,093	2,596
Account Summary	2,095	2,487	3,276	3,258	2,976	3,516

	April-11	May-11	June-11	July-11	August-11	September-11
Order Status	13,202	13,346	18,572	13,909	13,952	18,674
Refills	9,248	9,323	11,703	9,223	9,366	11,981
Renewals	2,047	2,048	2,573	2,018	1,907	2,488
Pharmacy Locator	8,836	7,958	9,431	7,147	7,422	10,525
Envelopes, Forms, Temp Id	2,195	1,952	2,334	1,701	1,889	2,061
Claim Form Request	32	18	30	23	23	28
Drug Information	1,918	2,056	2,690	1,977	1,884	2,311
Account Summary	2,527	2,301	3,007	2,392	2,411	3,189

	October-11	Total
Order Status	14,349	96,795
Refills	8,694	59,986
Renewals	1,910	14,784
Pharmacy Locator	8,704	60,131
Envelopes, Forms, Temp Id	16	15,776
Claim Form Request	28	306
Drug Information	2,106	12,909
Account Summary	2,899	17,608