



ANDREW M. CUOMO  
GOVERNOR

STATE OF NEW YORK  
DEPARTMENT OF CIVIL SERVICE  
ALBANY, NEW YORK 12239  
[www.cs.ny.gov](http://www.cs.ny.gov)

JERRY BOONE  
COMMISSIONER

**NY14-09**  
**PA14-08**  
**PE14-08**  
**PAEX14-05**

**TO:** New York State Health Benefits Administrators;  
Participating Employer Health Benefits Administrators;  
Participating Agency Health Benefits Administrators with The Empire Plan;  
Participating Agency Health Benefits Administrators with The Excelsior Plan  
**FROM:** Employee Benefits Division  
**SUBJECT:** 2014 *On the Road With The Empire Plan* Publications  
**DATE:** February 26, 2014

We are pleased to announce that revised 2014 versions of *On the Road with The Empire Plan* for NY Actives and Retirees and *On the Road with The Empire Plan* for PA and PE Actives and Retirees are at the printer and will soon be available for ordering. These publications include contact and claims information for Empire Plan programs and administrators that enrollees can use while they are traveling or when their dependents are away from home. The February 2014 versions replace the January 2013 versions. Please recycle any old copies.

#### **Distribution**

We will not be mailing these publications to enrollee homes. We will send you a supply of five copies of the appropriate version for use at health fairs and meetings and to send to any enrollees who request a copy.

#### **Publications Available on Our Web Site: <https://www.cs.ny.gov>**

Please check our web site for new publications. We generally post publications when we sign off for printing. Go to the Department of Civil Service web site at <https://www.cs.ny.gov> and choose Benefit Programs, then NYSHIP Online and select your group, if prompted. Publications are available under Using Your Benefits.

#### **Ordering Publications**

You may order additional copies of *On the Road with The Empire Plan 2014 for NY Actives and Retirees* (AL1279) and *On the Road with The Empire Plan 2014 for PA and PE Actives and Retirees* (AL1280) on HBA Online under Publications & Forms. **Please wait until you receive your shipment of the new publications before you place an order.**

If you need help accessing HBA Online, please call the GGC Service Desk at Civil Service at 1-800-HBAEMS1. Call the HBA Help Line at 518-474-2780 with questions about information in *On the Road with The Empire Plan*. If you are unsure of how to order publications or have questions about this distribution, please call the EBD Communications Unit at 518-457-7577.