



NY HELPS – State Update Through February 2025*

Through February 28, 2025, the cumulative total number of appointments made through NY HELPS is 25,065. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program.

State Appointments Agency	Appointments Effective February 2025		Cumulative Appointments as of February 28, 2025	
	#	%	#	%
ABO	0	0.0%	4	0.0%
AG	2	0.3%	139	0.6%
Aging	0	0.0%	17	0.1%
Agriculture	2	0.3%	99	0.4%
APA	0	0.0%	4	0.0%
Canals	1	0.2%	53	0.2%
Cannabis	5	0.8%	81	0.3%
Criminal Justice	0	0.0%	55	0.2%
CS	0	0.0%	70	0.3%
DEC	18	2.9%	426	1.7%
DFS	12	2.0%	195	0.8%
DHR	0	0.0%	67	0.3%
DHSES	2	0.3%	74	0.3%
DMV	20	3.3%	461	1.8%
DOB	1	0.2%	45	0.2%
DOCCS	55	9.0%	1,950	7.8%
DOH	29	4.7%	1,117	4.5%
DOS	10	1.6%	201	0.8%
DOT	28	4.6%	1,016	4.1%
ESD	1	0.2%	8	0.0%
Gaming	0	0.0%	19	0.1%
HCR	0	0.0%	164	0.7%
HESC	0	0.0%	17	0.1%
ITS	2	0.3%	367	1.5%
Justice Center	1	0.2%	10	0.0%
Labor	16	2.6%	608	2.4%
LGPC	0	0.0%	1	0.0%
NYSED	16	2.6%	535	2.1%
NYSIF	8	1.3%	313	1.2%
OASAS	9	1.5%	162	0.6%
OCFS	9	1.5%	732	2.9%
OGS	10	1.6%	263	1.0%
OMH	112	18.3%	4,010	16.0%

OMIG	3	0.5%	82	0.3%
OPDV	1	0.2%	2	0.0%
OPWDD	131	21.4%	6,559	26.2%
OSC	12	2.0%	464	1.9%
OTDA	12	2.0%	382	1.5%
OVS	0	0.0%	31	0.1%
Parks	5	0.8%	237	0.9%
PERB	0	0.0%	1	0.0%
PSC	0	0.0%	62	0.2%
SCOC	0	0.0%	8	0.0%
SFS	0	0.0%	9	0.0%
SLA	1	0.2%	42	0.2%
SUNY	54	8.8%	2,963	11.8%
Tax	21	3.4%	665	2.7%
Teachers	0	0.0%	55	0.2%
Thruway	4	0.7%	135	0.5%
Veterans	0	0.0%	22	0.1%
WCB	0	0.0%	63	0.3%
Grand Total	613	100%	25,065	100%

	Appointments Effective February 2025		Cumulative Appointments as of February 28, 2025	
	#	%	#	%
Top 10 Titles in Cumulative Appointments				
Direct Support Asnt	92	15.0%	5,224	20.8%
Registered Nurse 1 Teaching & Research Center	17	2.8%	1,341	5.4%
Mental Health Therapy Aide	39	6.4%	1,258	5.0%
Office Asnt 1	16	2.6%	694	2.8%
Registered Nurse 1 Psychiatric	22	3.6%	653	2.6%
Admnv Assistant 1	21	3.4%	598	2.4%
Registered Nurse 1	19	3.1%	587	2.3%
Office Asnt 1 Keyboarding	14	2.3%	500	2.0%
Office Asnt 2	8	1.3%	442	1.8%
Licensed Master Social Worker	18	2.9%	436	1.7%

*Appointments do not distinguish between new employees and existing employees that transferred into a NYHELPS position.

NOTE: Cumulative appointments are adjusted for backdated transactions.

NY HELPS – Local Program Update Through February 2025

Through February 28, 2025, the cumulative total number of appointments made through the local program is 6,382. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program. The Department continues to receive requests for additional titles.

Agency	Appointments During February 2025			Cumulative Appointments as of February 2025	
	#	% of 02/25	% Total	#	%
ALBANY, CITY OF	0	0.00%	0.00%	96	1.50%
ALBANY COUNTY	93	14.74%	1.46%	788	12.35%
ALLEGANY COUNTY	0	0.00%	0.00%	24	0.38%
BROOME COUNTY	136	21.55%	2.13%	324	5.08%
CATTARAUGUS COUNTY	7	1.11%	0.11%	60	0.94%
CHEMUNG/ELMIRA	5	0.79%	0.08%	27	0.42%
CAYUGA COUNTY	1	0.16%	0.02%	13	0.20%
CHENANGO COUNTY	4	0.63%	0.06%	122	1.91%
CLINTON COUNTY	18	2.85%	0.28%	141	2.21%
COLONIE, TOWN OF	1	0.16%	0.02%	2	0.03%
COLUMBIA COUNTY	2	0.32%	0.03%	90	1.41%
CORTLAND COUNTY	4	0.63%	0.06%	137	2.15%
DUTCHESS COUNTY	9	1.43%	0.14%	69	1.08%
ERIE COUNTY	1	0.16%	0.02%	249	3.90%
ESSEX COUNTY	2	0.32%	0.03%	15	0.24%
FRANKLIN COUNTY	0	0.00%	0.00%	55	0.86%
GENESEE COUNTY	10	1.58%	0.16%	130	2.04%
GREENE COUNTY	6	0.95%	0.09%	96	1.50%
HAMILTON COUNTY	0	0.00%	0.00%	5	0.08%
HEMPSTEAD, TOWN OF	0	0.00%	0.00%	0	0.00%
HERKIMER COUNTY	21	3.33%	0.33%	133	2.08%
ITHACA, CITY OF	6	0.95%	0.09%	30	0.47%
KINGSTON, CITY OF	1	0.16%	0.02%	18	0.28%
LIVINGSTON COUNTY	0	0.00%	0.00%	28	0.44%
MADISON COUNTY	2	0.32%	0.03%	113	1.77%
MONROE COUNTY	8	1.27%	0.13%	411	6.44%
MONTGOMERY COUNTY	0	0.00%	0.00%	29	0.45%
NASSAU COUNTY	11	1.74%	0.17%	40	0.63%
NEW YORK CITY - DCAS	0	0.00%	0.00%	0	0.00%
NIAGARA COUNTY	2	0.32%	0.03%	244	3.82%
ONEIDA COUNTY	26	4.12%	0.41%	107	1.68%
ONEONTA CITY	0	0.00%	0.00%	17	0.27%
ONONDAGA COUNTY	43	6.81%	0.67%	372	5.83%
ONTARIO COUNTY	15	2.38%	0.24%	179	2.80%
ORANGE COUNTY	15	2.38%	0.24%	83	1.30%
OSWEGO COUNTY	25	3.96%	0.39%	11	0.17%

OTSEGO COUNTY	1	0.16%	0.02%	29	0.45%
PUTNAM COUNTY	2	0.32%	0.03%	10	0.45%
RENSSELAER COUNTY	1	0.16%	0.02%	39	0.61%
ROCHESTER CITY	0	0.00%	0.00%	53	0.83%
ROCKLAND COUNTY	13	2.06%	0.20%	103	1.61%
SARATOGA COUNTY	9	1.43%	0.14%	177	2.77%
SCHENECTADY COUNTY	58	9.19%	0.91%	314	4.92%
SCHOHARIE COUNTY	2	0.32%	0.03%	108	1.69%
SENECA COUNTY	0	0.00%	0.00%	19	0.30%
ST. LAWRENCE COUNTY	16	2.54%	0.25%	103	1.61%
STEUBEN COUNTY	0	0.00%	0.00%	30	0.47%
SUFFOLK COUNTY	2	0.32%	0.03%	410	6.42%
SULLIVAN COUNTY	22	3.49%	0.34%	43	0.67%
TIOGA COUNTY	1	0.16%	0.02%	63	0.99%
TOMPKINS COUNTY	11	1.74%	0.17%	113	1.77%
TONAWANDA	0	0.00%	0.00%	3	0.05%
ULSTER COUNTY	4	0.63%	0.06%	64	1.00%
UTICA, CITY OF	0	0.00%	0.00%	20	0.31%
WARREN COUNTY	0	0.00%	0.00%	4	0.06%
WASHINGTON COUNTY	0	0.00%	0.00%	34	0.53%
WAYNE COUNTY	3	0.48%	0.05%	55	0.86%
WESTCHESTER COUNTY	0	0.00%	0.00%	76	1.19%
WYOMING COUNTY	0	0.00%	0.00%	3	0.05%
YATES COUNTY	1	0.16%	0.02%	17	0.27%

Top 10 Local Titles	Appointments During February 2025	Cumulative Appointments as of February 28, 2025	
		#	%
Caseworkers (HELP Program)	Monroe County	223	3.49%
Caseworker Trainees- HELP Program	Suffolk County	151	2.37%
Examiners (HELP Program)	Monroe County	142	2.23%
Social Services Examiners I- HELP Program	Suffolk County	120	1.88%
Caseworkers (HELP Program)	Albany County	90	1.41%
Caseworkers (HELP Program)	Onondaga County	86	1.35%
Social Welfare Examiners (HELP Program)	Erie County	79	1.24%
Security Monitors (HELP Program)	Schenectady County	75	1.18%
Caseworkers (HELP Program)	Onondaga County	65	1.02%
Caseworkers (HELP Program)	Erie County	64	1.00%