



PA 20-01
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MEMORANDUM

To: Health Benefits Administrators of NYSHIP Participating Agencies
FROM: Employee Benefits Division
SUBJECT: October 22 & 25, 2019 Participating Agency Webinar Q&A Now Available
DATE: February 7, 2020

The New York State Department of Civil Service Employee Benefits Division (EBD) conducted online webinars for NYSHIP Participating Agency Health Benefits Administrators (HBAs) on Tuesday, October 22, 2019 and Friday, October 25, 2019. The webinars covered topics which included the Projected 2019 Empire Plan Experience and the Projected 2020 Empire Plan Premium Rate Renewal. Additionally, EBD presented information on New York State Health Insurance Program (NYSHIP) updates related to benefit changes, policy, HBA responsibilities, and recently published EBD communications.

At the conclusion of each webinar, participants submitted questions through the webinar chat. Please refer to our *PA Webinar Q&A* document to review answers to questions submitted. A PDF of the Q&A document can be found at the bottom of this memo.