



NY HELPS – State Update Through April 2025*

Through April 30, 2025, the cumulative total number of appointments made through NY HELPS is 27,545. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program.

State Appointments Agency	Appointments Effective April 2025		Cumulative Appointments as of April 30, 2025	
	#	%	#	%
ABO	0	0.0%	4	0.0%
AG	10	1.3%	164	0.6%
Aging	1	0.1%	20	0.1%
Agriculture	0	0.0%	105	0.4%
APA	0	0.0%	6	0.0%
Canals	0	0.0%	53	0.2%
Cannabis	3	0.4%	90	0.3%
Criminal Justice	2	0.3%	58	0.2%
CS	2	0.3%	80	0.3%
DEC	16	2.0%	468	1.7%
DFS	2	0.3%	220	0.8%
DHR	1	0.1%	82	0.3%
DHSES	3	0.4%	82	0.3%
DMV	18	2.3%	526	1.9%
DOB	0	0.0%	48	0.2%
DOCCS	63	8.1%	2,121	7.7%
DOH	25	3.2%	1,228	4.5%
DOS	5	0.6%	225	0.8%
DOT	18	2.3%	1,101	4.0%
ESD	0	0.0%	8	0.0%
Gaming	0	0.0%	27	0.1%
HCR	5	0.6%	188	0.7%
HESC	0	0.0%	19	0.1%
ITS	4	0.5%	386	1.4%
Justice Center	2	0.3%	15	0.1%
Labor	22	2.8%	675	2.5%
LGPC	0	0.0%	1	0.0%
NYSED	16	2.0%	588	2.1%
NYSIF	9	1.2%	346	1.3%
OASAS	7	0.9%	182	0.7%
OCFS	10	1.3%	804	2.9%
OGS	13	1.7%	323	1.2%
OMH	172	22.0%	4,366	15.9%
OMIG	2	0.3%	91	0.3%

OPDV	0	0.0.%	2	0.0%
OPWDD	226	28.9%	7,237	26.3%
OSC	29	3.7%	523	1.9%
OTDA	9	1.2%	414	1.5%
OVS	0	0.0.%	34	0.1%
Parks	4	0.5%	253	0.9%
PERB	0	0.0.%	1	0.0%
PSC	0	0.0.%	70	0.3%
SCOC	1	0.1%	11	0.0%
SFS	0	0.0.%	10	0.0%
SLA	0	0.0.%	43	0.2%
SUNY	56	7.2%	3,204	11.6%
Tax	20	2.6%	743	2.7%
Teachers	0	0.0.%	59	0.2%
Thruway	2	0.3%	147	0.5%
Veterans	1	0.1%	24	0.1%
WCB	2	0.3%	70	0.3%
Grand Total	781	100%	27,545	100%

	Appointments Effective April 2025		Cumulative Appointments as of April 30, 2025	
Top 10 Titles in Cumulative Appointments	#	%	#	%
Direct Support Assnt	176	22.5%	5,759	20.9%
Registered Nurse 1 Teaching & Research Center	26	3.1%	1,428	5.2%
Mental Health Therapy Aide	46	5.9%	1,360	4.9%
Office Assnt 1	24	3.1%	765	2.8%
Registered Nurse 1 Psychiatric	36	4.6%	717	2.6%
Admnv Assistant 1	21	2.7%	681	2.5%
Registered Nurse 1	36	4.6%	651	2.4%
Office Assnt 1 Keyboarding	14	1.8%	537	1.9%
Office Assnt 2	17	2.2%	507	1.8%
Licensed Master Social Worker	5	0.6%	470	1.7%

*Appointments do not distinguish between new employees and existing employees that transferred into a NYHELPS position.

NOTE: Cumulative appointments are adjusted for backdated transactions.

NY HELPS – Local Program Update Through April 2025

Through April 30, 2025, the cumulative total number of appointments made through the local program is 6,876. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program. The Department continues to receive requests for additional titles.

Agency	Appointments During April 2025			Cumulative Appointments as of April 2025	
	#	% of 04/30	% Total	#	%
ALBANY, CITY OF	44	5.70%	0.57%	157	2.05%
ALBANY COUNTY	142	18.39%	1.85%	960	12.53%
ALLEGANY COUNTY	0	0.00%	0.00%	24	0.31%
BROOME COUNTY	9	1.17%	0.12%	289	3.77%
CATTARAUGUS COUNTY	10	1.30%	0.13%	72	0.94%
CHEMUNG/ELMIRA	4	0.52%	0.05%	34	0.44%
CAYUGA COUNTY	3	0.39%	0.04%	16	0.21%
CHENANGO COUNTY	27	3.50%	0.35%	159	2.07%
CLINTON COUNTY	14	1.81%	0.18%	169	2.21%
COHOES, CITY OF	0	0.00%	0.00%	12	0.16%
COLONIE, TOWN OF	0	0.00%	0.00%	2	0.03%
COLUMBIA COUNTY	0	0.00%	0.00%	90	1.17%
CORTLAND COUNTY	8	1.04%	0.10%	153	2.00%
DUTCHESS COUNTY (p)	15	1.94%	0.20%	92	1.20%
ERIE COUNTY (P)	0	0.00%	0.00%	249	3.25%
ESSEX COUNTY (P)	1	0.13%	0.01%	18	0.23%
FRANKLIN COUNTY (P)	0	0.00%	0.00%	56	0.73%
FULTON, COUNTY OF	13	1.68%	0.17%	14	0.18%
GENESEE COUNTY (P)	9	1.17%	0.12%	148	1.93%
GREENE COUNTY (C)	18	2.33%	0.23%	119	1.55%
HAMILTON COUNTY (P)	0	0.00%	0.00%	5	0.07%
HEMPSTEAD, TOWN OF	0	0.00%	0.00%	0	0.00%
HERKIMER COUNTY (P)	12	1.55%	0.16%	153	2.00%
ITHACA, CITY OF ©	4	0.52%	0.05%	40	0.52%
KINGSTON, CITY OF ©	1	0.13%	0.01%	21	0.27%
LIVINGSTON COUNTY (P)	1	0.13%	0.01%	30	0.39%
MADISON COUNTY (P)	16	2.07%	0.21%	137	1.79%
MONROE COUNTY (C)	19	2.46%	0.25%	454	5.92%
MONTGOMERY COUNTY (P)	5	0.65%	0.07%	35	0.46%
NASSAU COUNTY (C)	17	2.20%	0.22%	58	0.76%
NEW YORK CITY - DCAS	0	0.00%	0.00%	0	0.00%
NIAGARA COUNTY (P)	23	2.98%	0.30%	278	3.63%
NORWICH, CITY OF	15	1.94%	0.20%	15	0.20%
ONEIDA COUNTY (P)	61	7.90%	0.80%	205	2.67%
ONEONTA CITY	0	0.00%	0.00%	20	0.26%
ONONDAGA COUNTY (P)	41	5.31%	0.53%	494	6.45%

ONTARIO COUNTY (P)	19	2.46%	0.25%	224	2.92%
ORANGE COUNTY (P)	11	1.42%	0.14%	107	1.40%
ORLEANS COUNTY (P)	22	2.85%	0.29%	40	0.52%
OSWEGO COUNTY (P)	19	2.46%	0.25%	264	3.44%
OTSEGO COUNTY	0	0.00%	0.00%	30	0.39%
PORT JERVIS, CITY OF	1	0.13%	0.01%	1	0.01%
PUTNAM COUNTY (P)	0	0.00%	0.00%	11	0.39%
RENSSELAER COUNTY	1	0.13%	0.01%	46	0.60%
ROCHESTER CITY	3	0.39%	0.04%	56	0.73%
ROCKLAND COUNTY	0	0.00%	0.00%	135	1.76%
SARATOGA COUNTY (P)	15	1.94%	0.20%	212	2.77%
SCHENECTADY COUNTY (C)	35	4.53%	0.46%	349	4.55%
SCHOHARIE COUNTY (P)	3	0.39%	0.04%	118	1.54%
SENECA COUNTY (P)	2	0.26%	0.03%	21	0.27%
ST. LAWRENCE COUNTY (P)	28	3.63%	0.37%	143	1.87%
STEUBEN COUNTY (P)	2	0.26%	0.03%	32	0.42%
SUFFOLK COUNTY (P)	11	1.42%	0.14%	474	6.18%
SULLIVAN COUNTY (P)	0	0.00%	0.00%	49	0.64%
TIOGA COUNTY (P)	19	2.46%	0.25%	88	1.15%
TOMPKINS COUNTY (P)	2	0.26%	0.03%	116	1.51%
TONAWANDA	0	0.00%	0.00%	3	0.04%
TROY, CITY OF	8	1.04%	0.10%	8	0.10%
ULSTER COUNTY (P)	20	2.59%	0.26%	95	1.24%
UTICA, CITY OF	0	0.00%	0.00%	21	0.27%
WARREN COUNTY	0	0.00%	0.00%	4	0.05%
WASHINGTON COUNTY (P)	1	0.13%	0.01%	47	0.61%
WAYNE COUNTY (P)	0	0.00%	0.00%	76	0.99%
WESTCHESTER COUNTY (P)	18	2.33%	0.23%	94	1.23%
YATES COUNTY (P)	0	0.00%	0.00%	3	0.04%

Top 10 Local Titles	Appointments During April 2025	Cumulative Appointments as of April 30, 2025	
		#	%
Caseworkers (HELP Program)	Monroe County	223	2.91%
Examiners (HELP Program)	Monroe County	165	2.15%
Caseworker Trainees- HELP Program	Suffolk County	159	2.07%
Social Services Examiners I- HELP Program	Suffolk County	158	2.06%
Caseworkers (HELP Program)	Onondaga County	97	1.27%
Caseworkers (HELP Program)	Albany County	95	1.24%
Social Welfare Examiners (HELP Program)	Erie County	79	1.03%
Security Monitors (HELP Program)	Schenectady County	78	1.02%
Income Maintenance Workers (HELP Program)	Onondaga County	73	0.95%
Social Services Workers (HELP Program)	Niagara County	65	1.00%

