

Pharmacy Benefit Services for The Empire Plan, Student Employee Health Plan, and New York State Insurance Fund Prescription Drugs Programs

Program Services Matrix (Section IV & V)

RFP Section IV (Technical Proposal)	DCS & NYSIF	DCS Only	NYSIF Only
Section IV.A Program Administration	DCS & NYSIF		
Section IV.A.1 Executive Summary	DCS & NYSIF		
Section IV.A.1.a Executive Summary	DCS & NYSIF		
Section IV.A.1.a(1) Executive Summary	DCS & NYSIF		
Section IV.A.1.a(2) Executive Summary	DCS & NYSIF		
Section IV.A.1.a(3) Executive Summary	DCS & NYSIF		
Section IV.A.1.a(4)(a-w) Executive Summary	DCS & NYSIF		
Section IV.A.2 General Qualifications	DCS & NYSIF		
Section IV.A.2.a General Qualifications	DCS & NYSIF		
Section IV.A.2.a(1) General Qualifications	DCS & NYSIF		
Section IV.A.2.a(2) General Qualifications	DCS & NYSIF		
Section IV.A.2.a(3) General Qualifications	DCS & NYSIF		
Section IV.B DCS and NYSIF Program Services	DCS & NYSIF		
Section IV.B.1 Account Team	DCS & NYSIF		
Section IV.B.1.a Account Team	DCS & NYSIF		
Section IV.B.1.a(1) Account Team	DCS & NYSIF		
Section IV.B.1.a(1)(a) Account Team	DCS & NYSIF		
Section IV.B.1.a(1)(b) Account Team	DCS & NYSIF		
Section IV.B.1.a(2) Account Team	DCS & NYSIF		
Section IV.B.1.a(2)(a) Account Team	DCS & NYSIF		
Section IV.B.1.a(2)(b) Account Team	DCS & NYSIF		
Section IV.B.1.a(3) Account Team	DCS & NYSIF		
Section IV.B.1.b Account Team	DCS & NYSIF		
Section IV.B.1.b(1) Account Team	DCS & NYSIF		
Section IV.B.1.b(1)(a) Account Team	DCS & NYSIF		
Section IV.B.1.b(1)(b) Account Team	DCS & NYSIF		
Section IV.B.1.b(2) Account Team	DCS & NYSIF		
Section IV.B.1.b(2)(a) Account Team	DCS & NYSIF		
Section IV.B.1.b(2)(b) Account Team	DCS & NYSIF		
Section IV.B.1.b(3) Account Team	DCS & NYSIF		
Section IV.B.2 Premium Development Services		DCS Only	
Section IV.B.2.a Premium Development Services		DCS Only	
Section IV.B.2.a(1) Premium Development Services		DCS Only	
Section IV.B.2.a(2) Premium Development Services		DCS Only	
Section IV.B.2.a(3) Premium Development Services		DCS Only	
Section IV.B.2.b Premium Development Services		DCS Only	
Section IV.B.2.b(1) Premium Development Services		DCS Only	
Section IV.B.2.b(2) Premium Development Services		DCS Only	
Section IV.B.2.b(3) Premium Development Services		DCS Only	
Section IV.B.3 Program Implementation	DCS & NYSIF		
Section IV.B.3.a Implementation	DCS & NYSIF		
Section IV.B.3.a(1) Implementation	DCS & NYSIF		
Section IV.B.3.a(2) Implementation	DCS & NYSIF		
Section IV.B.3.a(2)(a) Implementation	DCS & NYSIF		
Section IV.B.3.a(2)(b) Implementation	DCS & NYSIF		

Section IV.B.3.a(2)(c) Implementation	DCS & NYSIF		
Section IV.B.3.a(2)(d) Implementation	DCS & NYSIF		
Section IV.B.3.a(2)(e) Implementation	DCS & NYSIF		
Section IV.B.3.a(2)(f) Implementation	DCS & NYSIF		
Section IV.B.3.a(2)(g) Implementation		DCS Only	
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Section IV.B.3.b(1) Implementation	DCS & NYSIF		
Section IV.B.3.b(2) Implementation	DCS & NYSIF		
Section IV.B.4 Customer Service	DCS & NYSIF		
Section IV.B.4.a Customer Service	DCS & NYSIF		
Section IV.B.4.a(1) Customer Service	DCS & NYSIF		
Section IV.B.4.a(2) Customer Service		DCS Only	
Section IV.B.4.a(3) Customer Service	DCS & NYSIF		
Section IV.B.4.a(4) Customer Service	DCS & NYSIF		
Section IV.B.4.a(5) Customer Service	DCS & NYSIF		
Section IV.B.4.a(6) Customer Service	DCS & NYSIF		
Section IV.B.4.a(7) Customer Service		DCS Only	
Section IV.B.4.a(8) Customer Service	DCS & NYSIF		
Section IV.B.4.a(8)(a) Customer Service	DCS & NYSIF		
Section IV.B.4.a(8)(b) Customer Service	DCS & NYSIF		
Section IV.B.4.a(8)(c) Customer Service	DCS & NYSIF		
Section IV.B.4.a(8)(d) Customer Service	DCS & NYSIF		
Section IV.B.4.b Customer Service	DCS & NYSIF		
Section IV.B.4.b(1) Customer Service	DCS & NYSIF		
Section IV.B.4.b(2) Customer Service		DCS Only	
Section IV.B.4.b(3) Customer Service	DCS & NYSIF		
Section IV.B.4.b(4) Customer Service	DCS & NYSIF		
Section IV.B.4.b(4)(a) Customer Service	DCS & NYSIF		
Section IV.B.4.b(4)(b) Customer Service	DCS & NYSIF		
Section IV.B.4.b(4)(c) Customer Service	DCS & NYSIF		
Section IV.B.4.b(4)(d) Customer Service	DCS & NYSIF		
Section IV.B.4.b(5) Customer Service	DCS & NYSIF		
Section IV.B.4.b(5)(a) Customer Service	DCS & NYSIF		
Section IV.B.4.b(5)(b) Customer Service	DCS & NYSIF		
Section IV.B.4.b(5)(c) Customer Service	DCS & NYSIF		
Section IV.B.4.b(5)(d) Customer Service	DCS & NYSIF		
Section IV.B.4.b(5)(e) Customer Service	DCS & NYSIF		
Section IV.B.4.b(6) Customer Service	DCS & NYSIF		
Section IV.B.4.b(7) Customer Service		DCS Only	
Section IV.B.4.b(8) Customer Service	DCS & NYSIF		
Section IV.B.4.b(8)(a) Customer Service	DCS & NYSIF		
Section IV.B.4.b(8)(b) Customer Service	DCS & NYSIF		
Section IV.B.4.b(8)(c) Customer Service	DCS & NYSIF		
Section IV.B.4.b(8)(d) Customer Service	DCS & NYSIF		
Section IV.B.5 Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(1) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(2) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(2)(a) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(2)(b) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(2)(c) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(2)(d) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(2)(e) Medicare Part D – EGWP PDP		DCS Only	

Section IV.B.5.a(2)(f) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(2)(g) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(2)(h) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(2)(i) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(2)(j) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(2)(k) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(3) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(4) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(5) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(6) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(7) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(8) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.a(9) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(1) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(2) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(2)(a) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(2)(b) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(2)(c) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(2)(d) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(2)(e) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(2)(f) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(2)(g) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(2)(h) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(2)(i) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(2)(j) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(2)(k) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(3) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(4) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(5) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(6) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(7) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(8) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.5.b(9) Medicare Part D – EGWP PDP		DCS Only	
Section IV.B.6 Enrollee Communication Support	DCS & NYSIF		
Section IV.B.6.a Enrollee Communication Support	DCS & NYSIF		
Section IV.B.6.a(1) Enrollee Communication Support	DCS & NYSIF		
Section IV.B.6.a(2) Enrollee Communication Support		DCS Only	
Section IV.B.6.a(2)(a) Enrollee Communication Support		DCS Only	
Section IV.B.6.a(2)(b) Enrollee Communication Support		DCS Only	
Section IV.B.6.a(2)(c) Enrollee Communication Support		DCS Only	
Section IV.B.6.a(3) Enrollee Communication Support		DCS Only	
Section IV.B.6.a(4) Enrollee Communication Support	DCS & NYSIF		
Section IV.B.6.a(5) Enrollee Communication Support			NYSIF Only
Section IV.B.6.b Enrollee Communication Support	DCS & NYSIF		
Section IV.B.6.b(1) Enrollee Communication Support		DCS Only	
Section IV.B.6.b(2) Enrollee Communication Support		DCS Only	
Section IV.B.6.b(3) Enrollee Communication Support		DCS Only	
Section IV.B.6.b(4) Enrollee Communication Support	DCS & NYSIF		
Section IV.B.6.b(5) Enrollee Communication Support			NYSIF Only
Section IV.B.7 Enrollment Management	DCS & NYSIF		
Section IV.B.7.a Enrollment Management	DCS & NYSIF		
Section IV.B.7.a(1) Enrollment Management	DCS & NYSIF		
Section IV.B.7.a(1)(a) Enrollment Management	DCS & NYSIF		

Section IV.B.7.a(1)(b) Enrollment Management	DCS & NYSIF		
Section IV.B.7.a(2) Enrollment Management		DCS Only	
Section IV.B.7.a(3) Enrollment Management			NYSIF Only
Section IV.B.7.a(4) Enrollment Management	DCS & NYSIF		
Section IV.B.7.a(5) Enrollment Management	DCS & NYSIF		
Section IV.B.7.a(6) Enrollment Management	DCS & NYSIF		
Section IV.B.7.a(7) Enrollment Management		DCS Only	
Section IV.B.7.a(8) Enrollment Management		DCS Only	
Section IV.B.7.a(9) Enrollment Management	DCS & NYSIF		
Section IV.B.7.a(10) Enrollment Management			NYSIF Only
Section IV.B.7.a(11) Enrollment Management	DCS & NYSIF		
Section IV.B.7.b Enrollment Management	DCS & NYSIF		
Section IV.B.7.b(1) Enrollment Management	DCS & NYSIF		
Section IV.B.7.b(1)(a) Enrollment Management	DCS & NYSIF		
Section IV.B.7.b(1)(b) Enrollment Management	DCS & NYSIF		
Section IV.B.7.b(2) Enrollment Management	DCS & NYSIF		
Section IV.B.7.b(2)(a) Enrollment Management	DCS & NYSIF		
Section IV.B.7.b(2)(b) Enrollment Management	DCS & NYSIF		
Section IV.B.7.b(2)(c) Enrollment Management		DCS Only	
Section IV.B.7.b(2)(d) Enrollment Management	DCS & NYSIF		
Section IV.B.7.b(3) Enrollment Management	DCS & NYSIF		
Section IV.B.7.b(4) Enrollment Management	DCS & NYSIF		
Section IV.B.7.b(5) Enrollment Management		DCS Only	
Section IV.B.7.b(6) Enrollment Management		DCS Only	
Section IV.B.7.b(7) Enrollment Management	DCS & NYSIF		
Section IV.B.7.b(8) Enrollment Management			NYSIF Only
Section IV.B.7.b(9) Enrollment Management	DCS & NYSIF		
Section IV.B.8 Reporting	DCS & NYSIF		
<i>Reporting for DCS</i>			
Section IV.B.8.a Reporting for DCS		DCS Only	
Section IV.B.8.a(1) Reporting for DCS		DCS Only	
Section IV.B.8.a(2) Reporting for DCS		DCS Only	
Section IV.B.8.a(3) Reporting for DCS		DCS Only	
Section IV.B.8.a(4) Reporting for DCS		DCS Only	
Section IV.B.8.a(5) Reporting for DCS		DCS Only	
Section IV.B.8.a(5)(a) Reporting for DCS		DCS Only	
Section IV.B.8.a(5)(b) Reporting for DCS		DCS Only	
Section IV.B.8.a(5)(c) Reporting for DCS		DCS Only	
Section IV.B.8.a(5)(d) Reporting for DCS		DCS Only	
Section IV.B.8.a(5)(e) Reporting for DCS		DCS Only	
Section IV.B.8.a(5)(f) Reporting for DCS		DCS Only	
Section IV.B.8.a(5)(g) Reporting for DCS		DCS Only	
Section IV.B.8.a(5)(h) Reporting for DCS		DCS Only	
Section IV.B.8.a(6) Reporting for DCS		DCS Only	
Section IV.B.8.a(7) Reporting for DCS		DCS Only	
Section IV.B.8.b Reporting for DCS		DCS Only	
Section IV.B.8.b(1) Reporting for DCS		DCS Only	
Section IV.B.8.b(2) Reporting for DCS		DCS Only	
Section IV.B.8.b(3) Reporting for DCS		DCS Only	
Section IV.B.8.b(4) Reporting for DCS		DCS Only	
Section IV.B.8.b(5) Reporting for DCS		DCS Only	
Section IV.B.8.b(6) Reporting for DCS		DCS Only	
<i>Reporting for NYSIF</i>			

Section IV.B.8.a Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(1) Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(2) Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(3) Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(4) Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(5) Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(5)(a) Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(5)(b) Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(5)(c) Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(5)(d) Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(5)(e) Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(5)(f) Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(5)(g) Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(5)(h) Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(6) Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(7) Reporting for NYSIF			NYSIF Only
Section IV.B.8.a(8) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(1) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(2) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(3) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(4) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(5) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(6) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(7) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(8) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(9) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(10) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(11) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(12) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(13) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(14) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(15) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(16) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(17) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(18) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(19) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(20) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(21) Reporting for NYSIF			NYSIF Only
Section IV.B.8.b(22) Reporting for NYSIF			NYSIF Only
Section IV.B.9 Consulting	DCS & NYSIF		
Section IV.B.9.a Consulting	DCS & NYSIF		
Section IV.B.9.a(1) Consulting	DCS & NYSIF		
Section IV.B.9.a(2) Consulting	DCS & NYSIF		
Section IV.B.9.b Consulting	DCS & NYSIF		
Section IV.B.9.b(1) Consulting	DCS & NYSIF		
Section IV.B.10 Transition/Termination of Agreement	DCS & NYSIF		
Section IV.B.10.a Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(1) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(2) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(2)(a) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(2)(a)(i) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(2)(a)(ii) Trans/Term of Agreement	DCS & NYSIF		

Section IV.B.10.a(2)(a)(ii) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(2)(a)(iii) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(2)(a)(iv) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(2)(b) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(3) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(4) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(5) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(6) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(6)(a) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(6)(b) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(6)(c) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(6)(d) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(6)(e) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(6)(f) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(6)(g) Trans/Term of Agreement		DCS Only	
Section IV.B.10.a(7) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(8) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.a(9) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.b Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.b(1) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.10.b(2) Trans/Term of Agreement	DCS & NYSIF		
Section IV.B.11 Network Management	DCS & NYSIF		
Section IV.B.11.a Network Management	DCS & NYSIF		
Section IV.B.11.a(1) Network Management	DCS & NYSIF		
Section IV.B.11.a(2) Network Management	DCS & NYSIF		
Section IV.B.11.a(3) Network Management	DCS & NYSIF		
Section IV.B.11.a(4) Network Management	DCS & NYSIF		
Section IV.B.11.a(5) Network Management	DCS & NYSIF		
Section IV.B.11.a(6) Network Management	DCS & NYSIF		
Section IV.B.11.a(7) Network Management	DCS & NYSIF		
Section IV.B.11.a(8) Network Management	DCS & NYSIF		
Section IV.B.11.a(8)(a) Network Management	DCS & NYSIF		
Section IV.B.11.a(8)(b) Network Management	DCS & NYSIF		
Section IV.B.11.a(8)(c) Network Management	DCS & NYSIF		
Section IV.B.11.b Network Management	DCS & NYSIF		
Section IV.B.11.b(1) Network Management	DCS & NYSIF		
Section IV.B.11.b(2) Network Management	DCS & NYSIF		
Section IV.B.11.b(3) Network Management	DCS & NYSIF		
Section IV.B.11.b(4) Network Management	DCS & NYSIF		
Section IV.B.11.b(5) Network Management	DCS & NYSIF		
Section IV.B.11.b(6) Network Management	DCS & NYSIF		
Section IV.B.11.b(7) Network Management	DCS & NYSIF		
<i>Pharmacy Credentialing</i>			
Section IV.B.11 Pharmacy Credentialing	DCS & NYSIF		
Section IV.B.11.a Pharmacy Credentialing	DCS & NYSIF		
Section IV.B.11.a(1) Pharmacy Credentialing	DCS & NYSIF		
Section IV.B.11.a(2) Pharmacy Credentialing	DCS & NYSIF		
Section IV.B.11.a(3) Pharmacy Credentialing	DCS & NYSIF		
Section IV.B.11.b Pharmacy Credentialing	DCS & NYSIF		
Section IV.B.11.b(1) Pharmacy Credentialing	DCS & NYSIF		
Section IV.B.11.b(2) Pharmacy Credentialing	DCS & NYSIF		
Section IV.B.11.b(2)(a) Pharmacy Credentialing	DCS & NYSIF		
Section IV.B.11.b(2)(b) Pharmacy Credentialing	DCS & NYSIF		

<i>Pharmacy Contracting</i>			
Section IV.B.11 Pharmacy Contracting	DCS & NYSIF		
Section IV.B.11.a Pharmacy Contracting	DCS & NYSIF		
Section IV.B.11.a(1) Pharmacy Contracting	DCS & NYSIF		
Section IV.B.11.a(2) Pharmacy Contracting		DCS Only	
Section IV.B.11.a(3) Pharmacy Contracting		DCS Only	
Section IV.B.11.a(4) Pharmacy Contracting	DCS & NYSIF		
Section IV.B.11.a(5) Pharmacy Contracting	DCS & NYSIF		
Section IV.B.11.a(6) Pharmacy Contracting	DCS & NYSIF		
Section IV.B.11.a(7) Pharmacy Contracting		DCS Only	
Section IV.B.11.a(8) Pharmacy Contracting	DCS & NYSIF		
Section IV.B.11.a(9) Pharmacy Contracting			NYSIF Only
Section IV.B.11.b Pharmacy Contracting	DCS & NYSIF		
Section IV.B.11.b(1) Pharmacy Contracting	DCS & NYSIF		
Section IV.B.11.b(2) Pharmacy Contracting		DCS Only	
Section IV.B.11.b(3) Pharmacy Contracting	DCS & NYSIF		
Section IV.B.11.b(4) Pharmacy Contracting	DCS & NYSIF		
Section IV.B.11.b(5) Pharmacy Contracting			NYSIF Only
<i>Pharmacy Audit</i>			
Section IV.B.11 Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.a Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.a(1) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.a(2) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.a(3) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.a(4) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.a(5) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.a(6) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.a(7) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.a(8) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.a(9) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.b Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.b(1) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.b(2) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.b(3) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.b(4) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.b(5) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.b(6) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.b(7) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.b(8) Pharmacy Audit	DCS & NYSIF		
Section IV.B.11.b(9) Pharmacy Audit	DCS & NYSIF		
<i>Mail Service Pharmacy Process</i>			
Section IV.B.11 Mail Service Pharmacy Process	DCS & NYSIF		
Section IV.B.11.a Mail Service Pharmacy Process	DCS & NYSIF		
Section IV.B.11.a(1) Mail Service Pharmacy Process	DCS & NYSIF		
Section IV.B.11.a(2) Mail Service Pharmacy Process	DCS & NYSIF		
Section IV.B.11.a(3) Mail Service Pharmacy Process	DCS & NYSIF		
Section IV.B.11.a(4) Mail Service Pharmacy Process	DCS & NYSIF		
Section IV.B.11.a(4)(a) Mail Service Pharmacy Process	DCS & NYSIF		
Section IV.B.11.a(4)(b) Mail Service Pharmacy Process	DCS & NYSIF		
Section IV.B.11.a(5) Mail Service Pharmacy Process	DCS & NYSIF		
Section IV.B.11.a(6) Mail Service Pharmacy Process	DCS & NYSIF		
Section IV.B.11.a(7) Mail Service Pharmacy Process	DCS & NYSIF		
Section IV.B.11.a(8) Mail Service Pharmacy Process	DCS & NYSIF		

Section IV.B.11.a Specialty Drugs/Medications	DCS & NYSIF		
Section IV.B.11.a(1) Specialty Drugs/Medications	DCS & NYSIF		
Section IV.B.11.a(1)(a) Specialty Drugs/Medications	DCS & NYSIF		
Section IV.B.11.a(1)(b) Specialty Drugs/Medications	DCS & NYSIF		
Section IV.B.11.a(2) Specialty Drugs/Medications		DCS Only	
Section IV.B.11.b Specialty Drugs/Medications	DCS & NYSIF		
Section IV.B.11.b(1) Specialty Drugs/Medications	DCS & NYSIF		
Section IV.B.11.b(2) Specialty Drugs/Medications	DCS & NYSIF		
Section IV.B.11.b(3) Specialty Drugs/Medications		DCS Only	
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Section IV.B.11.b(5) Specialty Drugs/Medications	DCS & NYSIF		
Section IV.B.11.b(6) Specialty Drugs/Medications	DCS & NYSIF		
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Section IV.B.11 Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(1) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(2) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(3) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(4) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(5) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(6) Specialty Pharmacy Program		DCS Only	
Section IV.B.11.a(7) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(8) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(9) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(10) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(11) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(12) Specialty Pharmacy Program	DCS & NYSIF		
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Section IV.B.11.a(14) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(15) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(16) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(17) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(18) Specialty Pharmacy Program		DCS Only	
Section IV.B.11.a(19) Specialty Pharmacy Program		DCS Only	
Section IV.B.11.a(20) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(21) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.a(22) Specialty Pharmacy Program		DCS Only	
Section IV.B.11.a(23) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.b Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.b(1) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.b(2) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.b(2)(a) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.b(2)(b) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.b(2)(c) Specialty Pharmacy Program		DCS Only	
Section IV.B.11.b(2)(d) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.b(2)(e) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.b(2)(f) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.b(3) Specialty Pharmacy Program	DCS & NYSIF		
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Section IV.B.11.b(5) Specialty Pharmacy Program		DCS Only	
Section IV.B.11.b(6) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.11.b(7) Specialty Pharmacy Program	DCS & NYSIF		
Section IV.B.12 Claims Processing	DCS & NYSIF		

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Section IV.B.12.a(1) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(a) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(b) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(c) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(d) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(e) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(f) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(g) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(h) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(i) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(j) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(k) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(l) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(m) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(n) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(o) Claims Processing		DCS Only	
Section IV.B.12.a(1)(o)(i) Claims Processing		DCS Only	
Section IV.B.12.a(1)(o)(ii) Claims Processing		DCS Only	
Section IV.B.12.a(1)(o)(iii) Claims Processing		DCS Only	
Section IV.B.12.a(1)(o)(iv) Claims Processing		DCS Only	
Section IV.B.12.a(1)(o)(v) Claims Processing		DCS Only	
Section IV.B.12.a(1)(p) Claims Processing			NYSIF Only
Section IV.B.12.a(1)(q) Claims Processing		DCS Only	
Section IV.B.12.a(1)(r) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(1)(s) Claims Processing	DCS & NYSIF		
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Section IV.B.12.a(1)(w) Claims Processing		DCS Only	
Section IV.B.12.a(1)(x) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(2) Claims Processing	DCS & NYSIF		
Section IV.B.12.a(3) Claims Processing		DCS Only	
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Section IV.B.12.b Claims Processing	DCS & NYSIF		
Section IV.B.12.b(1) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(2) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(3) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(3)(a) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(3)(b) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(3)(c) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(3)(d) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(3)(e) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(3)(f) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(3)(g) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(3)(h) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(3)(i) Claims Processing		DCS Only	
Section IV.B.12.b(3)(j) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(3)(k) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(4) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(5) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(6) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(7) Claims Processing	DCS & NYSIF		

Section IV.B.12.b(8) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(9) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(10) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(11) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(12) Claims Processing		DCS Only	
Section IV.B.12.b(13) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(14) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(15) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(16) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(17) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(18) Claims Processing	DCS & NYSIF		
Section IV.B.12.b(19) Claims Processing		DCS Only	
Section IV.B.12.b(20) Claims Processing			NYSIF Only
Section IV.B.13 Retrospective Coordination of Benefits		DCS Only	
Section IV.B.13.a Retrospective COB		DCS Only	
Section IV.B.13.a(1) Retrospective COB		DCS Only	
Section IV.B.13.a(2) Retrospective COB		DCS Only	
Section IV.B.13.a(3) Retrospective COB		DCS Only	
Section IV.B.13.a(4) Retrospective COB		DCS Only	
Section IV.B.13.b Retrospective COB		DCS Only	
Section IV.B.14 Utilization Management	DCS & NYSIF		
<i>Mandatory Generic Substitution at Retail and Mail</i>			
Section IV.B.14.a MGS at Retail & Mail	DCS & NYSIF		
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Section IV.B.14.a(2) MGS at Retail & Mail		DCS Only	
Section IV.B.14.a(3) MGS at Retail & Mail		DCS Only	
Section IV.B.14.a(4) MGS at Retail & Mail		DCS Only	
Section IV.B.14.a(4)(a) MGS at Retail & Mail		DCS Only	
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Section IV.B.14.a(4)(c) MGS at Retail & Mail		DCS Only	
Section IV.B.14.a(4)(d) MGS at Retail & Mail		DCS Only	
Section IV.B.14.a(4)(e) MGS at Retail & Mail		DCS Only	
Section IV.B.14.a(4)(f) MGS at Retail & Mail		DCS Only	
Section IV.B.14.a(4)(g) MGS at Retail & Mail		DCS Only	
Section IV.B.14.a(5) MGS at Retail & Mail	DCS & NYSIF		
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Section IV.B.14.a(8) MGS at Retail & Mail	DCS & NYSIF		
Section IV.B.14.a(9) MGS at Retail & Mail		DCS Only	
Section IV.B.14.b MGS at Retail & Mail	DCS & NYSIF		
Section IV.B.14.b(1) MGS at Retail & Mail	DCS & NYSIF		
Section IV.B.14.b(2) MGS at Retail & Mail	DCS & NYSIF		
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Section IV.B.14.b(4) MGS at Retail & Mail	DCS & NYSIF		
Section IV.B.14.b(5) MGS at Retail & Mail	DCS & NYSIF		
Section IV.B.14.b(6) MGS at Retail & Mail		DCS Only	
<i>Mandatory Generic Substitution Appeal Process</i>			
Section IV.B.14.a MGS Appeal Process		DCS Only	
Section IV.B.14.a(1) MGS Appeal Process		DCS Only	
Section IV.B.14.a(2) MGS Appeal Process		DCS Only	
Section IV.B.14.a(3) MGS Appeal Process		DCS Only	

Section IV.B.14.a(4) MGS Appeal Process		DCS Only	
Section IV.B.14.a(5) MGS Appeal Process		DCS Only	
Section IV.B.14.b MGS Appeal Process		DCS Only	
Section IV.B.14.b(1) MGS Appeal Process		DCS Only	
Section IV.B.14.b(1)(a) MGS Appeal Process		DCS Only	
Section IV.B.14.b(1)(b) MGS Appeal Process		DCS Only	
Section IV.B.14.b(1)(c) MGS Appeal Process		DCS Only	
Section IV.B.14.b(1)(d) MGS Appeal Process		DCS Only	
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Section IV.B.14.b(2) MGS Appeal Process		DCS Only	
Section IV.B.15 Clinical Management / DUR	DCS & NYSIF		
<i>Prior Authorization</i>			
Section IV.B.15.a Prior Authorization	DCS & NYSIF		
Section IV.B.15.a(1) Prior Authorization	DCS & NYSIF		
Section IV.B.15.a(2) Prior Authorization		DCS Only	
Section IV.B.15.a(3) Prior Authorization	DCS & NYSIF		
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Section IV.B.15.a(5) Prior Authorization	DCS & NYSIF		
Section IV.B.15.a(6) Prior Authorization		DCS Only	
Section IV.B.15.a(7) Prior Authorization		DCS Only	
Section IV.B.15.a(8) Prior Authorization	DCS & NYSIF		
Section IV.B.15.b Prior Authorization	DCS & NYSIF		
Section IV.B.15.b(1) Prior Authorization	DCS & NYSIF		
Section IV.B.15.b(1)(a) Prior Authorization	DCS & NYSIF		
Section IV.B.15.b(1)(b) Prior Authorization	DCS & NYSIF		
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Section IV.B.15.b(1)(d) Prior Authorization	DCS & NYSIF		
Section IV.B.15.b(1)(e) Prior Authorization	DCS & NYSIF		
Section IV.B.15.b(1)(f) Prior Authorization	DCS & NYSIF		
Section IV.B.15.b(2) Prior Authorization	DCS & NYSIF		
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<i>Concurrent Drug Utilization Review</i>			
Section IV.B.15.a Concurrent DUR	DCS & NYSIF		
Section IV.B.15.a(1) Concurrent DUR	DCS & NYSIF		
Section IV.B.15.a(2) Concurrent DUR	DCS & NYSIF		
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Section IV.B.15.b(1) Concurrent DUR	DCS & NYSIF		
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Section IV.B.15.b(3)(a) Concurrent DUR	DCS & NYSIF		
Section IV.B.15.b(3)(a)(i-x) Concurrent DUR	DCS & NYSIF		
Section IV.B.15.b(3)(b) Concurrent DUR	DCS & NYSIF		
Section IV.B.15.b(4) Concurrent DUR	DCS & NYSIF		
Section IV.B.15.b(4)(a) Concurrent DUR	DCS & NYSIF		
Section IV.B.15.b(4)(a)(i-iii) Concurrent DUR	DCS & NYSIF		
Section IV.B.15.b(5) Concurrent DUR	DCS & NYSIF		
Section IV.B.15.b(6) Concurrent DUR	DCS & NYSIF		
<i>Retrospective DUR Program</i>			
Section IV.B.15.a Retrospective DUR		DCS Only	
Section IV.B.15.a(1) Retrospective DUR		DCS Only	
Section IV.B.15.a(2) Retrospective DUR		DCS Only	
Section IV.B.15.a(3) Retrospective DUR		DCS Only	
Section IV.B.15.b Retrospective DUR		DCS Only	

Section IV.B.15.b(1) Retrospective DUR		DCS Only	
Section IV.B.15.b(2) Retrospective DUR		DCS Only	
Section IV.B.15.b(3) Retrospective DUR		DCS Only	
Section IV.B.15.b(4) Retrospective DUR		DCS Only	
Section IV.B.15.b(5) Retrospective DUR		DCS Only	
Section IV.B.15.b(6) Retrospective DUR		DCS Only	
Section IV.B.15.b(7) Retrospective DUR		DCS Only	
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Section IV.B.15 Physician Education	DCS & NYSIF		
Section IV.B.15.a Physician Education	DCS & NYSIF		
Section IV.B.15.a(1) Physician Education	DCS & NYSIF		
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Section IV.B.15.a(3) Physician Education	DCS & NYSIF		
Section IV.B.15.a(4) Physician Education	DCS & NYSIF		
Section IV.B.15.b Physician Education	DCS & NYSIF		
Section IV.B.15.b(1) Physician Education	DCS & NYSIF		
Section IV.B.15.b(2) Physician Education	DCS & NYSIF		
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Section IV.B.15.b(5) Physician Education	DCS & NYSIF		
Section IV.B.15.b(6) Physician Education	DCS & NYSIF		
Section IV.B.15.b(7) Physician Education	DCS & NYSIF		
<i>Patient Education</i>			
Section IV.B.15 Patient Education		DCS Only	
Section IV.B.15.a Patient Education		DCS Only	
Section IV.B.15.a(1) Patient Education		DCS Only	
Section IV.B.15.a(1)(a) Patient Education		DCS Only	
Section IV.B.15.a(1)(b) Patient Education		DCS Only	
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Section IV.B.15.a(1)(d) Patient Education		DCS Only	
Section IV.B.15.a(2) Patient Education		DCS Only	
Section IV.B.15.a(2)(a) Patient Education		DCS Only	
Section IV.B.15.a(2)(b) Patient Education		DCS Only	
Section IV.B.15.a(2)(c) Patient Education		DCS Only	
Section IV.B.15.a(2)(d) Patient Education		DCS Only	
Section IV.B.15.b Patient Education		DCS Only	
Section IV.B.15.b(1) Patient Education		DCS Only	
Section IV.B.15.b(1)(a) Patient Education		DCS Only	
Section IV.B.15.b(1)(b) Patient Education		DCS Only	
Section IV.B.15.b(1)(c) Patient Education		DCS Only	
Section IV.B.15.b(1)(d) Patient Education		DCS Only	
Section IV.B.15.b(1)(e) Patient Education		DCS Only	
Section IV.B.15.b(2) Patient Education		DCS Only	
Section IV.B.15.b(2)(a) Patient Education		DCS Only	
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Section IV.B.15.b(2)(c) Patient Education		DCS Only	
Section IV.B.15.b(2)(d) Patient Education		DCS Only	
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<i>Other Safety Related Programs</i>			
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Section IV.B.15.b(1) Other Safety Related Programs	DCS & NYSIF		
Section IV.B.15.b(2) Other Safety Related Programs	DCS & NYSIF		
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Section IV.B.16 PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.a PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.a(1) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.a(2) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.a(3) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.a(4) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.a(5) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.a(6) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.a(7) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.a(8) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.a(9) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.a(10) PDL Development & Mgmt for DCS		DCS Only	
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Section IV.B.16.a(12) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.a(13) PDL Development & Mgmt for DCS		DCS Only	
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<i>Preferred Drug List Management – General</i>			
Section IV.B.16.b PDL Development & Mgmt for DCS		DCS Only	
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Section IV.B.16.b(2) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.b(2)(a) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.b(2)(b) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.b(2)(c) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.b(2)(d) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.b(2)(e) PDL Development & Mgmt for DCS		DCS Only	
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Section IV.B.16.b(5) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.b(6) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.b(7) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.b(8) PDL Development & Mgmt for DCS		DCS Only	
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Section IV.B.16.b(1)(a) PDL Development & Mgmt for DCS		DCS Only	
Section IV.B.16.b(1)(b) PDL Development & Mgmt for DCS		DCS Only	
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