



**Department of
Civil Service**

KATHY HOCHUL
Governor

TIMOTHY R. HOGUES
Commissioner

NY 24-09

MEMORANDUM

TO: New York State Health Benefits Administrators
FROM: Employee Benefits Division
SUBJECT: 2024 NYSHIP *General Information Book* for NY Retirees
(Empire Plan and HMO)
DATE: June 11, 2024

We are pleased to announce the updated *General Information Book (GIB)* for retirees of New York State is at the printer and will soon be mailed to enrollee homes and shipped to agencies.

Revised and Updated Book

The 2024 *General Information Book* for NY Retirees contains information regarding NYSHIP eligibility rules, enrollment options, requirements and costs. This publication replaces the 2021 *General Information Book* for NY retirees and applies to all NY retirees enrolled in either The Empire Plan or a NYSHIP HMO. Please recycle any old copies you may have of this publication in your office.

Distribution

We will send you a supply of two copies for your use. This publication will begin mailing to enrollee homes in mid-June. Mail files were pulled from NYBEAS on June 1, 2024. Any enrollee not on NYBEAS as of that date will not receive this mailing. This publication is included in the Quick Order (QO) packages, which can be ordered on HBA Online.

Publications Available on Our Website: www.cs.ny.gov/employee-benefits

Please check our website for new publications. We generally post publications when we sign off for printing. Publications are available under Using Your Benefits.

Ordering Publications

You may order additional copies of the *General Information Book* for NY Retirees on HBA Online under Publications & Forms. **Please wait until you receive your shipment of the new publication before you place an order.**

If you need help accessing HBA Online, contact the ITS Service Desk at 844-891-1786, fixit@its.ny.gov or via chat at <https://chat.its.ny.gov>.

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