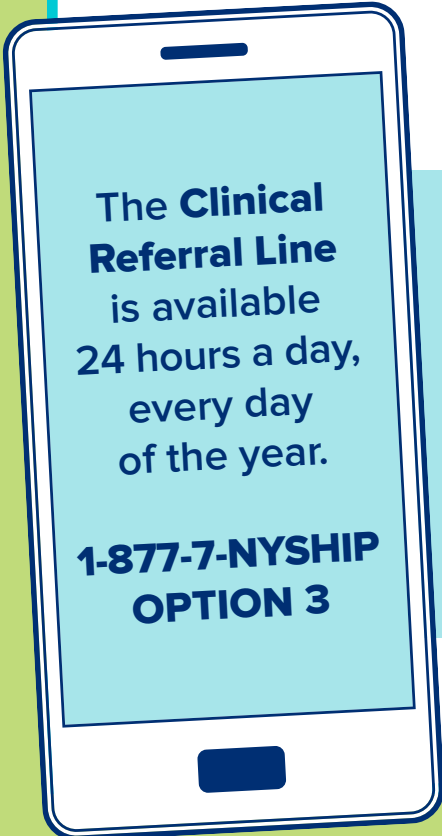


WE CAN HELP YOU GET THE MENTAL HEALTH OR SUBSTANCE USE CARE THAT YOU NEED

Empire Plan, Excelsior Plan and Student Employee Health Plan (SEHP) enrollees and covered dependents who are in need of Mental Health or Substance Use treatment can call Beacon Health Options' **Clinical Referral Line** for assistance with finding a network provider and arranging care. You have guaranteed access to in-network benefits when you call the **Clinical Referral Line**.

The **Clinical Referral Line** is staffed with highly trained and specialized clinicians in the mental health and substance use treatment fields and are there to help you find the best care. The clinicians may also help you make an appointment with a quality provider. In an emergency, they can help you decide where to start receiving care.

If you are enrolled in a NYSHIP HMO, please contact your HMO for information related to receiving Mental Health and Substance Use services.



The **Clinical Referral Line** is available 24 hours a day, every day of the year.

**1-877-7-NYSHIP
OPTION 3**

You can reach the **Clinical Referral Line** by calling the Empire Plan toll free at **1-877-7-NYSHIP** and choosing **option 3** for the Mental Health and Substance Use Program, then selecting **option 3** from the Mental Health and Substance Use Program menu.



The Empire
Plan