



Department of Civil Service
New York State Health Insurance Program

Anthem Blue Cross and Mount Sinai Health System Update

Mount Sinai Health System is no longer participating in Anthem's network effective March 4, 2026. Mount Sinai's Health System consists of Mount Sinai Brooklyn, Mount Sinai Hospital, Mount Sinai Morningside, Mount Sinani Queens, Mount Sinai South Nassau, Mount Sinai West, and New York Eye and Ear Infirmary of Mount Sinai.

Pregnant individuals may continue care at the in-network benefit level through delivery and post-partum care. In addition, the following services from Mount Sinai Health System will be considered in-network:

- Emergency cases
- If no in-network hospital is available within a 30-mile radius or a 30-minute travel time from your home that can provide services required
- If an in-network hospital is not available within a 30-mile radius or a 30-minute travel time from your home
- Any previously preauthorized services

To inquire if a treatment qualifies under Continuity of Care, Empire Plan enrollees should call the NYSHIP toll-free line at 1-877-7-NYSHIP (1-877-769-7447) and press or say 2 for Anthem. Representatives are available Monday – Friday, 8:00 a.m. to 5:00 p.m. ET.

Please note that current negotiations do not impact any services covered under the Empire Plan's Medical/Surgical Program administered by UnitedHealthcare (UHC). Medical/Surgical services as covered under UHC will continue to be in-network at Mount Sinai.

For the most current information regarding the Mount Sinai contract negotiations, visit <https://www.anthembluecross.com/nys> for more details and updates about these discussions.