## ONE Empire Plan Phone Number!

Announcing a single new toll-free Empire Plan number to reach:

**United HealthCare** - medical/surgical benefits and claims, pre-authorization of MRI, home care, durable medical equipment and supplies, Managed Physical Medicine Program for chiropractic and physical therapy, infertility benefits

**Empire Blue Cross and Blue Shield** - hospital benefits and claims, pre-admission certification of hospital stays, and skilled nursing facility admissions, transplant surgeries

ValueOptions - mental health and substance abuse program

Express Scripts - prescription drug program and mail service pharmacy

**Empire Plan NurseLine** $_{\mbox{\tiny SM}}$  - health information and support

Please put this sticker on your New York Government Employee Benefit card so that you always have it with you.

1-877-7-NYSHIP

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1-877-769-7447

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State of New York Department of Civil Service Employee Benefits Division The State Campus Albany, New York 12239 www.cs.state.ny.us

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