

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual/Family

Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at <u>www.emblemhealth.com</u> or by calling 1-800-447-8255.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$0	See the chart starting on page 2 for your costs for services this plan covers.
Are there other deductibles for specific services?	No	You don't have to meet <b>deductibles</b> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an out–of–pocket limit on my expenses?	Yes	Your Out-of-Pocket Maximum is \$6,350 for Individual and \$12,700 for Family per calendar year. The out-of-pocket limit is the most you could pay during a coverage period for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out–of–pocket limit?	N/A	This plan does not have any additional out-of-pocket costs with the exception of copayments.
Is there an overall annual limit on what the plan pays?	No	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a network of providers?	Yes. See <u>www.EmblemHealth.com</u> or call 1-800-447-8255 for a list of participating providers.	If you use an in-network doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> .
	Yes, written approval is required to see a specialist.	This plan will pay some or all of the costs to see a <b>specialist</b> for covered services but only if you have the plan's permission before you see the <b>specialist</b> .
Are there services this plan doesn't cover?	Yes	Some of the services this plan doesn't cover are listed on page 4. See your policy or plan document for additional information about <b>excluded services</b> .

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- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed</u> <u>amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed</u> <u>amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use in-network providers by charging you lower deductibles, copayments and coinsurance amounts.

Common Medical Even		Services You May Need	Participating Provider	Your Cost If You Use a Non- Participating Provider	Limitations & Exceptions
		Primary care visit to treat an injury or illness	\$5 co-pay/visit	Not covered	None
If you visit a hea		Specialist visit	\$10 co-pay/visit	Not covered	None
provider's office clinic	e or	Other practitioner office visit	Chiropractor: \$10 co-pay/visit	Not covered	None
	care/screening/immunization	No charge	Not covered	None	
If you have a test	Diagnostic test (x-ray, blood work)	No charge	Not covered	None	
	Imaging (CT/PET scans, MRIs)	No charge	Not covered	Prior approval required	

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**Coverage Period:** 1/1/2014 - 12/31/2014

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

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Plan Type: HMO

Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non- Participating Provider	Limitations & Exceptions
If you need drugs to treat your illness or condition More information about	Generic drugs	Retail: \$5 co-pay/30 day supply Mail Order: \$7.50 co-pay/90 day supply	Not covered	Must be dispensed by a
prescription drug coverage is available at www.EmblemHealth.com.	Preferred brand drugs	Retail: \$20 co-pay/30 day supply Mail Order: \$30 co-pay/90 day supply	Not covered	Participating Pharmacy.
	Non-preferred brand drugs	Not covered	Not covered	
	Specialty drugs	Generic: \$5 co-pay/30 day supply Preferred Brand: \$20 co- pay/30 day supply	Not covered	Must be dispensed by a Specialty Pharmacy. Written referral required.

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If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge	Not covered	Prior approval required
surgery	Physician/surgeon fees	No charge	Not covered	Prior approval required
	Emergency room services	\$75 co-pay/visit	\$75 co-pay/visit	None
If you need immediate	Emergency medical transportation	No charge	No charge	None
medical attention	Urgent care	PCP: \$5 co-pay/visit Specialist: \$10 co-pay/visit	Not covered	None
If you have a hospital	Facility fee (e.g., hospital room)	No charge	Not covered	Prior approval required
stay	Physician/surgeon fee	No charge	Not covered	None
	Mental/Behavioral health outpatient services	No charge	Not covered	Prior approval may be required
	Mental/Behavioral health inpatient services	No charge	Not covered	Prior approval required
If you have mental health, behavioral health, or substance abuse needs	Substance use disorder outpatient services	\$10 co-pay/visit	Not covered	Prior approval may be required
	Substance use disorder inpatient services			Prior approval required
		No charge	Not covered	Certain services may not be covered, see plan documents for details

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Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a <sup>Non-</sup> Participating Provider	Limitations & Exceptions
	Prenatal and postnatal care	No charge	Not covered	None
If you are pregnant	Delivery and all inpatient services	No charge	Not covered	Limited to 48 hours for natural delivery and 96 hours for caesarean delivery. Prior approval required.
If you need help recovering or have other special	Home health care	No charge	Not covered	Coverage limited to 200 visits/year. Prior approval required.
	Rehabilitation services	Inpatient: No charge Outpatient: \$10 copay/visit	Not covered	Inpatient coverage limited to 30
	Habilitation services	Inpatient: No charge Outpatient: \$10 copay/visit	Not covered	days/year. Outpatient coverage limited to 90 visits/year.
health needs	Skilled nursing care	No charge	Not covered	Prior approval required.
	Durable medical equipment	No charge	Not covered	Prior approval required.
	Hospice service	No charge	Not covered	Coverage limited to 210 days.
	Eye exam	No charge	Not covered	None
If your child needs dental or eye care	Glasses	\$45 co-pay/pair	Not covered	Coverage limited to one pair every twenty-four (24) months from an authorized provider.
	Dental check-up	Not covered	Not covered	None

## **Excluded Services & Other Covered Services:**

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care

- Hearing aids
- Long-term care
  Non-emergency care when traveling

outside the U.S.

Private-duty nursing

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Benefits paid as a result of injuries caused by another party may need to be repaid to the health plan or paid for by another party under certain circumstances.

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

Bariatric surgery	Infertility treatment	Routine eye care	
Chiropractic care		Weight loss programs	

## Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact EmblemHealth at 1-800-447-8255. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa</u>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>."

## Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about <u>your rights, this notice, or assistance, you can contact EmblemHealth.</u>

By phone: 1-800-HIP-TALK (1-800-447-8255). Customer Service Advocates are available to assist You Monday through Friday, 8 am to 6 pm.

In writing: Health Insurance Plan of New York Grievance and Appeals Department JAF Station P.O. Box 2844 New York, NY 10116-2844

In person: Health Insurance Plan of New York 55 Water Street, Lobby New York, NY 10041-8190 Hours of operation 8:30 am – 5:00 pm

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## Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy <u>does provide</u> minimum essential coverage.

#### Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-447-8255.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-447-8255.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-447-8255.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-447-8255.

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7 of 9

To see examples of how this plan might cover costs for a sample medical situation, see the next page.



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# About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$7,380
- Patient pays \$160

## Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

#### Patient pays:

Deductibles	\$0
Co-pays	\$10
Co-insurance	\$0
Limits or exclusions	\$150
Total	\$160

Note: These numbers assume the patient has given notice of her pregnancy to the plan. If you are pregnant and have not given notice of your pregnancy, your costs may be higher. For more information, please contact: 1-800-447-8255.

#### Managing type 2 diabetes (routine maintenance of

a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$5,195
- Patient pays \$205

#### Sample care costs:

\$2,900
\$1,300
\$700
\$300
\$100
\$100
\$5,400

#### Patient pays:

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Deductibles	\$0
Co-pays	\$155
Co-insurance	\$0
Limits or exclusions	\$50
Total	\$205

Note: These numbers assume the patient is participating in our diabetes wellness program. If you have diabetes and do not participate in the wellness program, your costs may be higher. For more information about the diabetes wellness program, please contact: 1-800-447-8255.



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1/1/2014 - 12/31/2014

## **Questions and answers about the Coverage Examples:**

## What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums. ٠
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or ٠ preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for ٠ any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-٠ network providers. If the patient had received care from out-of-network providers, costs would have been higher.

## What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and co-insurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

## Does the Coverage Example predict my own care needs?

**No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

## Does the Coverage Example predict my future expenses?

**No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

## Can I use Coverage Examples to compare plans?

**Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

## Are there other costs I should consider when comparing plans?

**Yes.** An important cost is the **premium** you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as co-payments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.