



# Generic Appeals Report - NYS Empire Plan

Period:

## Glossary of terms

Term	Definition	How It's Calculated
Approval Rate (Appr Rate)	Percentage of reviews approved in the specified reporting period. Includes original and appealed requests.	Approved Reviews (Approval Original + Approval Pre-Approval or Renewal) / Total Reviews (Approval Original + Approval Pre-Approval or Renewal + Timed Out + Denial)
Approvals	Reviews evaluated to fill prescriptions as requested that were allowed within the specified reporting period. Includes original and appealed requests.	
Approvals - Appeals	Reviews re-evaluated to fill prescriptions as requested, when previously denied, and now allowed on appeal within the specified reporting period.	
Approvals - Original	Initial reviews to fill prescriptions as requested that are subsequently allowed within the specified reporting period.	
Approvals - Pre-approval	Authorization granted for coverage reviews initiated to fill a prescription as requested prior to actual dispensing of the prescription.	
Approvals - Renewals	Authorization granted for coverage reviews initiated to continue to fill prescriptions as requested when the prior approval period is ending.	
Denials - Appeals	The re-evaluation of a previous denial, again has not been approved.	
Denials - Original	Initial reviews to fill prescriptions as requested that are subsequently not approved within the specified reporting period.	
Denials - Pre-approval	Authorization not approved for coverage reviews initiated to continue to fill prescriptions as requested prior to dispensing transaction.	
Denials - Renewals	Authorization denied for coverage reviews initiated to continue to fill prescriptions as requested when the prior approval period is ending.	
Reviews Requested	The number of evaluations initiated to fill prescriptions as requested. Outcomes include approved, denied and timed out.	
Therapeutic Category	Classification of drugs based on their clinical uses.	