



NY 19-25

MEMORANDUM

TO: New York State Health Benefits Administrators
FROM: Employee Benefits Division
SUBJECT: October 2019 *Empire Plan Report*
DATE: November 1, 2019

The October 2019 NY Active *Empire Plan Report* is now available online and will soon be mailed to enrollee homes and agencies. The *Report* explains changes to The Empire Plan and has important reminders for enrollees, including information on infertility benefits, hospice care coverage, PrEP HIV-prevention medication coverage and modified food products coverage. This *Report* is for all active NY groups except for UCS-COBANC and PIA, which each have a separate *Empire Plan Special Report*. See HBA memo NY 19-27 for additional information about these publications.

The mailing also includes the *Reporting On Mental Health and Substance Abuse Program* publication, the newest addition in the *Reporting On* series. The publication describes the benefits of choosing mental health and substance use care from a network provider or at a network facility. See HBA memo NY 19-33 for additional information about this publication.

Distribution

This *Report* will begin to mail to enrollees' homes in late October to early November. The mail file was pulled from NYBEAS on October 21, 2019, so any enrollee who was not on the file on that date should be provided with a copy. We will send you two copies of the *Report*, and *Reporting On Mental Health and Substance Abuse Program* will be shipped separately.

Publications Available on NYSHIP Online: www.cs.ny.gov/employee-benefits

You can also access the *Report* online under Using Your Benefits from the NYSHIP Online home page.

Ordering Publications

You may order additional copies of the *Report and Reporting On Mental Health and Substance Abuse Program* on HBA Online under Publications & Forms. **Please do not order copies until you have received your shipment.**

If you need help accessing HBA Online, contact the ITS Service Desk at 844-891-1786, fixit@its.ny.gov or via chat at <https://chat.its.ny.gov>. If you are unsure of how to order publications or have questions about this distribution, please call the EBD Communications Unit at 518-457-7577.