



**Department of
Civil Service**

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Governor

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Acting Commissioner

NY22-10
PE22-08

TO: Health Benefits Administrators at New York State and Participating Employer Agencies

FROM: Employee Benefits Division

SUBJECT: NYBEAS Tab – Hold Harmless

DATE: June 6, 2022

This memo is to advise you of a Hold Harmless tab in NYBEAS Update History to indicate when the New York State Health Insurance Program (NYSHIP) is paying primary on an enrollee or dependent who would typically have claims paid as Medicare primary.

When an enrollee or dependent is held harmless this means that claims are paid as NYSHIP primary instead of Medicare primary. Guidance for when someone may be held harmless is documented in Policy Memo 70r4. With the creation of this new tab, EBD will process a transaction in NYBEAS that will then be reflected on the tab and communicated to the NYSHIP vendors to instruct to pay as primary on claims during the time the member is being held harmless. The Hold Harmless transaction will also be visible on the Events tab in NYBEAS Update History. Please see attached instructions on how to read the Hold Harmless tab.

For more information on the hold harmless process, please refer to Policy Memo 70r4.

Attachment:

Hold Harmless Tab Instructions