



Department of Civil Service

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PA 20-24
PAEX 20-24

TO: Participating Agency Health Benefits Administrators
FROM: James DeWan, Director of the Employee Benefits Division
SUBJECT: 2020 Annual NYSHIP Participating Agency Webinars –
Video, PowerPoint and Q & A
DATE: December 15, 2020

The Employee Benefits Division (EBD) is pleased to announce the conclusion of its 2020 Annual Participating Agency (PA) Webinars. The Webinars were very well attended, with more than 400 PA Health Benefit Administrators (HBAs) joining in the live events. A video recording, Power Point slides, and a question and answer document are now available for your reference.

As a reminder, this year it is **mandatory** for all HBAs to either view the live webinar or watch a recording of the webinar. For those of you who were able to view the live Webinar, we appreciate your participation and hope you found the content enriching. If you were unable to join us for the live event, we ask that you please view the video recording at your earliest convenience. A link is included toward the bottom of the memo.

In addition to the video, EBD has published a summary of the questions asked of our presenters through the chat during the Webinars and their corresponding answers. We encourage you to refer to this document regularly, as it captures many of the questions frequently asked by agency HBAs.

The PowerPoint slides and Q & A document are included as attachments to this memo. The video may be viewed on HBA Online at: https://www.cs.ny.gov/employee-benefits/hba/shared/e-learning/videos/PA_PE_Webinar/index.cfm

If you have questions regarding the information presented in the video, please call the HBA Helpline at (518) 474-2780.

Attachments: Webinar PowerPoint slides
Webinar Q & A