



NY HELPS – State Update Through August 2025*

Through August 31, 2025, the cumulative total number of appointments made through NY HELPS is 32,589. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program.

State Appointments Agency	Appointments Effective August 2025		Cumulative Appointments as of August 31, 2025	
	#	%	#	%
ABO	0	0.0%	4	0.0%
AG	4	0.7%	217	0.7%
Aging	1	0.2%	23	0.1%
Agriculture	1	0.2%	132	0.4%
APA	2	0.3%	9	0.0%
Canals	0	0.0%	65	0.2%
Cannabis	4	0.7%	104	0.3%
Criminal Justice	1	0.2%	74	0.2%
CS	1	0.2%	94	0.3%
DEC	4	0.7%	543	1.7%
DFS	8	1.3%	276	0.8%
DHR	7	1.2%	121	0.4%
DHSES	4	0.7%	129	0.4%
DMV	19	3.2%	666	2.0%
DOB	1	0.2%	75	0.2%
DOCCS	41	6.8%	2,356	7.2%
DOH	8	1.3%	1,343	4.1%
DOS	8	1.3%	279	0.9%
DOT	31	5.1%	1,354	4.2%
ESD	0	0.0%	12	0.0%
Gaming	1	0.2%	30	0.1%
HCR	9	1.5%	203	0.6%
HESC	0	0.0%	20	0.1%
ITS	1	0.2%	417	1.3%
Justice Center	0	0.0%	17	0.1%
Labor	28	4.7%	809	2.5%
LPGC	0	0.0%	1	0.0%
NYSBA	0	0.0%	1	0.0%
NYSED	9	1.5%	723	2.2%
NYSIF	4	0.7%	403	1.2%
OASAS	4	0.7%	205	0.6%
OCFS	7	1.2%	909	2.8%
OGS	9	1.5%	406	1.2%
OMH	95	15.8%	5,653	17.3%

OMIG	0	0.0%	106	0.3%
OPDV	0	0.0%	3	0.0%
OPWDD	97	16.1%	8,141	25.0%
OSC	1	0.2%	630	1.9%
OTDA	12	2.0%	468	1.4%
OVS	0	0.0%	38	0.1%
Parks	1	0.2%	263	0.8%
PERB	0	0.0%	3	0.0%
PSC	1	0.2%	89	0.3%
SCOC	0	0.0%	14	0.0%
SFS	0	0.0%	12	0.0%
SLA	5	0.8%	56	0.2%
SUNY	147	24.4%	3,759	11.5%
Tax	16	2.7%	950	2.9%
Teachers	4	0.7%	92	0.3%
Thruway	1	0.2%	168	0.5%
Veterans	1	0.2%	33	0.1%
WCB	4	1%	91	0.3%
Grand Total	602	100%	32,589	100%

	Appointments Effective August 2025		Cumulative Appointments as of August 31, 2025	
Top 10 Titles in Cumulative Appointments	#	%	#	%
Direct Support Assnt	81	13.5%	6,442	19.8%
Registered Nurse 1 Teaching & Research Center	99	16.4%	1,684	5.2%
Mental Health Therapy Aide	19	3.2%	1,541	4.7%
Office Assnt 1	15	2.5%	902	2.8%
Registered Nurse 1 Psychiatric	26	4.3%	857	2.6%
Admnv Assistant 1	22	3.7%	816	2.5%
Registered Nurse 1	11	1.8%	746	2.3%
Office Assnt 2	10	1.7%	615	1.9%
Office Assnt 1 Keyboarding	11	1.8%	607	1.9%
Licensed Clinical Social Worker	10	1.7%	540	1.7%

*Appointments do not distinguish between new employees and existing employees that transferred into a NYHELPS position.

NOTE: Cumulative appointments are adjusted for backdated transactions.

NY HELPS – Local Program Update Through August 2025

Through August 31, 2025, the cumulative total number of appointments made through the local program is 10,331. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program. The Department continues to receive requests for additional titles.

Agency	Appointments During August 2025			Cumulative Appointments as of August 2025	
	#	% of 8/25	% Total	#	%
ALBANY, CITY OF	1	0.15%	0.01%	182	1.76%
ALBANY COUNTY	68	10.29%	0.66%	1204	11.65%
ALLEGANY COUNTY	6	0.91%	0.06%	65	0.63%
BROOME COUNTY	46	6.96%	0.45%	408	3.95%
CATTARAUGUS COUNTY	8	1.21%	0.08%	94	0.91%
CHEMUNG/ELMIRA	2	0.30%	0.02%	49	0.47%
CAYUGA COUNTY	1	0.15%	0.01%	22	0.21%
CHENANGO COUNTY	15	2.27%	0.15%	187	1.81%
CLINTON COUNTY	6	0.91%	0.06%	193	1.87%
COHOES, CITY OF	0	0.00%	0.00%	17	0.16%
COLONIE, TOWN OF	0	0.00%	0.00%	2	0.02%
COLUMBIA COUNTY	2	0.30%	0.02%	100	0.97%
CORTLAND COUNTY	4	0.61%	0.04%	165	1.60%
DUTCHESS COUNTY	0	0.00%	0.00%	114	1.10%
ERIE COUNTY	0	0.00%	0.00%	269	2.60%
ESSEX COUNTY	0	0.00%	0.00%	23	0.22%
FRANKLIN COUNTY	2	0.30%	0.02%	68	0.66%
FULTON, COUNTY OF	12	1.82%	0.12%	33	0.32%
GENESEE COUNTY	10	1.51%	0.10%	198	1.92%
GREENE COUNTY	3	0.45%	0.03%	152	1.47%
HAMILTON COUNTY	3	0.45%	0.03%	17	0.16%
HEMPSTEAD, TOWN OF	0	0.00%	0.00%	3	0.03%

HERKIMER COUNTY	4	0.61%	0.04%	189	1.83%
ITHACA, CITY OF	0	0.00%	0.00%	48	0.46%
KINGSTON, CITY OF	0	0.00%	0.00%	22	0.21%
LIVINGSTON COUNTY	2	0.30%	0.02%	39	0.38%
MADISON COUNTY	5	0.76%	0.05%	165	1.60%
MONROE COUNTY	64	9.68%	0.62%	687	6.65%
MONTGOMERY COUNTY	8	1.21%	0.08%	81	0.78%
NASSAU COUNTY	0	0.00%	0.00%	73	0.71%
NIAGARA COUNTY	6	0.91%	0.06%	348	3.37%
NORWICH, CITY OF	0	0.00%	0.00%	15	0.15%
ONEIDA COUNTY	59	8.93%	0.57%	465	4.50%
ONEONTA CITY	1	0.15%	0.01%	24	0.23%
ONONDAGA COUNTY	32	4.84%	0.31%	661	6.40%
ONTARIO COUNTY	15	2.27%	0.15%	282	2.73%
ORANGE COUNTY	6	0.91%	0.06%	141	1.36%
ORLEANS COUNTY	5	0.76%	0.05%	55	0.53%
OSWEGO COUNTY	9	1.36%	0.09%	427	4.13%
OTSEGO COUNTY	0	0.00%	0.00%	31	0.30%
PORT JERVIS, CITY OF	0	0.00%	0.00%	1	0.01%
PUTNAM COUNTY	0	0.00%	0.00%	13	0.30%
RENSSELAER COUNTY	6	0.91%	0.06%	75	0.73%
ROCHESTER CITY	6	0.91%	0.06%	74	0.72%
ROCKLAND COUNTY	18	2.72%	0.17%	226	2.19%
SARATOGA COUNTY	4	0.61%	0.04%	240	2.32%
SCHENECTADY COUNTY	96	14.52%	0.93%	410	3.97%
SCHOHARIE COUNTY	3	0.45%	0.03%	134	1.30%
SENECA COUNTY	3	0.45%	0.03%	33	0.32%
ST. LAWRENCE COUNTY	4	0.61%	0.04%	160	1.55%

STEUBEN COUNTY	35	5.30%	0.34%	70	0.68%
SUFFOLK COUNTY	1	0.15%	0.01%	519	5.02%
SULLIVAN COUNTY	8	1.21%	0.08%	97	0.94%
TIOGA COUNTY	16	2.42%	0.15%	109	1.06%
TOMPKINS COUNTY	28	4.24%	0.27%	173	1.67%
TONAWANDA	0	0.00%	0.00%	3	0.03%
TROY, CITY OF	0	0.00%	0.00%	8	0.08%
ULSTER COUNTY	7	32.07%	2.05%	212	0.07%
UTICA, CITY OF	1	0.15%	0.01%	22	0.21%
WARREN COUNTY	3	0.45%	0.03%	15	0.15%
WASHINGTON COUNTY	4	0.61%	0.04%	66	0.64%
WATERVELIET, CITY OF	0	0.00%	0.00%	6	0.06%
WAYNE COUNTY	9	1.36%	0.09%	191	1.85%
WESTCHESTER COUNTY	2	0.30%	0.02%	108	1.05%
WYOMING COUNTY	0	0.00%	0.00%	23	0.22%
YATES COUNTY	2	0.30%	0.02%	25	0.24%
Grand Total	661		6.40%	10,331	

Top 10 Local Titles	Appointments During August 2025	Cumulative Appointments as of August 31, 2025	
		#	%
Caseworkers (HELP Program)	Monroe County	241	2.33%
Examiners (HELP Program)	Monroe County	195	1.89%
Social Services Examiners I- HELP Program	Suffolk County	179	1.73%
Caseworker Trainees- HELP Program	Suffolk County	171	1.66%
Caseworkers (HELP Program)	Onondaga County	122	1.18%
Caseworkers (HELP Program)	Albany County	97	0.94%
Security Monitors (HELP Program)	Schenectady County	83	0.80%
Income Maintenance Workers (HELP Program)	Onondaga County	82	0.79%
Social Welfare Examiners (HELP Program)	Erie County	79	0.76%
Social Services Workers (HELP Program)	Niagara County	73	0.71%