BlueShield of Northeastern New York: NENY State Employees HMO 210 (2024)



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to www.highmark.com/blueshieldneny or call 1-800-888-1238. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www. highmark.com/blueshieldneny or call 1-800-888-1238 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In- <u>network</u> : N/A; Out-of- <u>network</u> : Not covered	Generally, you must pay all of the costs from <u>provider</u> s up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. No services are subject to a deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. This <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/ <u>preventive</u> -care-benefits/.
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In- <u>network</u> : \$3,000 individual / \$6,000 family; Out-of- <u>network</u> : <u>Not</u> <u>covered</u>	In- <u>network</u> : If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> s until the overall family <u>out-of-pocket limit</u> has been met.;
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, and health care this plan doesn't cover	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Willyoupaylessifyou use a network provider?	Yes. See  www.highmark.com/blueshieldne nyorcall 1-800-888-1238 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an out-of- <u>network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an out-of- <u>network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Doyouneeda <u>referral</u> tosee a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
	Primary care visit to treat an injury or illness	\$10 copayment	Not covered	None	
If you visit a health	Specialist visit	\$15 copayment	Not covered	None	
care <u>provider's</u> office or clinic	Preventive care/screening/immunization	Covered in full		You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are <u>preventive</u> . Then checkwhatyour <u>plan</u> will pay for. Flu vaccine covered in full out-of- <u>network</u> .	
If you have a test	Diagnostic test (x-ray, blood work)  Standard Covered in blood work  Standard Covered in blood		Not covered	None	
	Imaging (CT/PET scans, MRIs)	\$15 copayment	Not covered	<u>Prior authorization</u> required on certain procedures. Call the number on the back of your ID card for details.	
If you need drugs to treat your illness or	Generic drugs (Tier 1)	\$5 copayment	Not covered	Some generic drugs may be subject to non-preferred brand cost share.	
condition	Preferred brand drugs (Tier 2)	\$30 copayment	Not covered	None	
More information about <u>prescription</u> drug coverage is available at www.highmark.com/blueshiel dneny	Non-preferred brand drugs (Tier 3)	\$60 copayment	Not covered	None	
	Specialty drugs (Tier 4)	See limitations & exceptions		Specialty drugs could be generic, preferred brand or non- preferred brand. Please visit our website for a copy of our medication guide.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$100 copayment	Not covered	<u>Prior authorization</u> required on certain procedures. Call the number on the back of your ID card for details.	
	Physician/surgeon fees	Covered in full	Not covered	<u>Prior authorization</u> required on certain procedures. Call the number on the back of your ID card for details.	
If you wood insured lists	Emergency room care	\$100 copayment	Covered as in-network	None	
If you need immediate medical attention	Emergency medical transportation	\$100 copayment	Covered as in-network	None	
	Urgent care	\$25 copayment	Covered as in-network	None	

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
	Facility fee (e.g., hospital room)	Covered in full	Not covered	Prior authorization required.	
If you have a hospital stay	Physician/surgeon fees	Covered in full	Not covered	<u>Prior authorization</u> required on certain procedures. Call the number on the back of your ID card for details.	
	Outpatient services	\$10 copayment for Mental Health; \$10 copayment for Substance Abuse	Not covered for Mental Health; Not covered for Substance Abuse	Prior authorization required on certain procedures. Call the number on the back of your ID card for details. Up to 20 visits a year may be used for family counseling	
If you need mental health, behavioral health, or substance abuse services	Inpatient services	Covered in full for Mental Health; Covered in full for Substance Abuse Detox; Covered in full for Substance Abuse Rehab	Not covered for Mental Health; Not covered for Substance Abuse Detox; Not covered for Substance Abuse Rehab	Prior authorization required on certain procedures. Call the number on the back of your ID card for details.	
	Office visits	\$10 copayment	Not covered	None	
If you are pregnant	Childbirth/delivery professional services	Covered in full	Not covered	For participating <u>providers</u> , <u>cost share</u> applies only to initial visit to determine pregnancy.	
	Childbirth/delivery facility services	Covered in full	Not covered	None	
	Home health care	\$15 copayment	Not covered	None	
If you need help	Rehabilitation services	\$15 copayment	Not covered	20 combined PT/OT/ST visits per <u>plan</u> year	
recovering or have other	Skilled nursing care	Covered in full	Not covered	Prior authorization required.	
special health needs	Durable medical equipment	50% coinsurance	Not covered	<u>Prior authorization</u> required on certain procedures. Call the number on the back of your ID card for details.	
	Hospice services	Covered in full	Not covered	Unlimited	
	Children's eye exam	\$15 copayment	Not covered	Member cost share may vary by plan.	
If your child needs dental or eye care	Children's glasses	See limitations & exceptions	See limitations & exceptions	Discounts may apply.	
	Children's dental check-up	See limitations & exceptions	See limitations & exceptions	Contact your group administrator for coverage details.	

#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Acupuncture

· Cosmetic surgery

Custodial care

Dental

Long-term care

Non-emergency care when traveling outside the U.S.

· Private-duty nursing

Routine foot care

Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Bariatricsurgery

Chiropractic care

Elective Abortion

Hearing aids

Infertility treatment

Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: 1-800-888-1238.

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-888-1238.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-888-1238.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-888-1238.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-888-1238.

To see examples of how this plan might cover costs for a sample medical situation, see the next section. -

# **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

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(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0.00
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- \$15.00 ■ Specialist copayment \$0
- Hospital (facility) copayment
- Other copayment

# Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

#### \$0.00 ■ The plan's overall deductible \$15.00 ■ Specialist copayment

- Hospital (facility) copayment
- **■** Othercopayment

\$10.00

### **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall	Ideductible	\$0.0
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- **■** Specialist copayment
- \$0 ■ Hospital (facility) copayment
- **■** Othercopayment

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-rav)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

#### **Total Example Cost** \$12,700

#### **Total Example Cost** \$5,600

**Total Example Cost** 

\$0

\$10.00

\$2,800

\$15.00

\$10.00

#### In this example, Peg would pay:

#### In this example, Joe would pay:

### In this example, Mia would pay:

Cost Sharing			
Deductibles*	\$0		
Copays	\$50		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$110		

Cost Sharing			
Deductibles*	\$0		
Copays	\$400		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions			
The total Joe would pay is			

Cost Sharing			
Deductibles*	\$0		
Copays	\$500		
Coinsurance	\$100		
What isn't covered			
Limits or exclusions	\$0		
The total Mia would pay is	\$600		

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: Highmark Blue Shield of Northeastern New York at www.highmark.com/blueshieldneny or call 1-800-888-1238.