



Department of Civil Service

KATHY HOCHUL
Governor

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Commissioner

NY 24-08
PE 24-05
SEHP 24-05

MEMORANDUM

TO: Health Benefits Administrators of New York State Agencies and Participating Employers
FROM: Employee Benefits Division
SUBJECT: Administrator Change Effective October 1, 2024 for the NYS Dental Plan
DATE: June 6, 2024

Effective October 1, 2024, the NYS Dental Plan administrator will change from EmblemHealth to Anthem Blue Cross. There will be no impact or changes to dental benefits as a result of this transition. Enrollees and covered dependents will have access to an expanded network of credentialed dental providers offering the highest quality of care.

NYS Dental Plan Administrator Change Letter

In July, the Department of Civil Service will mail a Dental Plan Administrator Change Letter to enrollees' homes. This letter will explain the change and highlight how enrollees can access and search the Anthem Blue Cross network of dental providers. An HBA memo will be released in July with additional information and resources.

Anthem Blue Cross NYS Dental Plan Benefit Documents and Benefit Card

In September, enrollees will receive a welcome letter from Anthem Blue Cross, which will include their new benefit card along with information on how to access benefit information and documents online through a secure member portal.

NYS Dental Plan Publications on NYSHIP Online: www.cs.ny.gov/employee-benefits

You can access current Emblem publications online under the Dental & Vision tab on the NYSHIP Online homepage.