



# PROMOTION EXAMINATION

Examination No. & Title	Salary Grade	Beginning Salary	Non-Refundable Processing Fee (Waivers Available)
31-182020 Maintenance Supervisor 2 (Motor Equipment)	17	*	\$0
31-183020 Maintenance Supervisor 3 (Motor Equipment)	19	*	\$0

Multiple-Choice Test  
To Be Held:  
JUNE 14, 2025

Applications MUST Be Submitted  
Online or Postmarked By:  
APRIL 30, 2025

You may be assigned to either Saturday or Sunday to take your test. You cannot request or change your scheduled day.

ONLINE APPLICATION PROCESS AVAILABLE at <https://www.cs.ny.gov/jobseeker>

\*Salary: Maintenance Supervisor 2 (Motor Equipment) \$64,748/\$60,994 (Thruway Authority)  
Maintenance Supervisor 3 (Motor Equipment) \$68,523/\$67,898 (Thruway Authority)

Due to current testing space limitations, candidates may need to travel to a test site to take this examination. Candidates will be notified of their test site location on their admission notice.

**Interdepartmental promotion examination open to all qualified employees of New York State.**

**For Promotion in State Departments, Facilities, and Agencies**

**1. Within Promotion Units 2. Within Entire Departments 3. To Other Departments**

†**Minimum Qualifications:** On or before June 14, 2025, you must be a qualified employee of New York State and have had three months of:

†**For Exam No. 31-182020:** permanent competitive, non-competitive, non-competitive NY HELPS\*\*, or 55-b/55-c service as follows:

- Either A.** a Maintenance Supervisor 1 (Motor Equipment);\*\*\*\*  
**Or B.** a Motor Equipment Storeskeeper or Service & Repair Mechanic (Motor Equipment).\*\*\*\*

†**For Exam No. 31-183020:** permanent competitive, non-competitive NY HELPS\*\*, or 55-b/55-c service as follows:

- Either A.** a Motor Equipment Specialist or Maintenance Supervisor 2 (Motor Equipment);\*\*\*\*  
**Or B.** an Intermodal Transportation Specialist 1 (Bus System Safety), Intermodal Transportation Specialist 1 (Motor Carrier Safety), or Maintenance Supervisor 1 (Motor Equipment).\*\*\*\*

If you have received a permanent appointment to a qualifying title listed and served provisionally\*\*\* in that title immediately preceding your permanent appointment, such provisional service may be counted towards meeting the time in title required for this examination.

\*\*\*\*Due to prior title structure change, permanent competitive or 55-b/55-c service as follows is also qualifying:

- Either A.** Motor Equipment Maintenance Supervisor 1;  
**or B.** Motor Equipment Mechanic.

\*\*\*\*\*Due to prior title structure change, permanent competitive or 55-b/55-c service as follows is also qualifying:

- Either A.** Motor Equipment Maintenance Supervisor 2;  
**or B.** Motor Equipment Maintenance Supervisor 1.

Only the title or titles listed are qualifying.

*If you were permanently appointed to a qualifying title on or before March 14, 2025, and have served continuously in this title since that date, you are eligible to file for this examination.*

*\*\*If you were permanently appointed via the New York Hiring for Emergency Limited Placement Statewide (NY HELPS) program to a qualifying title in the non-competitive class on or before March 14, 2025, and have served continuously in this title since that date, you may apply for this examination.*

*\*\*\*If you were permanently appointed to a qualifying title and had provisional service in the same title immediately preceding the permanent appointment, such provisional service may be counted towards meeting the time in title required to apply for this examination. Your provisional appointment must have been on or before March 14, 2025, to qualify for this examination.*

**Qualifying Experience For Appointment From The Eligible List:** After one year of service described in the Minimum Qualifications, successful candidates will be qualified for appointment from the eligible list.

Employees appointed to a non-competitive position via the NY HELPS program to a qualifying title in the non-competitive class will have their names restricted from appointment from the eligible list until their position is covered-in to the competitive class by action of the New York State Civil Service Commission or otherwise obtain permanent competitive status in the position.

If you have received a permanent appointment to a qualifying title listed and served provisionally in that title immediately preceding your permanent appointment, such provisional service may be counted towards meeting the one year time in title required for appointment from the eligible list.

Eligibles who meet the "B" qualifications, and who are subsequently appointed to an "A" title, may request to have their name added to the "A" list, once they have completed the time in title year(s) of service in the "A" title. The request should be submitted in writing to the NYS Department of Civil Service, Albany, New York 12239; Attention: S2/JMM.

**Order of Certification:** The order of certification of this eligible list will be:

- |                                   |                                      |
|-----------------------------------|--------------------------------------|
| 1. Promotion Unit "A" eligibles   | 4. Department "All" eligibles        |
| 2. Promotion Unit "All" eligibles | 5. Interdepartmental "A" eligibles   |
| 3. Department "A" eligibles       | 6. Interdepartmental "All" eligibles |

**The Positions:** These positions exist in multiple State Agencies and are located statewide.

**Duties:** As a **Maintenance Supervisor 2 (Motor Equipment)**, you would function as a second-level supervisor; oversee the work of multiple Maintenance Supervisors 1 (Motor Equipment); coordinate maintenance schedules and shop activities; schedule and monitor preventive maintenance programs, audits, and overdue inspections; and may also oversee the parts operation and coordinate repairs, recalls and vendors to manage repair schedules, quotes, and payments, or serve as the highest-level motor equipment position within a mid-size motor equipment repair operation.

As a **Maintenance Supervisor 3 (Motor Equipment)**, you would manage the overall maintenance and repair of all vehicles and equipment; develop training programs for subordinate staff; and may serve as a facility manager, overseeing and directing repair operations for a large motor equipment repair operation in such instances where the complexity and variety of equipment and services is more limited and/or a facility does not support multiple satellite repair facilities.

**Other Requirements:** License and certification requirements differ from agency to agency and will be discussed at the time of interview. At the time of appointment, some agencies may require you to have a valid license to operate a motor vehicle in New York State or otherwise demonstrate your ability to meet the transportation needs of the job; a Class B Commercial Driver's license with no airbrake restriction is required for Maintenance Supervisor 2 (Motor Equipment); a certification by the Department of Motor Vehicles to conduct NYS inspections is required for Maintenance Supervisor 2 (Motor Equipment); and/or a New York State Heavy Motor Vehicle Inspection License. At most agencies, in order to successfully pass the probationary period, you would be required to possess and maintain an appropriate Commercial Driver's License. Note that you will be required to pay for the license and certification fees and any subsequent renewal fees.

**Notes:**

1. In accordance with Section 52.11 of the Civil Service Law, individuals serving permanently in the non-competitive or labor class in a qualifying title (including those serving under Section 55b/c) who otherwise meet the requirements for taking the examination are eligible to compete in this promotion examination.

**Notes (continued):**

2. The Maintenance Supervisor 2 (Motor Equipment) examination is being held on a promotion and open-competitive basis. If you are admitted to the promotion examination under anticipated eligibility (i.e., you do not have the required one year of Qualifying Experience For Appointment From The Eligible List) and if you meet the open-competitive minimum qualifications, you may also be admitted to the open-competitive examination. To be admitted, you must apply for the open-competitive examination according to the instructions given on the open-competitive announcement. Once you meet the required one year of qualifying service for appointment from the promotion list, you will not be eligible for appointment from the open-competitive eligible list.
3. **Background Investigation/Justice Center Review:** In some agencies, the names of all prospective employee **will**:
  - be checked against the Staff Exclusion List (SEL) maintained by the Justice Center for the Protection of People with Special Needs. Prospective employees whose names appear on the SEL as having been found responsible for serious or repeated acts of abuse or neglect will be barred from appointment and may have their names removed from the eligible list(s) for the title(s);
  - be investigated through a Criminal Background Check (CBC). All convictions must be reported. Conviction of a felony or misdemeanor or any falsified or omitted information may bar appointment or result in removal after appointment. Each case will be determined on its own merits, consistent with the applicable provisions of state and federal laws;

And **may**:

  - be screened against the Statewide Central Register of Child Abuse and Maltreatment (SCR). Prospective employees whose names appear on the SCR may be barred from appointment. (NY Social Services Law, Section 424a.)

You will be responsible for payment of all required fees.
4. **Medicaid and Medicare:** In order to be eligible for appointment and to maintain employment, you cannot be listed as an excluded individual or entity on any of the Federal and/or State Medicaid and Medicare exclusion lists (or excluded from any other Federal or Federally assisted program). If you are appointed and subsequently listed as an excluded individual or entity on any of these lists (or excluded from any other Federal or Federally assisted program), you may be terminated from your employment.

<b>Subject of Examination:</b> To be considered for appointment to this title, you must pass the multiple-choice test. The multiple-choice test evaluates your knowledge, skills, and/or abilities in the following areas:	<b>For Examination Nos.</b>	
	<b>31-182020</b>	<b>31-183020</b>
1. <b>Operation, maintenance, and repair of automotive, truck, and heavy highway maintenance equipment</b> - These questions test for knowledge of the operating characteristics of various components of automotive and heavy motor vehicle equipment and the proper maintenance and repair procedures to use on this equipment.	<b>X</b>	<b>X</b>
2. <b>Maintenance and repair of mechanically and electronically controlled internal combustion engines</b> - These questions test for knowledge of the technical operating characteristics of internal combustion engines, including the ability to troubleshoot symptoms of poor operation and to diagnose and repair typical mechanical or electrical system problems, including computer controlled systems.	<b>X</b>	
3. <b>Repair shop management including basic automotive economics and operation and maintenance of shop equipment</b> - These questions test for knowledge of the proper operating procedures involved in managing an automotive repair shop, including such areas as equipment maintenance and repair, scheduling and coordinating work operations, and cost estimating.	<b>X</b>	<b>X</b>
4. <b>Understanding and interpreting written material</b> - These questions test for the ability to understand and interpret written material. You will be presented with brief reading passages and will be asked questions about the passages. You should base your answers to the questions <b>only</b> on what is presented in the passages and <b>not</b> on what you may happen to know about the topic.	<b>X</b>	
5. <b>Preparing written material</b> - These questions test for the ability to present information clearly and accurately, and to organize paragraphs logically and comprehensibly. For some questions, you will be given information in two or three sentences followed by four restatements of the information. You must then choose the best version. For other questions, you will be given paragraphs with their sentences out of order. You must then choose, from four suggestions, the best order for the sentences.		<b>X</b>
6. <b>Fleet management</b> - These questions test for knowledge of the principles and practices involved in managing a fleet of motor vehicles, including such areas as proper preventive maintenance techniques; accident prevention and safety; economics of vehicle operation, repair and replacement; and setting appropriate staffing levels in a fleet management facility.		<b>X</b>

Subject of Examination (Continued):	For Examination Nos.	
	31-182020	31-183020
7. <b>Administrative supervision</b> - These questions test for knowledge of the principles and practices involved in directing the activities of a large subordinate staff, including subordinate supervisors. Questions relate to the personal interactions between an upper level supervisor and their subordinate supervisors in the accomplishment of objectives. These questions cover such areas as assigning work to and coordinating the activities of several units, establishing and guiding staff development programs, evaluating the performance of subordinate supervisors, and maintaining relationships with other organizational sections.	X	X
8. <b>Administrative techniques and practices</b> - These questions test for a knowledge of management techniques and practices used in directing or assisting in directing a program component or an organizational segment. Questions cover such areas as interpreting policies, making decisions based on the context of the position in the organization, coordinating programs or projects, communicating with employees or the public, planning employee training, and researching and evaluating areas of concern.		X

If you pass, your seniority credit(s), if any, will be included in the computation of your final score. Your final score on the eligible list will be determined after adding any Veterans' credits.

**Credit For Seniority:** Seniority is credited at the rate of one credit for each five-year period (or fraction thereof), excluding the first year of service.

**Admission To The Test:** If approved for a multiple-choice test, you will receive an admission notice which will indicate your assigned test date and the way your test will be administered. Your test may be administered with paper and pencil or online at a state test site using a state-provided Chromebook. ***You cannot request to change your scheduled day or request a specific type of test administration.***

**Applicants are required to have a Personal NY.gov account and keep their email address up to date.** The Department of Civil Service and other state agencies will communicate with you through email correspondence. This may include notification of your application status, your test arrangements, examination results, and canvassing you for interest in appointment. It will be important for you to keep your email address, phone number, and mailing address current by logging into <https://www.cs.ny.gov/home/myaccount>.

**How To Apply:** You will need a **personal NY.gov ID** to apply for these examinations. If you do not have a **personal NY.gov account**, please [create an account](#).

- Online our Internet address is <http://www.cs.ny.gov/jobseeker>; or
- Download an examination application [NYS-APP form](#); or
- Email [cs.sm.examinfo@cs.ny.gov](mailto:cs.sm.examinfo@cs.ny.gov) to request NYS-APP forms; or
- Obtain an NYS-APP form from a state agency or facility personnel/business office; or
- Request NYS-APP form by calling the Department of Civil Service in the Albany area at 518-457-2487 or toll free at 1-877-697-5627.

*The NYS Department of Civil Service reserves the right to reject for lateness or to accept applications filed after the advertised filing period. All statements you make on your application are subject to investigation.*

#### ADDITIONAL INFORMATION

**NEW YORK STATE IS AN EQUAL OPPORTUNITY EMPLOYER:** It is the policy of the State of New York to provide for and promote equal opportunity employment, compensation, and other terms and conditions of employment without unlawful discrimination on the basis of age, race, color, religion, disability, national origin, gender, sexual orientation, veteran or military service member status, marital status, domestic violence victim status, genetic predisposition or carrier status, arrest and/or criminal conviction record, or any other category protected by law, unless based upon a bona fide occupational qualification or other exception.

**RELIGIOUS ACCOMMODATION:** Most multiple-choice tests are held on Saturdays. If you cannot take the test on the announced test date, due to a conflict with a religious observance or practice, check the box under "Religious Accommodation." We will make arrangements for you to take the test on a different date (usually the following day).

**REASONABLE ACCOMMODATIONS IN TESTING:** It is the policy of the Department of Civil Service, in accordance with the New York State Human Rights Law and the Americans with Disabilities Act, to provide qualified persons with disabilities equal employment opportunity and equal opportunity to participate in and receive the benefits, services, programs, and activities of the Department. It is the policy of the Department to provide such persons reasonable accommodations and reasonable modifications as are necessary to provide equal opportunity. Persons with disabilities who require an accommodation to participate in an examination must note this on their application. Further information is available from the Test Accommodation Unit of the Department of Civil Service at [Testaccommodation@cs.ny.gov](mailto:Testaccommodation@cs.ny.gov).

**ADMISSION TO EXAMINATION:** Notice to appear for the test may be conditional as review of applications may not be made until after the test. If you have not received your notice to appear for the multiple-choice test three days before the date of the test, email us at [AdmissionNotices@cs.ny.gov](mailto:AdmissionNotices@cs.ny.gov). Please provide your first and last name, address, and the last four digits of your social security number, and we will provide you with the information you need to attend your multiple-choice test. If you have an issue other than not receiving your admission notice, please contact our office at (518) 474-6470 in the Albany area or toll free at 1-877-697-5627. Please leave a clear concise message and provide your first and last name, last four digits of your social security number and a daytime phone number.

**TAKING STATE AND LOCAL EXAMINATIONS SCHEDULED FOR THE SAME DAY:** If you have applied to take a multiple-choice test announced by either one or several local jurisdictions (county, town, city) scheduled to be held on the same test date as this multiple-choice test, you must notify each of the local jurisdictions no later than two weeks before the test date to make arrangements for taking all tests at one test site. All tests will be held at the state examination center. For your convenience, contact information for all local civil service agencies is available on our website at: <http://www.cs.ny.gov/jobseeker/local.cfm>.

**ELIGIBILITY FOR EXAMINATION:** To be considered a qualified employee eligible to compete in this examination, you must be employed in, or on leave from, the specified department or agency on a permanent or contingent permanent basis in the competitive class, or in the non-competitive class or labor class if specifically noted on this announcement (or be on an appropriate preferred list), and have the specified time in the specified title or salary grade. You may not compete in a test for a title if you are permanently employed in that title (unless you are still on probation) or in a higher direct line of promotion.

**CELL PHONES OR ELECTRONIC/COMMUNICATION DEVICES AT THE TEST SITE:** The use of cell phones, beepers, headphones, or any electronic or other communication devices at your personal testing site or in the test room, hallways, restrooms, building, grounds, or other areas, except as expressly authorized by the Department of Civil Service, could result in your disqualification.