



NY HELPS – State Update Through December 2024*

Through December 31, 2024, the cumulative total number of appointments made through NY HELPS is 22,573. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program.

State Appointments Agency	Appointments Effective December 2024		Cumulative Appointments as of December 31, 2024	
	#	%	#	%
ABO	0	0.0%	4	0.0%
AG	16	1.9%	121	0.5%
Aging	0	0.0%	15	0.1%
Agriculture	5	0.6%	93	0.4%
APA	0	0.0%	3	0.0%
Canals	0	0.0%	50	0.2%
Cannabis	4	0.5%	72	0.3%
Criminal Justice	4	0.5%	53	0.2%
CS	4	0.5%	62	0.3%
DEC	38	4.5%	363	1.6%
DFS	4	0.5%	172	0.8%
DHR	7	0.8%	60	0.3%
DHSES	4	0.5%	65	0.3%
DMV	33	3.9%	398	1.8%
DOB	0	0.0%	38	0.2%
DOCCS	65	7.7%	1770	7.8%
DOH	39	4.6%	1017	4.5%
DOS	17	2.0%	166	0.7%
DOT	31	3.7%	909	4.0%
ESD	0	0.0%	5	0.0%
Gaming	1	0.1%	15	0.1%
HCR	6	0.7%	151	0.7%
HESC	0	0.0%	14	0.1%
ITS	42	5.0%	336	1.5%
Justice Center	0	0.0%	9	0.0%
Labor	21	2.5%	547	2.4%
NYSED	28	3.3%	457	2.0%
NYSIF	21	2.5%	266	1.2%
OASAS	5	0.6%	139	0.6%
OCFS	33	3.9%	679	3.0%
OGS	10	1.2%	228	1.0%

OMH	114	13.5%	3659	16.2%
OMIG	1	0.1%	75	0.3%
OPDV	0	0.0%	1	0.0%
OPWDD	144	17.0%	5991	26.5%
OSC	15	1.8%	403	1.8%
OTDA	22	2.6%	353	1.6%
OVS	0	0.0%	24.0	0.1%
Parks	6	0.7%	216	1.0%
PERB	1	0.1%	1	0.0%
PSC	3	0.4%	55	0.2%
SCOC	0	0.0%	8	0.0%
SFS	0	0.0%	9	0.0%
SLA	7	0.8%	40	0.2%
SUNY	69	8.2%	2693	11.9%
Tax	17	2.0%	525	2.3%
Teachers	1	0.1%	54	0.2%
Thruway	2	0.2%	113	0.5%
Veterans	1	0.1%	19.0	0.1%
WCB	5	0.6%	57	0.3%
Grand Total	846	100.0%	22,573	100.0%

	Appointments Effective December 2024		Cumulative Appointments as of December 31, 2024	
	#	%	#	%
Top 10 Titles in Cumulative Appointments				
Direct Support Assnt	114	13.5%	4,769	21.1%
Registered Nurse 1 Teaching & Research Center	19	2.2%	1,261	5.6%
Mental Health Therapy Aide	35	4.1%	1,175	5.2%
Registered Nurse 1 Psychiatric	15	1.8%	586	2.6%
Office Assnt 1	37	4.4%	584	2.6%
Registered Nurse 1	16	1.9%	534	2.4%
Admnv Assistant 1	31	3.7%	508	2.3%
Office Assnt 1 Keyboarding	19	2.2%	445	2.0%
Licensed Master Social Worker	16	1.9%	398	1.8%
Office Assnt 2	38	4.5%	389	1.7%

*Appointments do not distinguish between new employees and existing employees that transferred into a NYHELPS position.

NOTE: Cumulative appointments are adjusted for backdated transactions.

NY HELPS – Local Program Update Through December 2024

Through December 31, 2024, the cumulative total number of appointments made through the local program is 5,219. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program. The Department continues to receive requests for additional titles.

Agency	Appointments During December 2024			Cumulative Appointments as of December 2024	
	#	% of 12/31	% Total	#	%
ALBANY, CITY OF	25	3.79%	0.48%	41	0.79%
ALBANY COUNTY (P)	119	18.03%	2.28%	617	11.82%
ALLEGANY COUNTY	23	3.48%	0.44%	23	0.44%
BROOME COUNTY (P)	3	0.45%	0.06%	188	3.60%
CATTARAUGUS COUNTY (P)	9	1.36%	0.17%	37	0.71%
CHEMUNG/ELMIRA	2	0.30%	0.04%	20	0.38%
CAYUGA COUNTY (C)	0	0.00%	0.00%	12	0.23%
CHENANGO COUNTY (P)	0	0.00%	0.00%	96	1.84%
CLINTON COUNTY (P)	28	4.24%	0.54%	103	1.97%
COLONIE, TOWN OF (P)	0	0.00%	0.00%	1	0.02%
COLUMBIA COUNTY (C)	7	1.06%	0.13%	85	1.63%
CORTLAND COUNTY (P)	11	1.67%	0.21%	128	2.45%
DUTCHESS COUNTY (P)	2	0.30%	0.04%	59	1.13%
ERIE COUNTY (P)	15	2.27%	0.29%	231	4.43%
ESSEX COUNTY (P)	0	0.00%	0.00%	13	0.25%
FRANKLIN COUNTY (P)	9	1.36%	0.17%	47	0.90%
GENESEE COUNTY (P)	17	2.58%	0.33%	103	1.97%
GREENE COUNTY (C)	6	0.91%	0.11%	74	1.42%
HAMILTON COUNTY (P)	0	0.00%	0.00%	5	0.10%
HEMPSTEAD, TOWN OF	0	0.00%	0.00%	0	0.00%
HERKIMER COUNTY (P)	11	1.67%	0.21%	105	2.01%
ITHACA, CITY OF (C)	24	3.64%	0.46%	24	0.46%
KINGSTON, CITY OF (C)	11	1.67%	0.21%	17	0.33%
LIVINGSTON COUNTY (P)	0	0.00%	0.00%	23	0.44%
MADISON COUNTY (P)	45	6.82%	0.86%	84	1.61%
MONROE COUNTY (C)	1	0.15%	0.02%	382	7.32%
MONTGOMERY COUNTY (P)	1	0.15%	0.02%	29	0.56%
NASSAU COUNTY (C)	0	0.00%	0.00%	26	0.50%
NEW YORK CITY - DCAS	0	0.00%	0.00%	0	0.00%
NIAGARA COUNTY (P)	22	3.33%	0.42%	228	4.37%
ONEIDA COUNTY (P)	19	2.88%	0.36%	60	1.15%
ONEONTA CITY	0	0.00%	0.00%	17	0.33%
ONONDAGA COUNTY (P)	21	3.18%	0.40%	299	5.73%
ONTARIO COUNTY (P)	22	3.33%	0.42%	148	2.84%
ORANGE COUNTY (P)	10	1.52%	0.19%	65	1.25%
OSWEGO COUNTY (P)	0	0.00%	0.00%	189	3.62%

OTSEGO COUNTY	14	2.12%	0.27%	28	0.54%
PUTNAM COUNTY (P)	0	0.00%	0.00%	7	0.13%
RENSSELAER COUNTY	0	0.00%	0.00%	34	0.65%
ROCHESTER CITY	13	1.97%	0.25%	29	0.56%
ROCKLAND COUNTY	23	3.48%	0.44%	81	1.55%
SARATOGA COUNTY (P)	37	5.61%	0.71%	156	2.99%
SCHENECTADY COUNTY (C)	0	0.00%	0.00%	256	4.91%
SCHOHARIE COUNTY (P)	6	0.91%	0.11%	104	1.99%
SENECA COUNTY (P)	0	0.00%	0.00%	19	0.36%
ST. LAWRENCE COUNTY (P)	1	0.15%	0.02%	51	0.98%
STEUBEN COUNTY (P)	1	0.15%	0.02%	28	0.54%
SUFFOLK COUNTY (P)	56	8.48%	1.07%	407	7.80%
SULLIVAN COUNTY (P)	0	0.00%	0.00%	21	0.40%
TIOGA COUNTY (P)	1	0.15%	0.02%	59	1.13%
TOMPKINS COUNTY (P)	15	2.27%	0.29%	102	1.95%
TONAWANDA	0	0.00%	0.00%	3	0.06%
ULSTER COUNTY (P)	27	4.09%	0.52%	58	1.11%
UTICA, CITY OF	1	0.15%	0.02%	17	0.33%
WARREN COUNTY	0	0.00%	0.00%	4	0.08%
WASHINGTON COUNTY (P)	0	0.00%	0.00%	33	0.63%
WAYNE COUNTY (P)	2	0.30%	0.04%	51	0.98%
WESTCHESTER COUNTY (P)	0	0.00%	0.00%	74	1.42%
WYOMING COUNTY (C)	0	0.00%	0.00%	3	0.06%
YATES COUNTY (P)	0	0.00%	0.00%	15	0.29%
GRAND TOTAL	660	100.0%	12.65%	5,219	100.0%

	Appointments During	Cumulative Appointments as	
	December 2024	of December 31, 2024	
Top 10 Local Titles		#	%
Caseworkers (HELP Program)	Monroe County	202	3.87%
Caseworker Trainees (HELP Program)	Suffolk County	151	2.89%
Examiners (HELP Program)	Monroe County	142	2.72%
Social Services Examiners I (HELP Program)	Suffolk County	120	2.30%
Caseworkers (HELP Program)	Onondaga County	79	1.51%
Caseworkers (HELP Program)	Albany County	77	1.48%
Social Welfare Examiners (HELP Program)	Erie County	77	1.48%
Security Monitors (HELP Program)	Schenectady County	63	1.21%
Income Maintenance Workers (HELP Program)	Onondaga County	58	1.11%
Social Services Workers (HELP Program)	Niagara County	54	1.03%