Injury/Illness

Entering New C-2 Data

Revised C-2 effective 10/1/2009

The Workers' Compensation Board has made substantial changes to the C-2 form (Employer's Report of Work-Related Injury/Illness). Consequently, ARS has been updated to reflect these changes and becomes effective October 1, 2009.

Changes to the new C-2 are primarily within the "Injury/Illness" section of ARS. "Injury/Illness" is still in the same location under the "Workforce Monitoring" and "Health and Safety" folders.

The following ARS tabs represent the revised "Injury/Illness" pages:

ſ	Summary	Description Y	Detail	C-2 Detail <u>1</u>	C-2 Detail <u>2</u>	Medical	Lost Time
P	ersonnel	PESH SH900	Journal				

The changes in the location and addition of pages in "Injury/Illness" include:

- The "Summary" page is now listed first.
- Two new pages have been added to capture the new information required on the revised C-2:
 - "C-2 Detail1" "C-2 Detail2"

In addition, the information required on many pages has also changed. The pages below detail the new information required to send a C-2.

The C-2 printed report has also substantially changed. In ARS, under "ARS Reports", "C2 Reports" a new item has been added, "C2 Print – October 2009+". Select this item to print all C-2's submitted on or after October 1, 2009. Printing procedures remain the same as previous.

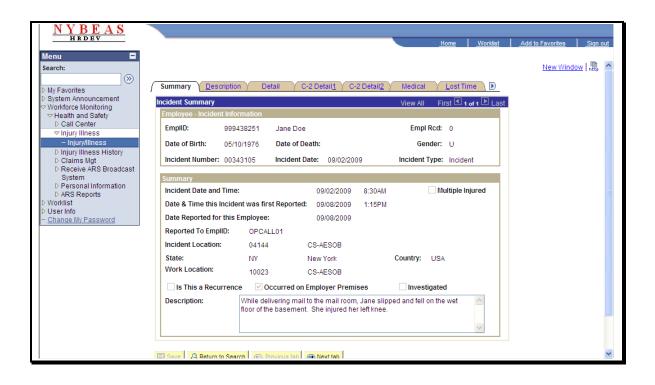
If you have questions on using the revised "Injury/Illness" pages or in sending a C-2, please call the ARS helpdesk at 1-800-422-3671 or 518-457-5406.

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Summary Page

- The **Summary** page has been moved from the fourth to first page of the **Injury/Illness** section.
- The **Summary** page continues to act as a quick reference for the ARS incident. No information within the page has been changed.



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Description Page

• The Additional Information about Accident or Illness field has been added to the **Description** page. This field can be used by the Personnel/Health and Safety Administrator to document additional details regarding the accident or illness. The field is not required to be completed in order to *verify* and *send* a C-2.

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▷ Call Center			
▷ Incident Data	Date of Birth: 05/10/1976 Date of Death: Gender: U		
	Incident Number: 00343105 Incident Date: 09/02/2009 Incident Type: Incident		
– Injury/Illness			
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Reporting Tools	How Accident/Exposure Occurred?		
D User Info	While delivering mail to the mail room, Jane slipped and fell on the wet floor. She injured her left knee.		
▷ PeopleTools			
- Change My Password			
	Additional Information about Accident or Illness		
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Detail Page

- When the injury is the result of the use of a motor vehicle, a new field, the **License plate number** of the vehicle, may be entered if known. It is not a required field in order to *verify* and *send* a C-2.
- **Deceased Employee Information** has also been added to the **Detail** page. The question, "Did the Injury/Illness result in death?" must have "**Yes**" or "**No**" selected in order to *send* a C-2. If **Yes** is selected, the date of death must be entered. The employee's **Emergency Contact Information** will then also be required.

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	Deceased Employee Information Did the Injury/Ilness result in death? What was the date of death? 09/02/2009 Emergency Contact Information	
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Injury/Illness

Entering New C-2 Data

C-2 Detail1 Page

C-2 Detail1 is a new page in Injury/Illness and contains information for the C-2.

- "Has the Employee given you notice of injury/illness?" was added and is required. If Yes is checked, you will be required to select Orally, In Writing, or Both. Also if Yes is checked, the date that notice was given, as well as, the name of the person notice was given to are required to *verify* and *send* a C-2.
- "Have you given the employee a claimant information packet?" was also added and if Yes is checked, the date that the packet was given to the employee may be entered. These fields are not required in order to *verify* and *send* a C-2.

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≂ Injury Illness	incident number. 00343105 incident bate. 09/02/2009 incident rype. Incident	
─ Injury/Illness ▷ Injury Illness History	Notice of Injury to "Employer"	
▷ Claims Mgt	Has the Employee given you notice of injury/illness? (Yes) O No	
Receive ARS Broadcast System	Notice was given to employer: Orally In Writing Both Notice of Injury Date 09/02/2009 Notice of Injury Date 09/02/2009 	
Personal Information	Notice was given to "Name" of person: Smith Jim	=
▷ PESH History ▷ ARS Reports		
▷ ARS Setup	Claimant information Packet	
▷ Worklist ▷ Reporting Tools	Have you given the employee a claimant information packet? (Yes) No	
D User Info	Claimant Info Packet date	
PeopleTools – Change My Password		
	Location	
	Was this the location the employee normally worked? O Yes	
	>Why was the employee there? Assigned to replace another employee for one day.	
	Supervisor Detail	
	Supervisor Detail	
	Supervisor Name:	
	→ Did Supervisor see the injury happen? No v	~

- "Was this the location the employee normally worked?" was added and is required. If No is checked, the reason the employee was there will be required.
- The required **Supervisor Name** was moved from the **Personnel** page and is required. "**Did Supervisor see the injury happen?**" is required by selecting either **No**, **Unknown**, or **Yes**.

Injury/Illness

Entering New C-2 Data

C-2 Detail2 Page

C-2 Detail2 is a new page in Injury/Illness and contains information for the C-2.

- **"To your knowledge, did the employee have another work-related injury to the same body part or similar illness while working for you?**" is required. If **Yes** is checked, you may enter the name and address of the doctor who treated previously.
- "What type of activities did the employee normally perform at work?" was also added to the page. It is not a required field in order to *verify* and *send* a C-2.
- "Did the employee receive lodging or tips in addition to pay?" is another required field to be completed. If Yes is checked, a description of the lodging or tips is required.

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(>>	Incident Number: 00343105 Incident Date: 09/02/2009 Incident Type: Incident	
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✓ Injury Illness – Injury/Illness	······································	
Injury/Illness History	Employee normal Activity at work	
D Claims Mgt	What type of activities did the employee normally perform at work?	
Receive ARS Broadcast	Secretarial duties such as typing letters, answering phones, making photocopies, and delivering mail.	
System D Personal Information		
Personal information PESH History		
> ARS Reports		
▷ ARS Setup	Additional Pay Information	
Worklist	Did the employee receive lodging or tips in addition to pay?	
Reporting Tools User Info	Describe additional received:	
PeopleTools	Received additional lodging for three months.	
Change My Password		
	Job Information	
	Employee's job was:	
	If job was 'Other' then enter description:	
	Pay Information	
	Did you continue to pay the employee after the injury /illness? O Yes O No	
	(e.g., sick leave, vacation, disability, regular salary)	

- Employee's job was Full time, Other, Part time, Seasonal, or Volunteer is required. If Other is selected, a description of the job is required as well.
- "Did you continue to pay the employee after the injury/illness?" was also added to the page. This is not required to *verify* and *send* a C-2.

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Entering New C-2 Data

Medical Page

The **Medical** page has changed substantially.

- Was "Treatment Required?" (Medical, Unknown, or None) is still a required field. If medical treatment was rendered, the type of the first Medical Treatment, the first Date of Treatment, the name of the person the Employee was Treated By and the location where the employee was treated are all required in order to *verify* and *send* the C-2.
- If the first **Date of Treatment** is completed, you must select if the employee is still being treated for the injury/illness (**Yes**, **No**, or **Unknown**). If **Yes** is chosen, the **Name** and **Address** of the treating doctor is also required. The **Date of Treatment** may be entered if available. Other treating doctor's may be added by checking the **Add Additional Doctor** field.

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Search:	Date of Birth: 02/15/1963 Date of Death: Gender: M		
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System Announcement			
Workforce Monitoring Health and Safety	Treatment Required?		
Health and Safety Call Center	Medical O Unknown O None		
D Incident Data			
	First Medical Treatment		
– Injury/Illness			
Injury Illness History	Medical Treatment Emergency Care 🛛 Date of Treatment 09/14/2009 🗒 🗲	_	
▷ Claims Mgt	Fundament Treated Day		
Receive ARS Broadcast System	Employee Treated By:		
Personal Information ————————————————————————————————————	Name Smith, John		
PESH History			
ARS Reports	Location Albany Medical Center Update/View Location Address	-	
▷ ARS Setup ▷ Worklist			
N Reporting Tools	Ongoing Treatment Information		
D User Info	Is the employee still being treated for this injury/illness? (O Yes) O No O Unknown		
PeopleTools – Change My Password	Name & Address of treating Doctor		
	Name Jones,Robert Date of Treatment		
	Country USA Zip 12208		
	Address1 85 New Scotland Avenue		
	Address2		_
	City ALBANY State NY		
	City ALBANY State NY		
	Add Additional Doctor		
		1	~

* The ARS "Call Center" Medical page does not include the "Ongoing Treatment Information" fields.

If an incident was reported prior to October 1, 2009 and a C-2 was sent, the information reported will be available in the "Physician/Hospital Information" fields within the "Injury Illness History" folder.

If an incident was previously entered prior to October 1, 2009 but not sent, then the additional new C-2 fields will need to be entered before the C-2 can be sent.

Injury/Illness

Entering New C-2 Data

Lost Time Page

- "Did the employee stop work because of his/her injury?" (Yes or No) is another new required field. If Yes is chosen, the Last Day Worked date and 1st Full Shift/Day Missed is also required to *verify* and *send* the C-2.
- "Has the employee returned to work?" (Yes or No) is a new required field. If Yes is chosen, the Return Date must be given. It is also required to select if the employee went back to Regular Duty or Limited Duty.

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🛞	Incident Number: 00343105 Incident Date: 09/02/2009 Incident Type: Incident	
My Favorites System Announcement		
Workforce Monitoring	Work Status	
Health and Safety	Did the employee stop work because of his/her injury? (SYes) O No	
▷ Call Center ▷ Incident Data	→Last Day Worked 09/02/2009 🛐 1st Full Shift/Day Missed 09/03/2009 🛐 ←	
≂ Injury Illness		
– Injury/Illness	Work Return Status	
Injury Illness History Claims Mot	Has the employee returned to work? ONO	
▷ Receive ARS Broadcast	Return Dt 09/04/2009 🕅 ORegular Duty OLimited Duty	
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Please note that additional lost time beyond the employee's first return to work date will no longer be able to be updated within the "Injury/Illness" section after the C-2 was sent. All changes to the employee's work status due to the incident must be reported within the "Claims Management" folder on the C-11 page.

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Entering New C-2 Data

Personnel Page

- The employee's supervisor's name was removed from this page and placed on the **C-2 Detail1** page. The rest of the **Personnel** page remains the same.
- When the C-2 Verify Data button is clicked, a pop-up box appears requesting "Please Check Affirmation to Send the C2." After OK is clicked, you are required to read the affirmation and check the box stating that the information is true to the best of your knowledge. Once this is done, the Send C-2 Data button will appear.

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▷ Injury Illness History	Benefit Unit:	Friday	
▷ Claims Mgt	Please Check Offirmation Boy To Send The C2 (2)	1000.157)	
Receive ARS Broadcast System	Return To Work Wa	Saturday	
Personal Information	Paid Full Wages for	Sunday	
PESH History ARS Reports			=
▷ ARS Setup	WCB Benefit: M/C Program		
▷ Worklist			
Reporting Tools	Employer Disputing Claim Time employee began work:	8:00AM	
▷ User Info			
PeopleTools – Change My Password	Remove from Personnel's WorkList		
- <u>Change my Password</u>	Affirmation		
	An employer or carrier, or any employee, agent, or person acting	on behalf of an employer or	
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