



NY HELPS – State Update Through March 2025*

Through March 31, 2025, the cumulative total number of appointments made through NY HELPS is 26,422. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program.

State Appointments Agency	Appointments Effective March 2025		Cumulative Appointments as of March 31, 2025	
	#	%	#	%
ABO	0	0.0%	4	0.0%
AG	3	0.4%	150	0.6%
Aging	2	0.2%	18	0.1%
Agriculture	4	0.5%	104	0.4%
APA	2	0.2%	6	0.0%
Canals	0	0.0%	53	0.2%
Cannabis	4	0.5%	86	0.3%
Criminal Justice	1	0.1%	56	0.2%
CS	2	0.2%	74	0.3%
DEC	14	1.7%	446	1.7%
DFS	7	0.8%	214	0.8%
DHR	6	0.7%	76	0.3%
DHSES	1	0.1%	79	0.3%
DMV	17	2.0%	487	1.8%
DOB	1	0.1%	46	0.2%
DOCCS	68	8.2%	2,048	7.8%
DOH	39	4.7%	1,186	4.5%
DOS	10	1.2%	215	0.8%
DOT	30	3.6%	1,067	4.0%
ESD	0	0.0%	8	0.0%
Gaming	6	0.7%	26	0.1%
HCR	7	0.8%	176	0.7%
HESC	1	0.1%	19	0.1%
ITS	2	0.2%	372	1.4%
Justice Center	2	0.2%	12	0.0%
Labor	14	1.7%	631	2.4%
LGPC	0	0.0%	1	0.0%
NYSED	19	2.3%	561	2.1%
NYSIF	15	1.8%	331	1.3%
OASAS	11	1.3%	175	0.7%
OCFS	14	1.7%	780	3.0%
OGS	13	1.6%	296	1.1%
OMH	140	16.8%	4,192	15.9%

OMIG	5	0.6%	89	0.3%
OPDV	0	0.0%	2	0.0%
OPWDD	254	30.5%	6,965	26.4%
OSC	12	1.4%	485	1.8%
OTDA	17	2.0%	400	1.5%
OVS	0	0.0%	34	0.1%
Parks	0	0.0%	248	0.9%
PERB	0	0.0%	1	0.0%
PSC	2	0.2%	64	0.2%
SCOC	2	0.2%	10	0.0%
SFS	1	0.1%	10	0.0%
SLA	1	0.1%	43	0.2%
SUNY	62	7.4%	3,088	11.7%
Tax	13	1.6%	698	2.6%
Teachers	3	0.4%	59	0.2%
Thruway	3	0.4%	142	0.5%
Veterans	1	0.1%	23	0.1%
WCB	3	0.4%	66	0.2%
Grand Total	834	100%	26,422	100%

	Appointments Effective March 2025		Cumulative Appointments as of March 31, 2025	
	#	%	#	%
Top 10 Titles in Cumulative Appointments				
Direct Support Asnt	195	23.4%	5,547	21.0%
Registered Nurse 1 Teaching & Research Center	26	3.1%	1,396	5.3%
Mental Health Therapy Aide	48	5.8%	1,315	5.0%
Office Asnt 1	26	3.1%	736	2.8%
Registered Nurse 1 Psychiatric	22	2.6%	681	2.6%
Admnv Assistant 1	24	2.9%	646	2.4%
Registered Nurse 1	20	2.4%	615	2.3%
Office Asnt 1 Keyboarding	18	2.2%	521	2.0%
Office Asnt 2	23	2.8%	479	1.8%
Licensed Master Social Worker	21	2.5%	462	1.7%

*Appointments do not distinguish between new employees and existing employees that transferred into a NYHELPS position.

NOTE: Cumulative appointments are adjusted for backdated transactions.

NY HELPS – Local Program Update Through March 2025

Through March 31, 2025, the cumulative total number of appointments made through the local program is 6,876. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program. The Department continues to receive requests for additional titles.

Agency	Appointments During March 2025			Cumulative Appointments as of March 2025	
	#	% of 03/25	% Total	#	%
ALBANY, CITY OF	17	2.97%	0.25%	113	1.64%
ALBANY COUNTY	30	5.24%	0.44%	818	11.90%
ALLEGANY COUNTY	0	0.00%	0.00%	24	0.35%
BROOME COUNTY	35	6.11%	0.51%	280	4.07%
CATTARAUGUS COUNTY	2	0.35%	0.03%	62	0.90%
CHEMUNG/ELMIRA	3	0.52%	0.04%	30	0.44%
CAYUGA COUNTY	0	0.00%	0.00%	13	0.19%
CHENANGO COUNTY	10	1.75%	0.15%	132	1.92%
CLINTON COUNTY	14	2.44%	0.20%	155	2.25%
COHOES, CITY OF	0	0.00%	0.00%	0	0.00%
COLONIE, TOWN OF	0	0.00%	0.00%	2	0.03%
COLUMBIA COUNTY	0	0.00%	0.00%	90	1.31%
CORTLAND COUNTY	8	1.40%	0.12%	145	2.11%
DUTCHESS COUNTY	8	1.40%	0.12%	77	1.12%
ERIE COUNTY	0	0.00%	0.00%	249	3.62%
ESSEX COUNTY	2	0.35%	0.03%	17	0.25%
FRANKLIN COUNTY	1	0.17%	0.01%	56	0.81%
FULTON, COUNTY OF	1	0.17%	0.01%	1	0.01%
GENESEE COUNTY	9	1.57%	0.13%	139	2.02%
GREENE COUNTY	5	0.87%	0.07%	101	1.47%
HAMILTON COUNTY	0	0.00%	0.00%	5	0.07%
HEMPSTEAD, TOWN OF	0	0.00%	0.00%	0	0.00%
HERKIMER COUNTY	8	1.40%	0.12%	141	2.05%
ITHACA, CITY OF	0	0.00%	0.00%	30	0.44%
KINGSTON, CITY OF	2	0.35%	0.03%	20	0.29%
LIVINGSTON COUNTY	1	0.17%	0.01%	29	0.42%
MADISON COUNTY	8	1.40%	0.12%	121	1.76%
MONROE COUNTY	24	4.19%	0.35%	435	6.33%
MONTGOMERY COUNTY	1	0.17%	0.01%	30	0.44%
NASSAU COUNTY	1	0.17%	0.01%	41	0.60%
NEW YORK CITY - DCAS	0	0.00%	0.00%	0	0.00%
NIAGARA COUNTY	11	1.92%	0.16%	255	3.71%
ONEIDA COUNTY	37	6.46%	0.54%	144	2.09%
ONEONTA CITY	3	0.52%	0.04%	20	0.29%
ONONDAGA COUNTY	81	14.14%	1.18%	453	6.59%
ONTARIO COUNTY	26	4.54%	0.38%	205	2.98%

ORANGE COUNTY	13	2.27%	0.19%	96	1.40%
ORLEANS COUNTY	7	1.22%	0.10%	18	0.26%
OSWEGO COUNTY	11	1.92%	0.16%	245	3.56%
OTSEGO COUNTY	1	0.17%	0.01%	30	0.44%
PORT JERVIS, CITY OF	0	0.00%	0.00%	0	0.00%
PUTNAM COUNTY	1	0.17%	0.01%	11	0.44%
RENSSELAER COUNTY	6	1.05%	0.09%	45	0.65%
ROCHESTER CITY	0	0.00%	0.00%	53	0.77%
ROCKLAND COUNTY	34	5.93%	0.49%	137	1.99%
SARATOGA COUNTY	20	3.49%	0.29%	197	2.87%
SCHENECTADY COUNTY	0	0.00%	0.00%	314	4.57%
SCHOHARIE COUNTY	7	1.22%	0.10%	115	1.67%
SENECA COUNTY	0	0.00%	0.00%	19	0.28%
ST. LAWRENCE COUNTY	12	2.09%	0.17%	115	1.67%
STEUBEN COUNTY	0	0.00%	0.00%	30	0.44%
SUFFOLK COUNTY (P)	53	9.25%	0.77%	463	6.73%
SULLIVAN COUNTY (P)	6	1.05%	0.09%	49	0.71%
TIOGA COUNTY (P)	6	1.05%	0.09%	69	1.00%
TOMPKINS COUNTY (P)	1	0.17%	0.01%	114	1.66%
TONAWANDA	0	0.00%	0.00%	3	0.04%
ULSTER COUNTY (P)	11	1.92%	0.16%	75	1.09%
UTICA, CITY OF	1	0.17%	0.01%	21	0.31%
WARREN COUNTY	0	0.00%	0.00%	4	0.06%
WASHINGTON COUNTY (P)	12	2.09%	0.17%	46	0.67%
WAYNE COUNTY (P)	21	3.66%	0.31%	76	1.11%
WESTCHESTER COUNTY (P)	0	0.00%	0.00%	76	1.11%
WYOMING COUNTY (C)	0	0.00%	0.00%	3	0.04%
YATES COUNTY (P)	2	0.35%	0.03%	19	0.28%

Top 10 Local Titles	Appointments During February 2025	Cumulative Appointments as of February 28, 2025	
		#	%
Caseworkers (HELP Program)	Monroe County	223	3.24%
Examiners (HELP Program)	Monroe County	165	2.40%
Social Services Examiners I- HELP Program	Suffolk County	157	2.28%
Caseworker Trainees- HELP Program	Suffolk County	151	2.20%
Caseworkers (HELP Program)	Onondaga County	96	1.40%
Caseworkers (HELP Program)	Albany County	90	1.31%
Social Welfare Examiners (HELP Program)	Erie County	79	1.15%
Security Monitors (HELP Program)	Schenectady County	75	1.09%
Income Maintenance Workers (HELP Program)	Onondaga County	65	0.95%
Social Services Workers (HELP Program)	Niagara County	65	1.00%