



NY19-17

MEMORANDUM

TO: Health Benefit Administrators of NYS Agencies
FROM: Employee Benefits Division
SUBJECT: May 21 & 22 HBA Webinar Recordings and Q&A Now Available
DATE: June 7, 2019

The New York State Department of Civil Service Employee Benefits Division conducted online training webinars for all New York State agency Health Benefit Administrators on Tuesday, May 21, 2019 and Wednesday, May 22, 2019. These trainings covered a vast array of topics including, but not limited to, the benefits available to employees, eligibility for benefits, cost of benefits, how employment status affects benefits, retirement, and Medicare. These trainings also discussed where to find and how to use resources available to HBAs, such as the new and improved HBA Manual, HBA Memos, and NYSHIP publications.

Recording of these webinars have been added to the E-Learning page on HBA online. <https://www.cs.ny.gov/employee-benefits/hba/shared/e-learning/index.cfm>. Trainings are labeled:

Employee Benefits Division – NYS HBA Training Part 1

- Conducted via live WebEx on May 21, 2019 (1 hour 8 minutes)

Employee Benefits Division – NYS HBA Training Part 2

- Conducted via live WebEx on May 22, 2019 (1 hour 4 minutes)

At the conclusion of each training, participants submitted questions through the webinar. Please refer to our HBA Training Q&A document to review questions submitted and answers to these questions. A PDF of the Q&A document can be found at the bottom of this memo, along with the Power Point files from the presentations.

If you need help accessing HBA Online, contact the ITS Service Desk at 844-891-1786, fixit@its.ny.gov or via chat at <https://chat.its.ny.gov>.