

#### **PARTICIPATING AGENCIES**

# EMPIRE PLAN 2014 Fourth Quarter Experience Report

Prepared by the State of New York Department of Civil Service

#### **EMPIRE PLAN EXPERIENCE REPORT**

#### **FOURTH QUARTER**

#### **Produced for**

## PARTICIPATING AGENCIES IN THE NEW YORK STATE

#### **HEALTH INSURANCE PROGRAM**

by

### The Employee Benefits Division New York State Department of Civil Service

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## NEW YORK STATE HEALTH INSURANCE PROGRAM PARTICIPATING AGENCY GROUP EMPIRE PLAN EXPERIENCE REPORT FOURTH QUARTER REPORT

#### PROJECTED 2014 EMPIRE PLAN EXPERIENCE

The Empire Plan vendors project an aggregate loss of \$87.2 million (1.27% of premium) for 2014, as presented in Exhibit IA. The following chart presents the percentage of the projected incurred claims actually paid, as well as the most recent projected 2014 trend as compared to the trend assumed during the 2014 premium rate development:

	% of Paid Projected Inc		Projected 2	2014 Trend
	<u>2013</u>	2014	At Renewal	At 2014 4th Quarter
Blue Cross Hospital	99.6%	88.5%	7.1%	7.4%
UHC Medical	99.9%	90.4%	6.0%	4.6%
ValueOptions MHSA	98.0%	77.9%	7.4%	4.5%
CVS Caremark Rx	100.0%	100.0%	5.5%	10.8%

Effective January 1, 2014, the Empire Plan and Excelsior Plan became fully self-funded plans. As a result, the Department developed rates for both plans based on incurred claim amounts projected by the vendors as well as by the Department's benefits consultant, Aon Hewitt. Furthermore, the premium rates established for the 2014 plan year did not include any margin. The projected surplus/ (loss) as compared to the margin level included in the 2014 premium is as follows:

	<u>Margin</u>	Projected 2014 Dividend/(Loss)	<u>Projected</u> <u>Experience</u> <u>Change</u>
Blue Cross Hospital	\$0	(\$38.2)	(\$38.2)
UHC Medical	\$0	\$33.4	\$33.4
Value Options MHSA	\$0	\$15.4	\$15.4
CVS Caremark Rx	\$0	(\$97.7)	(\$97.7)
Total	<b>\$0</b>	(\$87.2)	(\$87.2)

In millions

Overall, premiums developed for 2014 more accurately reflect the actual experience as compared to the results obtained in prior years. The projected loss is primarily attributable to the increase in the 2014 prescription trend from 5.5% projected at rate development to the currently observed trend of 10.8%. This increase is due to the use of two new hepatitis C drugs which were released in late 2013 and in late 2014, respectively, as well as higher manufacturer general price increases on brand and generic drugs. Contributing to the projected loss for the Prescription Drug Program is the delay of a \$49 million Medicare Part D Employer Group Wavier Plan subsidy payment that was scheduled to be paid by the Centers for Medicare and Medicaid Services (CMS) in December 2014, but was not received until January 2015. As a result of the delay, the \$49 million payment will be reflected as a credit to the 2015 experience. The projected loss is offset, in part, by improvement in the 2014 actual trend under the Medical Program and a lower Transitional Reinsurance Fee from the amount initially projected.

The projected 2014 loss will be partially offset by \$67 million in dividends anticipated from the "run out" of the claims experience for the insured Hospital, Prescription Drug and Mental Health and Substance Program contracts that ended on December 31, 2013. Actual dividend/loss amounts for each of the programs will be declared in March. For comparison purposes, Exhibits IB and IC present the projected 2014 experience as of the 2<sup>nd</sup> Quarter and the 3<sup>rd</sup> Quarter, respectively.

#### **2016 PROJECTED PREMIUM RATES**

Similar to 2015, the 2016 the premium rates for all four self-funded Empire Plan contracts will be developed by the Department with assistance from the Department's benefit consultant and the vendors administering the plan's programs. The projected 2016 increase in net premium as presented in Exhibit II, is 9.1% and 9.0% for the Empire Plan and the Excelsior Plan, respectively. The underlying assumptions/factors contributing to this increase include:

- A 2015 premium that is expected to result in a marginal dividend.
- A 2016 projected aggregate trend of 7.4%.
- Increase in manufacturer rebates and federal subsidies received under the Prescription Drug Program's Employer Group Waiver Plan.

While \$251 million in dividend is anticipated to be available on December 31, 2015, the projected 2016 premium rates include the tentative use of \$130 million in dividend or \$54 million less than the dividend credit included in the 2015 rates. The actual amount of dividend monies to be applied in the 2016 premium rates will be determined in September 2015 with the balance of the dividends set aside to provide stability to future premium rate increases.

Exhibit III presents The Empire Plan individual and family 5-tier billing rate history since 2007. Exhibit IV presents, for illustrative purposes only, the 2-tier rate history from 2007 to 2016.

#### 2014 PROJECTED EMPIRE PLAN EXPERIENCE AS OF 12/31/2014 In (000's)

	I	EMPIRE	Uì	NITE	ED HEALTH	ICA	RE MEDIO	CAL	_				Value Optio	ns MI	ISA			CV	/S Caremark		TOTAL
	BLU	UE CROSS	Core	En	NY hancement	Enl	PA hancement		Combined	_	Core	Enh	NY nancement E	P. Enhanc		C	Combined		DRUG	_	
A Premium (1)	\$	2,428,790	\$ 2,073,032	\$	296,861	\$	296,079	\$	2,665,972	\$	157,946	\$	9,828 \$	1	1,669	\$	179,443	\$	1,598,840	\$	6,873,045
B Incurred Claims (2)		2,366,261	1,911,681		271,100		275,939		2,458,720		121,177		16,021	1	3,474		150,672		1,674,381		6,650,034
C Administrative Expense (3)		100,748	 143,745		14,953		15,194		173,892	_	10,762		1,423		1,197		13,382		22,189		310,211
D Gain/(Loss) (A-B-C)	\$	(38,219)	\$ 17,606	\$	10,808	\$	4,946	\$	33,360	\$	26,007	\$	(7,616) \$	. (	(3,002)	\$	15,389	\$	(97,730)	\$	(87,200)

Source: Vendors' 2014 4th Quarter Experience Reports.

<sup>(1)</sup> Earned Premium - Premium which pays for coverage for the period reported (accrual basis).

<sup>(2)</sup> Incurred Claims - Represents the cost of covered services provided during the period reported by the Empire Plan vendors (accrual basis).

<sup>(3)</sup> Administrative Expenses - All charges by the Empire Plan vendors other than for the payment of claims. Includes the vendors' cost to administer the program, interest charges, and other retention.

#### 2014 PROJECTED EMPIRE PLAN EXPERIENCE AS OF 6/30/2014 In (000's)

	EMPIRE	UN	ITED HEALTH	HCARE MEDIC	AL		Value Opti	ons MHSA		CVS Caremark	TOTAL
	BLUE CROSS	Core	NY Enhancement	PA Enhancement	Combined	Core	NY Enhancement	PA Enhancement	Combined	DRUG	
A Premium (1)	2,428,786	2,076,462	297,944	295,795	2,670,201	157,863	9,836	11,664	179,363	1,598,435	6,876,785
B Incurred Claims (2)	2,346,434	1,942,761	280,754	282,104	2,505,619	132,671	16,009	12,898	161,578	1,599,777	6,613,408
C Administrative Expense (3)	100,669	145,693	15,103	15,170	175,966	11,001	1,327	1,070	13,398	24,679	314,712
D Gain/(Loss) (A-B-C)	(18,317)	(11,992)	2,087	(1,479)	(11,384)	14,191	(7,500)	(2,304)	4,387	(26,021)	(51,335)

Source: Vendors' 2014 2nd Quarter Experience Reports.

<sup>(1)</sup> Earned Premium - Premium which pays for coverage for the period reported (accrual basis).

<sup>(2)</sup> Incurred Claims - Represents the cost of covered services provided during the period reported by the insurance company (accrual basis).

<sup>(3)</sup> Administrative Expenses - All charges by the insurance carrier other than for the payment of claims.

Includes carrier's cost to administer the program, interest charges, and other retention.

#### 2014 PROJECTED EMPIRE PLAN EXPERIENCE AS OF 9/30/2014 In (000's)

		EMPIRE		UI	NITE	ED HEALTH	ICA	RE MEDIC	AL	_				Value Option	ns MHSA			CV	VS Caremark	TOTAL
	BI	LUE CROSS	_	Core	En	NY hancement	Enl	PA hancement	(	Combined	_	Core	Enh	NY nancement E	PA nhancement	C	Combined		DRUG	
A Premium (1)	\$	2,427,166	\$	2,071,855	\$	296,750	\$	295,773	\$	2,664,378	\$	157,870	\$	9,824 \$	11,657	\$	179,351	\$	1,597,681	\$ 6,868,576
B Incurred Claims (2)		2,342,638		1,913,496		275,789		281,107		2,470,392		122,436		14,844	12,958		150,238		1,600,854	6,564,122
C Administrative Expense (3)		100,513	_	146,355		15,109		15,366		176,830	_	10,894		1,321	1,153		13,368		25,212	315,923
D Gain/(Loss) (A-B-C)	\$	(15,985)	\$	12,004	\$	5,852	\$	(700)	\$	17,156	\$	24,540	\$	(6,341) \$	(2,454)	\$	15,745	\$	(28,385)	\$ (11,469)

Source: Vendors' 2014 3rd Quarter Experience Reports.

<sup>(1)</sup> Earned Premium - Premium which pays for coverage for the period reported (accrual basis).

<sup>(2)</sup> Incurred Claims - Represents the cost of covered services provided during the period reported by the insurance company (accrual basis).

<sup>(3)</sup> Administrative Expenses - All charges by the insurance carrier other than for the payment of claims. Includes carrier's cost to administer the program, interest charges, and other retention.

#### **2016 Premium Projections**

#### **Empire Plan**

	Monthl	y Gross Premium F	Rates (1)	Monthly Net Premium Rates (2)
Optimistic Projections	<u>2015</u>	<u>2016 (3)</u>	% Change	<u>2014</u> <u>2015 (3)</u> <u>% Change</u>
Individual Plan Prime	830.01	863.53	4.0%	805.05 846.69 5.2%
Family Plan Prime	1,862.59	1,937.28	4.0%	1,808.86 1,900.53 5.1%
Individual Mediprime	412.95	442.98	7.3%	401.84 438.76 9.2%
Family - 1 Mediprime	1,445.54	1,516.73	4.9%	1,405.68 1,492.59 6.2%
Family - 2+ Mediprime	1,028.48	1,096.19	6.6%	1,002.46 1,084.67 8.2%
Aggregate			4.6%	5.8%
	Monthl	y Gross Premium F	Rates (1)	Monthly Net Premium Rates (2)
Best Estimate Projections	<u>2015</u>	<u>2016 (3)</u>	% Change	<u>2014</u> <u>2015 (3)</u> <u>% Change</u>
Individual Plan Prime	830.01	890.24	7.3%	805.05 873.40 8.5%
Family Plan Prime	1,862.59	1,997.21	7.2%	1,808.86 1,960.46 8.4%
Individual Mediprime	412.95	456.68	10.6%	401.84 452.46 12.6%
Family - 1 Mediprime	1,445.54	1,563.66	8.2%	1,405.68 1,539.52 9.5%
Family - 2+ Mediprime	1,028.48	1,130.10	9.9%	1,002.46 1,118.58 11.6%
Aggregate			7.8%	9.1%
	Monthl	y Gross Premium F	Rates (1)	Monthly Net Premium Rates (2)
Pessimistic Projections	<u>2015</u>	<u>2016 (3)</u>	% Change	<u>2014</u> <u>2015 (3)</u> <u>% Change</u>
Individual Plan Prime	830.01	916.97	10.5%	805.05 900.13 11.8%
Family Plan Prime	1,862.59	2,057.16	10.4%	1,808.86 2,020.41 11.7%
Individual Mediprime	412.95	470.38	13.9%	401.84 466.16 16.0%
Family - 1 Mediprime	1,445.54	1,610.59	11.4%	1,405.68 1,586.45 12.9%
Family - 2+ Mediprime	1,028.48	1,164.02	13.2%	1,002.46 1,152.50 15.0%
Aggregate			11.1%	12.5%

<sup>(1)</sup> Represents premiums set to fund all self insured costs.

<sup>(2)</sup> Represents cost to a participating agency.

#### **2016 Premium Projections**

#### **Excelsior Plan**

	Monthly	Gross Premium F	Rates (1)	Monthly Net Premium Rates (2)	
Optimistic Projections	<u>2015</u>	<u>2016 (3)</u>	% Change	<u>2014</u> <u>2015 (3)</u> <u>% Cha</u>	ange
Individual Plan Prime	734.84	764.62	4.1%	715.13 748.48 4	1.7%
Family Plan Prime	1,658.96	1,725.49	4.0%	1,615.97 1,690.12 4	.6%
Individual Mediprime	361.45	387.34	7.2%	352.37 383.14 8	3.7%
Family - 1 Mediprime	1,285.56	1,348.20	4.9%	1,253.23 1,324.76 5	5.7%
Family - 2+ Mediprime	912.16	970.90	6.4%	890.46 959.40 7	7.7%
Aggregate			4.8%	5.	.7%
	Monthly	Gross Premium F	Rates (1)	Monthly Net Premium Rates (2)	
Best Estimate Projections	<u>2015</u>	<u>2016 (3)</u>	% Change	<u>2014</u> <u>2015 (3)</u> <u>% Cha</u>	ange
Individual Plan Prime	734.84	788.28	7.3%	715.13 772.14 8	3.0%
Family Plan Prime	1,658.96	1,778.84	7.2%	1,615.97 1,743.47 7	7.9%
Individual Mediprime	361.45	399.31	10.5%	352.37 395.11 12	2.1%
Family - 1 Mediprime	1,285.56	1,389.90	8.1%	1,253.23 1,366.46 9	0.0%
Family - 2+ Mediprime	912.16	1,000.93	9.7%	890.46 989.43 11	.1%
Aggregate			8.0%	9.	.0%
	Monthly	Gross Premium F	Rates (1)	Monthly Net Premium Rates (2)	
Pessimistic Projections	<u>2015</u>	<u>2016 (3)</u>	% Change	<u>2014</u> <u>2015 (3)</u> <u>% Cha</u>	ange
Individual Plan Prime	734.84	811.92	10.5%	715.13 795.78 11	.3%
Family Plan Prime	1,658.96	1,832.22	10.4%	1,615.97 1,796.85 11	.2%
Individual Mediprime	361.45	411.29	13.8%	352.37 407.09 15	5.5%
Family - 1 Mediprime	1,285.56	1,431.58	11.4%	,	2.4%
Family - 2+ Mediprime	912.16	1,030.96	13.0%	,	.5%
Aggregate			11.3%	12.	.3%

<sup>(1)</sup> Represents premiums set to fund all self insured costs.

<sup>(2)</sup> Represents cost to a participating agency.

## EMPIRE PLAN PA 5 TIER GROUP RATES 2007 - 2016 Monthly Rates

	Gross	%	Net	%
	Rate(1)	Change	Rate(2)	Change
Individual Planprime				
2007	600.69	9.6%	564.84	6.6%
2008	633.79	5.5%	592.38	4.9%
2009	630.73	-0.5%	598.58	1.0%
2010	660.24	4.7%	612.34	2.3%
2011	734.00	11.2%	693.92	13.39
2012	751.55	2.4%	712.75	2.79
2013	779.91	3.8%	767.98	7.79
2014	789.31	1.2%	771.54	0.5%
2015	830.01	5.2%	805.05	4.39
2016 projected	890.24	7.3%	873.40	8.59
Average Percent Increase				
From Inception of 5 Tier Structure (1996)		7.1%		7.59
Most Rexcent 10 Years		5.0%		5.29
Most Recent 5 Years		4.0%		4.8%
Family Planprime				
2007	1,273.96	9.4%	1,198.07	6.49
2008	1,346.27	5.7%	1,258.78	5.19
2009	1,350.26	0.3%	1,282.17	1.99
2010	1,431.43	6.0%	1,330.93	3.89
2011	1,598.49	11.7%	1,513.92	13.79
2012	1,645.31	2.9%	1,562.80	3.29
2013	1,712.76	4.1%	1,686.56	7.99
2014	1,752.26	2.3%	1,714.19	1.69
2015	1,862.59	6.3%	1,808.86	5.5%
2016 projected	1,997.21	7.2%	1,960.46	8.49
Average Percent Increase		7.00		7.40
From Inception of 5 Tier Structure (1996)		7.0%		7.4%
Most Rexcent 10 Years		5.6%		5.89
Most Recent 5 Years		4.6%		5.3%
Individual Medprime	262.00	1.00/	222.10	1.50
2007	363.02	1.0%	333.18	-1.79
2008	397.23	9.4%	360.41	8.29
2009	384.38	-3.2%	359.22	-0.39
2010	400.76	4.3%	367.37	2.39
2011	446.90	11.5%	405.64	10.49
2012	447.66	0.2%	419.24	3.49
2013	409.85	-8.4%	399.33	-4.79
2014	424.22	3.5%	408.77	2.49
2015 2016 projected	412.95 456.68	-2.7% 10.6%	401.84 452.46	-1.79 12.69
Average Percent Increase				
From Inception of 5 Tier Structure (1996)		4.2%		4.89
Most Rexcent 10 Years		2.6%		3.19
		<b>₩.</b> ♥/♥		J.1/

<sup>(1)</sup> Represents premiums paid to the carriers (2006-2013) and premiums set to fund all self insured costs (2014-2015).

<sup>(2)</sup> Represents cost to a participating agency.

## EMPIRE PLAN PA 5 TIER GROUP RATES 2007 - 2016 Monthly Rates

	Gross	%	Net	%
	Rate(1)	Change	Rate(2)	Change
Family - 1 Medprime				
2007	1,036.30	6.2%	966.44	3.3%
2008	1,109.74	7.1%	1,026.86	6.3%
2009	1,103.90	-0.5%	1,042.81	1.69
2010	1,171.95	6.2%	1,085.94	4.19
2011	1,311.39	11.9%	1,225.62	12.99
2012	1,341.42	2.3%	1,269.28	3.6%
2013	1,342.71	0.1%	1,317.93	3.89
2014	1,387.18	3.3%	1,351.42	2.5%
2015	1,445.54	4.2%	1,405.68	4.0%
2016 projected	1,563.66	8.2%	1,539.52	9.5%
Average Percent Increase				
From Inception of 5 Tier Structure (1996)		5.9%		6.39
Most Rexcent 10 Years		4.9%		5.29
Most Recent 5 Years		3.6%		4.79
Family - 2 or More Medprime				
2007	798.65	1.5%	734.81	-1.39
2008	873.21	9.3%	794.94	8.29
2009	857.54	-1.8%	803.45	1.19
2010	912.48	6.4%	840.98	4.79
2011	1,024.28	12.3%	937.31	11.59
2012	1,037.53	1.3%	975.77	4.19
2013	972.66	-6.3%	949.28	-2.79
2014	1,022.11	5.1%	988.69	4.29
2015	1,028.48	0.6%	1,002.46	1.49
2016 projected	1,130.10	9.9%	1,118.58	11.69
Average Percent Increase				
From Inception of 5 Tier Structure (1996)		4.6%		5.29
Most Rexcent 10 Years		3.8%		4.39
Most Recent 5 Years		2.1%		3.79

<sup>(1)</sup> Represents premiums paid to the carriers (2006-2013) and premiums set to fund all self insured costs (2014-2015).

<sup>(2)</sup> Represents cost to a participating agency.

## EMPIRE PLAN PA 2 TIER GROUP RATES 2007 - 2016 Monthly Rates (For Illustrative Purposes Only)

	Gross	%	Net	%
	Rate(1)	Change	Rate(2)	Change
(ndividual				
2007	511.23	7.1%	477.96	4.1%
2008	536.84	5.0%	498.88	4.4%
2009	527.09	-1.8%	497.91	-0.2%
2010	557.46	5.8%	515.75	3.6%
2011	621.78	11.5%	581.69	12.8%
2012	619.95	-0.3%	584.75	0.5%
2013	608.23	-1.9%	594.58	1.7%
2014	619.05	1.8%	602.57	1.3%
2015	643.84	4.0%	624.64	3.7%
2016 projected	696.19	8.1%	684.26	9.5%
Average Percent Increase				
From Inception (1986)		6.9%		6.9%
Most Recent 10 Years		3.9%		4.1%
Most Recent 5 Years		2.3%		3.4%
Family				
2007	1,158.16	7.9%	1,084.90	4.9%
2008	1,233.38	6.5%	1,150.41	6.0%
2009	1,230.02	-0.3%	1,165.24	1.3%
2010	1,297.06	5.5%	1,203.56	3.3%
2011	1,441.84	11.2%	1,353.97	12.5%
2012	1,478.23	2.5%	1,398.52	3.3%
2013	1,502.55	1.6%	1,471.47	5.2%
2014	1,539.35	2.4%	1,502.31	2.1%
2015	1,604.08	4.2%	1,557.93	3.7%
2016 projected	1,729.34	7.8%	1,698.95	9.1%
Average Percent Increase				
From Inception (1986)		7.5%		7.5%
Most Recent 10 Years		4.9%		5.1%
Most Recent 5 Years		3.7%		4.7%

<sup>(1)</sup> Represents premiums paid to the carriers (2007-2013) and premiums set to fund all self insured costs (2014-2016)

<sup>(2)</sup> Represents cost to a participating agency.



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#### **Federal Health Care Reform**

The Patient Protection and Affordable Care Act (PPACA) includes an Employer Shared Responsibility provision that outlines conditions under which a large employer (employers that have 50 or more full-time employees) may be penalized with a shared responsibility penalty if any full-time employee enrolls in coverage through NY State of Health or an exchange operated by another state or the federal government and receives a premium tax credit or subsidy to offset the cost of that coverage. Employees working at least 30 hours per week are defined as "full-time" for purposes of PPACA.

Large employers are also responsible for providing coverage to at least 70 percent of full-time employees in 2015. This requirement increases to 95 percent beginning in 2016. Failure to comply with these requirements could result in substantial penalties for employers.

The Employer Shared Responsibility also includes a provision that large employers report certain health insurance information pertaining to health insurance coverage and availability of coverage for their full time employees.

These requirements are employer responsibilities. Employers are responsible for determining their full-time employees and reporting the information required under PPACA. The Employee Benefits Division recommends employers subject to these provisions begin to act now, as the required forms must be provided to full-time employees no later than January 31, 2016. Based upon on IRS guidance, most employers will use Form 1095-C to report coverage information to their employees. To complete this form accurately, employers should use the NYSHIP Monthly Reconciliation Report available through NYBEAS, which includes enrollee and dependent names, Social Security numbers and periods of coverage.

Additional information on the requirements of the Affordable Care Act, including the Employer Shared Responsibility may be found at: <a href="http://www.dol.gov/ebsa/healthreform/index.html">http://www.irs.gov/uac/About-Form-1095-C</a>. These resources contain final regulations providing guidance to employers that are subject to the shared responsibility provisions.

#### **Agency Experience Reports**

Agency specific Empire Plan and Excelsior Plan financial experience reports are available from the Employee Benefits Division upon request. The reports provide aggregate premium and claim summary data consistent with New York State legislation enacted in 2014 concerning the reporting of information to NYSHIP participating public employers. To obtain a financial experience report, PAs may submit an official written request on agency letterhead indicating the calendar years for which reports are desired. The request may be directed to the Employee Benefits Division - Director's Office.

#### **GASB 45 Assumptions Report and Census Data**

The 2012 Buck Consultants report is available online at: <a href="http://www.cs.ny.gov/GASB/2012PAReport.pdf">http://www.cs.ny.gov/GASB/2012PAReport.pdf</a>. Please note; we anticipate the 2014 Report will be released in April. Agencies will be notified when the report becomes available.

NYSHIP will provide agency census reports upon request, for use in complying with the provisions of GASB 45. Since the data included in this report will be current at the time it is provided, it is important that an agency's NYBEAS file is up-to-date, including correctly identifying and coding retirees before requesting census data.

To request a copy of your agency's census information, please send an e-mail to: <a href="MaryEllen.Brucculeri@cs.ny.gov">MaryEllen.Brucculeri@cs.ny.gov</a> and include your name, agency name and code number, mailing address, phone number and e-mail address. For additional information about GASB 45, please refer to Memos PA06-11 and PA06-18.

#### **Prompt Payment of NYSHIP Premium**

The Employee Benefits Division continues to aggressively monitor agencies that fail to submit premium payments in a timely manner. To meet its contracted financial responsibilities, premium payments from Participating Agencies must be received by the Department by the due date. The due date is the 25<sup>th</sup> day of the month preceding the month of coverage. Failure to pay timely will also result in the unpaid amount to be included in the following month's bill; however, that amount is considered past due. Beginning this month, the due date for each month's payment is more clearly shown on the remittance page of each employer's invoice. If an agency fails to remedy this situation, its enrollees' NYSHIP benefits may be suspended.

#### **Mailing of HBA Memos**

As a reminder, all new HBA Memos are posted to HBA Online, with a notification sent through NYBEAS. Hard copy mailing of memos are provided to CEO's and CFO's. As a result, it is very important that agencies notify the Employee Benefits Division of any changes in the names and/or addresses (including e-mail addresses) of agency CEOs, CFOs and/or HBAs to ensure that our mailing and contact lists are up-to-date. Any updates should be e-mailed to Deborah.D'Orazio@cs.ny.gov.

Those without access to NYBEAS and HBA online; please see below for information on how to sign up for an E-mail notification when a new memo becomes available. If your agency needs to request new permissions or needs to update its current permissions, please email the ITS Enterprise Service Desk at <a href="its.sm.esd.ags@its.ny.gov">its.sm.esd.ags@its.ny.gov</a> to request a copy of the Information Resource Management Form IRM-302.

#### NYSHIP e-News for Participating Agencies

The Department of Civil Service maintains a list for anyone who wishes to be notified via email of information regarding the New York State Health Insurance Program (NYSHIP). To sign-up for this service, go to; the Department's website at: <a href="http://www.cs.ny.gov/nyship/nyshipnews/nyshipnew

When you subscribe, you will receive a confirmation e-mail, as well as future alerts, from nyshipnews-pa@cs6.state.ny.us., which will include; NYBEAS broadcast messages, memos to Participating Agency HBAs, and notices of new NYSHIP publications that have been posted to NYBEAS. Since undeliverable e-mail addresses will be deleted, please make certain that you enter your correct address.

#### **Availability of the Empire Plan Experience Reports**

The Empire Plan Experience Reports are available through the following direct link to our website: http://www.cs.ny.gov/employee-benefits/pa-market/financial-reports.cfm.