



PAEX 23-16

TO: Health Benefits Administrators of Participating Agencies (PAs) with the Excelsior Plan
FROM: Employee Benefits Division
SUBJECT: 2024 Excelsior Plan Benefit Card Distribution
DATE: November 10, 2023

In compliance with federal law, new benefit cards reflecting updated out-of-pocket costs for the 2024 plan year will be mailed to all Excelsior Plan enrollees and dependents on November 10, 2023. Note that enrollees changing to the Excelsior Plan effective January 1, 2024 will receive their new card(s) in December.

The new cards do not need to be activated prior to use. Enrollees may begin using them immediately and should securely destroy all other cards.

The card file was pulled from NYBEAS on October 30, 2023. Any enrollee added to NYBEAS after that date will receive a card in the normal weekly card mailing for new Excelsior Plan enrollees.

If you have any questions about this Excelsior Plan card distribution, please contact EBD Communications at (518) 457-7577. If you have any questions about Excelsior Plan benefits, please call the HBA helpline at (518) 474-2780.