

MHSA RFP – AMENDMENT MASTER LIST (Amended 3/29/13)

SECTION II

- Section II.A.1 Timeline/Key Events – Amended 2/26/13

SECTION III

- Section III.B.8 Minimum Mandatory Requirements – Amended 3/11/13

SECTION IV

- Section IV.B.1.b.(3) Account Team - Amended 3/11/13
- Section IV.B.4 Customer Service – Amended 2/20/13
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- Section IV.B.10.a.(5) Network Management – Provider Network - Amended 3/11/13
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- Section IV.B.11.a (1)(d) Claims Processing – Amended 3/11/13
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- Section IV.B.11.b.(18) (Now IV.B.11.b(17)) Claims Processing – Amended 3/11/13
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- Section IV.B.12.a.(2) Clinical Management - Disabled Dependent Determinations– Amended 3/11/13

SECTION VI

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SECTION VII

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- Section 7.9.1 Network Composition Guarantee and Credit Amount – Amended 3/11/13
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- Section 7.13.3 Turnaround Time for Network Claims Adjudication Guarantee – Amended 3/11/13
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- Section 7.15.3 Urgent Care CRL Guarantee – Amended 3/11/13
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- Section 16.2.8 Quarterly Provider Audit Report – Amended 3/11/13
- Section 16.3.2 MHSa Program Customer Service Monthly Reports – Amended 3/11/13
- Section 16.4.1 Detailed Claim File Data – Amended 3/29/13

EXHIBITS

- Exhibit V.A – Amended 3/11/13
- Exhibit V.C – Amended 3/11/13

OFFICIAL ANSWERS TO OFFEROR QUESTIONS

- Question 72 (added) – Amended 3/14/13