



NY HELPS – State Update Through May 2025*

Through May 31, 2025, the cumulative total number of appointments made through NY HELPS is 28,473. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program.

State Appointments Agency	Appointments Effective May 2025		Cumulative Appointments as of May 31, 2025	
	#	%	#	%
ABO	0	0.0%	4	0.0%
AG	6	0.9%	184	0.6%
Aging	0	0.0%	22	0.1%
Agriculture	1	0.2%	107	0.4%
APA	0	0.0%	6	0.0%
Canals	3	0.5%	59	0.2%
Cannabis	1	0.2%	91	0.3%
Criminal Justice	3	0.5%	61	0.2%
CS	0	0.0%	81	0.3%
DEC	10	1.5%	487	1.7%
DFS	3	0.5%	226	0.8%
DHR	6	0.9%	91	0.3%
DHSES	1	0.2%	85	0.3%
DMV	13	2.0%	563	2.0%
DOB	0	0.0%	49	0.2%
DOCCS	59	8.9%	2,178	7.6%
DOH	19	2.9%	1,255	4.4%
DOS	5	0.8%	233	0.8%
DOT	20	3.0%	1,139	4.0%
ESD	0	0.0%	8	0.0%
Gaming	2	0.3%	29	0.1%
HCR	1	0.2%	192	0.7%
HESC	1	0.2%	20	0.1%
ITS	4	0.6%	396	1.4%
Justice Center	1	0.2%	16	0.1%
Labor	7	1.1%	700	2.5%
LGPC	0	0.0%	1	0.0%
NYSED	14	2.1%	614	2.2%
NYSIF	7	1.1%	357	1.3%
OASAS	3	0.5%	185	0.6%
OCFS	18	2.7%	830	2.9%
OGS	15	2.3%	347	1.2%
OMH	154	23.3%	4,533	15.9%
OMIG	2	0.3%	93	0.3%

OPDV	0	0.0%	2	0.0%
OPWDD	171	25.9%	7,419	26.1%
OSC	14	2.1%	547	1.9%
OTDA	11	1.7%	430	1.5%
OVS	0	0.0%	34	0.1%
Parks	1	0.2%	255	0.9%
PERB	0	0.0%	1	0.0%
PSC	6	0.9%	78	0.3%
SCOC	0	0.0%	12	0.0%
SFS	0	0.0%	10	0.0%
SLA	0	0.0%	43	0.2%
SUNY	48	7.3%	3,299	11.6%
Tax	12	1.8%	779	2.7%
Teachers	13	2.0%	72	0.3%
Thruway	2	0.3%	150	0.5%
Veterans	3	0.5%	27	0.1%
WCB	0	0.0%	73	0.3%
Grand Total	660	100%	28,473	100%

	Appointments Effective May 2025		Cumulative Appointments as of May 31, 2025	
Top 10 Titles in Cumulative Appointments	#	%	#	%
Direct Support Assnt	132	20.0%	5,900	20.7%
Registered Nurse 1 Teaching & Research Center	14	2.1%	1,466	5.1%
Mental Health Therapy Aide	52	7.9%	1,411	5.0%
Office Assnt 1	23	3.5%	791	2.8%
Registered Nurse 1 Psychiatric	34	5.2%	749	2.6%
Admnv Assistant 1	12	1.8%	698	2.5%
Registered Nurse 1	22	3.3%	675	2.4%
Office Assnt 1 Keyboarding	16	2.4%	554	1.9%
Office Assnt 2	15	2.3%	530	1.9%
Licensed Master Social Worker	6	0.9%	468	1.7%

*Appointments do not distinguish between new employees and existing employees that transferred into a NYHELPS position.

NOTE: Cumulative appointments are adjusted for backdated transactions.

NY HELPS – Local Program Update Through May 2025

Through May 31, 2025, the cumulative total number of appointments made through the local program is 8,223. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program. The Department continues to receive requests for additional titles.

Agency	Appointments During May 2025			Cumulative Appointments as of May 2025	
	#	% of 5/25	% Total	#	%
ALBANY, CITY OF	0	0.00%	0.00%	155	1.88%
ALBANY COUNTY	26	3.86%	0.32%	986	11.99%
ALLEGANY COUNTY	7	1.04%	0.09%	47	0.57%
BROOME COUNTY	14	2.08%	0.17%	303	3.68%
CATTARAUGUS COUNTY	6	0.89%	0.07%	78	0.95%
CHEMUNG/ELMIRA	2	0.30%	0.02%	36	0.44%
CAYUGA COUNTY	0	0.00%	0.00%	15	0.18%
CHENANGO COUNTY	10	1.48%	0.12%	169	2.06%
CLINTON COUNTY	2	0.30%	0.02%	171	2.08%
COHOES, CITY OF	12	1.78%	0.15%	12	0.15%
COLONIE, TOWN OF	0	0.00%	0.00%	2	0.02%
COLUMBIA COUNTY	2	0.30%	0.02%	92	1.12%
CORTLAND COUNTY	0	0.00%	0.00%	148	1.80%
DUTCHESS COUNTY (p)	56	8.31%	0.68%	148	1.80%
ERIE COUNTY (P)	0	0.00%	0.00%	249	3.03%
ESSEX COUNTY (P)	3	0.45%	0.04%	20	0.24%
FRANKLIN COUNTY (P)	3	0.45%	0.04%	59	0.72%
FULTON, COUNTY OF	3	0.45%	0.04%	17	0.21%
GENESEE COUNTY (P)	20	2.97%	0.24%	168	2.04%
GREENE COUNTY (C)	2	0.30%	0.02%	121	1.47%
HAMILTON COUNTY (P)	0	0.00%	0.00%	5	0.06%
HEMPSTEAD, TOWN OF	0	0.00%	0.00%	0	0.00%
HERKIMER COUNTY (P)	8	1.19%	0.10%	161	1.96%
ITHACA, CITY OF ©	13	1.93%	0.16%	43	0.52%
KINGSTON, CITY OF ©	0	0.00%	0.00%	21	0.26%
LIVINGSTON COUNTY (P)	2	0.30%	0.02%	32	0.39%
MADISON COUNTY (P)	4	0.59%	0.05%	141	1.71%
MONROE COUNTY (C)	37	5.49%	0.45%	491	5.97%
MONTGOMERY COUNTY (P)	0	0.00%	0.00%	35	0.43%
NASSAU COUNTY (C)	0	0.00%	0.00%	53	0.64%
NEW YORK CITY - DCAS	0	0.00%	0.00%	0	0.00%
NIAGARA COUNTY (P)	17	2.52%	0.21%	295	3.59%
NORWICH, CITY OF	0	0.00%	0.00%	15	0.18%
ONEIDA COUNTY (P)	78	11.57%	0.95%	283	3.44%
ONEONTA CITY	0	0.00%	0.00%	20	0.24%
ONONDAGA COUNTY (P)	18	2.67%	0.22%	512	6.23%

ONTARIO COUNTY (P)	8	1.19%	0.10%	232	2.82%
ORANGE COUNTY (P)	11	1.63%	0.13%	118	1.43%
ORLEANS COUNTY (P)	27	4.01%	0.33%	45	0.55%
OSWEGO COUNTY (P)	57	8.46%	0.69%	321	3.90%
OTSEGO COUNTY	1	0.15%	0.01%	31	0.38%
PORT JERVIS, CITY OF	0	0.00%	0.00%	1	0.01%
PUTNAM COUNTY (P)	1	0.15%	0.01%	12	0.38%
RENSSELAER COUNTY	11	1.63%	0.13%	57	0.69%
ROCHESTER CITY	4	0.59%	0.05%	60	0.73%
ROCKLAND COUNTY	24	3.56%	0.29%	159	1.93%
SARATOGA COUNTY (P)	9	1.34%	0.11%	221	2.69%
SCHENECTADY COUNTY (C)	0	0.00%	0.00%	314	3.82%
SCHOHARIE COUNTY (P)	6	0.89%	0.07%	124	1.51%
SENECA COUNTY (P)	0	0.00%	0.00%	21	0.26%
ST. LAWRENCE COUNTY (P)	14	2.08%	0.17%	157	1.91%
STEUBEN COUNTY (P)	1	0.15%	0.01%	33	0.40%
SUFFOLK COUNTY (P)	13	1.93%	0.16%	487	5.92%
SULLIVAN COUNTY (P)	18	2.67%	0.22%	67	0.81%
TIOGA COUNTY (P)	2	0.30%	0.02%	90	1.09%
TOMPKINS COUNTY (P)	2	0.30%	0.02%	118	1.43%
TONAWANDA	0	0.00%	0.00%	3	0.04%
TROY, CITY OF	0	0.00%	0.00%	8	0.10%
ULSTER COUNTY (P)	20	2.97%	0.24%	95	1.16%
UTICA, CITY OF	0	0.00%	0.00%	21	0.26%
WARREN COUNTY	0	0.00%	0.00%	4	0.05%
WASHINGTON COUNTY (P)	8	1.19%	0.10%	55	0.67%
WATERVELIET, CITY OF	5	0.74%	0.06%	5	0.06%
WAYNE COUNTY (P)	69	10.24%	0.84%	145	1.76%
WESTCHESTER COUNTY (P)	18	2.67%	0.22%	94	1.14%
WYOMING COUNTY (C)	0	0.00%	0.00%	3	0.04%
YATES COUNTY (P)	0	0.00%	0.00%	19	0.23%
Grand Total	674		8.20%	8223	

Top 10 Local Titles	Appointments During May 2025	Cumulative Appointments as of May 30, 2025	
		#	%
Caseworkers (HELP Program)	Monroe County	223	2.71%
Caseworker Trainees- HELP Program	Suffolk County	171	2.08%
Examiners (HELP Program)	Monroe County	165	2.01%
Social Services Examiners I- HELP Program	Suffolk County	158	1.92%
Caseworkers (HELP Program)	Onondaga County	98	1.19%
Caseworkers (HELP Program)	Albany County	95	1.16%
Social Welfare Examiners (HELP Program)	Erie County	79	0.96%

Income Maintenance Workers (HELP Program)	Onondaga County	77	0.94%
Security Monitors (HELP Program)	Schenectady County	75	0.91%
Social Services Workers (HELP Program)	Niagara County	67	0.81%