



## Department of Civil Service

KATHY HOCHUL  
Governor

TIMOTHY R. HOGUES  
Commissioner

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Dear New York State Dental Plan Enrollee:

### IMPORTANT INFORMATION ABOUT YOUR DENTAL PLAN ADMINISTRATOR

**Effective October 1, 2024**, the administrator for your dental benefits will change from EmblemHealth to Anthem Blue Cross. **There will be no impact or changes to your dental benefits as a result of this transition.** The benefits outlined in your current New York State (NYS) Dental Plan Certificate of Insurance, Attachment to the NYS Dental Plan Certificate of Insurance and Rider to the NYS Dental Plan Certificate of Insurance and Attachment will not change. Updated Anthem branded documents will be available this fall. To view your current dental benefit documents, visit NYSHIP Online at [www.cs.ny.gov/employee-benefits](http://www.cs.ny.gov/employee-benefits). Select New York State Active Employee (NY), your group, Dental and/or Vision and Dental Benefits.

You and your covered dependents will have access to Anthem's expanded network of credentialed dental providers offering the highest quality of care. To learn about the Anthem Blue Cross network and your dental benefits, an informational video presentation is now available. To watch the presentation, scan the QR Code with your mobile device. The approximately 5-minute resource is also posted on Anthem's NYS Dental Plan customized website at <https://www.anthembluecross.com/nys-dental> and on NYSHIP Online under What's New.



To find out if your current provider participates in the Anthem network, visit <https://www.anthembluecross.com/nys-dental>, select Search for a Dental Provider and select Find a Dental Provider. You will be directed to the XPO Dental Complete network where you can search for providers by address, doctor name or specialty type.

The Anthem NYS Dental Plan website also has forms and resources available including a Member Authorization Form, the New York State Dental Plan Provider Nomination Form and an informational video on the Anthem Sydney Health Mobile App.

In September, you will receive a welcome letter from Anthem Blue Cross and a new plan benefit card with the Anthem Blue Cross corporate logo (see below). Beginning October 1, you will be able to use your Anthem NYS Dental Plan benefits.



For additional questions or concerns, a dedicated Anthem NYS Dental Plan toll-free number, 1-833-821-1949, will be available for enrollees starting August 16.

Dental Administrator Change Letter 7/2024 – NF1185