

# Center of Excellence for Substance Use Disorder Program

The Empire Plan Center of Excellence Program, in partnership with the Hazelden Betty Ford (HBF) Foundation, covers substance use disorder treatment in full when received through network providers and when prior authorization is obtained.

- Pretreatment assessment – full evaluation conducted by provider
- Intensive outpatient treatment and partial hospitalization
- Detoxification and residential
- Care coordination – assistance with the transition back home
- Support for children (ages 7–12) – programs for children affected by addiction
- Family treatment and support – virtual one-on-one and family support services
- When applicable, a travel, lodging and meal allowance is available. Coverage includes expenses for up to two companions.

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The Center of Excellence for Substance Use Program offers treatment at HBF locations nationwide, including:

- **Detoxification facilities** – California, Minnesota and Oregon
- **Residential Facilities** – California, Florida, Minnesota and Oregon
- **Partial Hospitalization Services (with boarding)** – California, Florida, Illinois, Minnesota and Oregon
- **Intensive Outpatient Facilities** – New York, California, Florida, Illinois, Minnesota, Oregon and Washington
- **Outpatient Services** – Available through HBF locations, outside of the Center of Excellence program, using your in-network benefits. Locations include New York, California, Illinois, Minnesota, Oregon and Washington.



## Get Support Today

Chat online

Monday through Friday at:  
[www.carelonbh.com/  
empireplan/en/home/services/  
center-of-excellence](http://www.carelonbh.com/empireplan/en/home/services/center-of-excellence)

Call:

877-769-7447 (Option 3)

Service representatives  
are available 24/7.

