

Important Information About Your Family NYSHIP Health Insurance Coverage



Dependent Eligibility Verification Audit

For Empire Plan and NYSHIP HMO Enrollees with Family Coverage

Your Action is Required by August 19, 2016, in order for your dependent(s) to continue to receive health benefits under NYSHIP.

In early July, NYSHIP enrollees with family coverage were mailed a verification letter by HMS Employer Solutions (the audit administrator). The letter identifies any dependent(s) whose eligibility must be verified and what documents are acceptable as proofs. Visit the HMS secure online portal at www.verifyOS.com using the reference number provided in your letter or call HMS at 1-866-252-0635 from 8 am to 11 pm, Eastern Time, Monday–Friday.

Not Responding Can Be Costly!

If you fail to respond, your dependents will be removed from coverage retroactively to January 1, 2016.*

In addition, you may be responsible for repaying health insurance claims for ineligible dependents as early as the date they became ineligible.

**Unverified Medicare-primary dependents will be removed after the verification phase.*



NYSHIP
New York State
Health Insurance Program