ELMS RDS Access in VDI



Overview

ELMS has been moved to a new platform Enterprise VDI

Important:

- Please contact the ITS Enterprise Service Desk at (844) 891-1786 to report any issues
- An RSA token is required to access VDI outside of the state network. Please click on the following link for the RSA user guide: <u>RSA SecurID Token Request User Guide.pdf</u> (sharepoint.com)
- VDI access requires installation of the VMware Horizon client. If you do not have the Horizon client, please see instructions to install the Vmware Horizon client on a personal device or a state issued device, pages 5-12
- If you are an external user and your agency is restricting access to desktop.ny.gov, a new IP address will need to be allowed and ports may need to be enabled.

Item	Protocol	Port	Source	Destination	Description
1	ТСР	443	Any	161.11.225.12	Desktop Brokering (Authorization and
			(*)		Assignment)
2	TCP/UDP	4172	Any	161.11.225.12	PCoIP (Endpoint to VDI Security Gateways)
			(*)		
3	ТСР	32111	Any	161.11.225.12	Device Redirection (Endpoint to VDI Security
			(*)		Gateways)
4	TCP/UDP	8443	Any	161.11.225.12	HTML5/Blast (Endpoint to VDI Security
			(*)		Gateways)

Desktop.ny.gov as 161.11.225.12



- Using VDI and ELMS after the VMware client has been installed
 - 1) The VMware Horizon client is installed, and you will see the icon on your desktop



2) Open the client by double clicking and enter "desktop.NY.GOV" as the connection server and select "Connect".





3) You will now see the connection server:



4) Double click the desktop.ny.gov icon which will bring up the login box. Enter your full email as username and associated password or your SVC account:

📮 Login	- 0	×
Server:	👌 https://desktop.ny.gov	
User name:		
Password:		
Domain:	SVC	\sim
	Cancel Login	

5) ELMS will now be visible as an available option. Double click to login.





Installing VMware Horizon client on your personal device.

- 1) Go to https://desktop.ny.gov from your Internet browser
- 2) If you cannot access desktop.ny.gov, use the below URL and skip to step 4 <u>Download VMware Horizon Clients - VMware Customer Connect</u>
- 3) Select "Install VMware Horizon Client"







4) Select Version "8" in drop-down.

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Download VMware	Horizon Clients		
HORIZON 8 V	VMware Horizon Clients for Windows, Mac, IOS, Linux, Chrome a from your device of choice giving you on-the-go access from any Click here for a list of certified thin clients, zero clients, and other	nd Android allow you to connect to your VMware Horizon virtual desktop / location. partner solutions for VMware Horizon.	Product Resources View My Download History Product Info Documentation Horizon Mobile Client Privacy Horizon Community
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Product		Release Date	
VMware Horizon Client for Wi	ndows		
VMware Horizon Client for Win	dows	2022-04-05	GO TO DOWNLOADS
VMware Horizon Client for Ma	ic		
VMware Horizon Client for made	os	2022-04-19	GO TO DOWNLOADS
VMware Horizon Client for Lir	ux		
VMware Horizon Client for 32-b	bit Linux	2021-01-07	GO TO DOWNLOADS
VMware Horizon Client for 64-1	bit Linux	2022-04-05	GO TO DOWNLOADS

5) Select "Go to Downloads" for your Operating System.





6) Select "Download Now"

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7) Select "Open" from drop down list bottom left (circled)

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VNWare-Horizonexe		



8) Select "Agree and Install"

	- × VMware Horizon® Version 5.5.4
	You must agree to the Privacy Agreement and License Terms before you can install the product
	Agree & Install
n	Customize Installation

9) Select "Finish"





10)Select "Restart Now"





Installing VMware Horizon client on a state issued device

Important: All state issued devices should already have the VMware Horizon client installed. If your state issued device does not the VMware Horizon client installed, you can contact the Service Desk at (844) 891-1786 or follow the steps in this section to install the VMware Horizon client from Software Center

1) Go to the start menu search bar and type in "Software Center"





- 2) Double click on "Software Center App"
- 3) Software Center will open and show available software for download

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Image: Applications All Required Search P C Updates Filtern All · · · · Sort by Most recent · · TE III To Operating Systems Image: All · · · · · · · · · · · · · · · · · ·
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- 4) Click on the latest version of "Enterprise-VMware Horizon" to install the client and follow the defaults
- 5) Restart your device