



NY HELPS – State Update Through October 2024*

Through October 31, 2024, the cumulative total number of appointments made through NY HELPS is 19,860. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program.

AGENCY	Appointments October 2024		Effective Cumulative Appointments as of October 31, 2024	
	#	%	#	%
ABO	2	0.2%	3	0.0%
AG	5	0.6%	90	0.5%
Aging	4	0.5%	15	0.1%
Agriculture	1	0.1%	76	0.4%
APA	0	0.0%	3	0.0%
Canals	2	0.2%	47	0.2%
Cannabis	7	0.8%	64	0.3%
Criminal Justice	1	0.1%	42	0.2%
CS	1	0.1%	53	0.3%
DEC	20	2.4%	287	1.4%
DFS	11	1.3%	137	0.7%
DHR	6	0.7%	43	0.2%
DHSES	10	1.2%	45	0.2%
DMV	13	1.5%	314	1.6%
DOB	5	0.6%	30	0.2%
DOCCS	72	8.5%	1535	7.7%
DOH	37	4.4%	906	4.6%
DOS	5	0.6%	125	0.6%
DOT	31	3.7%	794	4.0%
ESD	1	0.1%	5	0.0%
Gaming	0	0.0%	12	0.1%
HCR	9	1.1%	131	0.7%
HESC	0	0.0%	14	0.1%
ITS	2	0.2%	220	1.1%
Justice Center	0	0.0%	8	0.0%
Labor	23	2.7%	431	2.2%
NYSED	13	1.5%	371	1.9%
NYSIF	3	0.4%	226	1.1%
OASAS	3	0.4%	128	0.6%
OCFS	17	2.0%	600	3.0%
OGS	6	0.7%	207	1.0%

OMH	122	14.4%	3265	16.4%
OMIG	1	0.1%	67	0.3%
OPDV	0	0.0%	1	0.0%
OPWDD	247	29.1%	5478	27.6%
OSC	34	4.0%	347	1.7%
OTDA	5	0.6%	303	1.5%
OVS	0	0.0%	18	0.1%
Parks	1	0.1%	197	1.0%
PSC	1	0.1%	44	0.2%
SCOC	0	0.0%	7	0.0%
SFS	1	0.1%	9	0.0%
SLA	0	0.0%	31	0.2%
SUNY	103	12.1%	2472	12.4%
Tax	15	1.8%	466	2.3%
Teachers	3	0.4%	37	0.2%
Thruway	3.0	0.4%	98	0.5%
Veterans	0.0	0.0%	14	0.1%
WCB	2	0.2%	44	0.2%
Grand Total	848	100.0%	19860	100.0%

Top 10 Titles in Cumulative# Appointments	Appointments Effective October 2024		Cumulative Appointments as of October 31, 2024	
	#	%	#	%
Direct Support Assnt	200	23.6%	4,351	21.9%
Registered Nurse 1 Teaching & Research Center	44	5.2%	1,187	6.0%
Mental Health Therapy Aide	46	5.4%	1,052	5.3%
Registered Nurse 1 Psychiatric	14	1.7%	543	2.7%
Office Assnt 1	27	3.2%	497	2.5%
Registered Nurse 1	17	2.0%	497	2.5%
Admnv Assistant 1	20	2.4%	407	2.0%
Office Assnt 1 Keyboarding	18	2.1%	369	1.9%
Licensed Master Social Worker	13	1.5%	346	1.7%
Office Assnt 2	20	2.4%	287	1.4%

*Appointments do not distinguish between new employees and existing employees that transferred into a NYHELPS position.

NY HELPS – Local Program Update Through October 2024

Through October 31, 2024, the cumulative total number of appointments made through the local program is 3,978. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program. The Department continues to receive requests for additional titles.

Agency	Appointments During Oct 2024			Cumulative Appointments as of October 2024	
	#	% of 10/24	% Total	#	%
ALBANY, CITY OF	2	0.44%	0.05%	14	0.35%
ALBANY COUNTY (P)	48	10.46%	1.21%	469	11.79%
ALLEGANY COUNTY	0	0.00%	0.00%	0	0.00%
BROOME COUNTY (P)	17	3.70%	0.43%	168	4.22%
CATTARAUGUS COUNTY (P)	6	1.31%	0.15%	19	0.48%
CHEMUNG/ELMIRA	14	3.05%	0.35%	15	0.38%
CAYUGA COUNTY (C)	0	0.00%	0.00%	12	0.30%
CHENAGO COUNTY (P)	11	2.40%	0.28%	90	2.26%
CLINTON COUNTY (P)	12	2.61%	0.30%	55	1.38%
COLONIE, TOWN OF (P)	0	0.00%	0.00%	1	0.03%
COLUMBIA COUNTY (C)	1	0.22%	0.03%	75	1.89%
CORTLAND COUNTY (P)	6	1.31%	0.15%	114	2.87%
DUTCHESS COUNTY (p)	9	1.96%	0.23%	56	1.41%
ERIE COUNTY (P)	37	8.06%	0.93%	206	5.18%
ESSEX COUNTY (P)	1	0.22%	0.03%	13	0.33%
FRANKLIN COUNTY (P)	7	1.53%	0.18%	38	0.96%
GENESEE COUNTY (P)	19	4.14%	0.48%	71	1.78%
GREENE COUNTY (C)	6	1.31%	0.15%	43	1.08%
HAMILTON COUNTY (P)	3	0.65%	0.08%	3	0.08%
HEMPSTEAD, TOWN OF	0	0.00%	0.00%	0	0.00%
HERKIMER COUNTY (P)	20	4.36%	0.50%	86	2.16%
LIVINGSTON COUNTY (P)	3	0.65%	0.08%	10	0.25%
MADISON COUNTY (P)	0	0.00%	0.00%	36	0.90%
MONROE COUNTY (C)	20	4.36%	0.50%	367	9.23%
MONTGOMERY COUNTY (P)	3	0.65%	0.08%	28	0.70%
NASSAU COUNTY (C)	0	0.00%	0.00%	24	0.60%
NEW YORK CITY - DCAS*	0	0.00%	0.00%	0	0.00%
NIAGARA COUNTY (P)	11	2.40%	0.28%	182	4.58%
ONEIDA COUNTY (P)	0	0.00%	0.00%	30	0.75%
ONEONTA CITY	2	0.44%	0.05%	17	0.43%
ONONDAGA COUNTY (P)	14	3.05%	0.35%	254	6.39%
ONTARIO COUNTY (P)	12	2.61%	0.30%	118	2.97%
ORANGE COUNTY (P)	6	1.31%	0.15%	49	1.23%
OSWEGO COUNTY (P)	17	3.70%	0.43%	179	4.50%
PUTNAM COUNTY (P)	0	0.00%	0.00%	6	0.15%
RENSSELAER COUNTY	0	0.00%	0.00%	23	0.58%
ROCHESTER CITY	0	0.00%	0.00%	16	0.40%
ROCKLAND COUNTY	17	3.70%	0.43%	35	0.88%
SARATOGA COUNTY (P)	19	4.14%	0.48%	89	2.24%
SCHENECTADY COUNTY (C)	46	10.02%	1.16%	158	3.97%

SCHOHARIE COUNTY (P)	6	1.31%	0.15%	97	2.44%
SENECA COUNTY (P)	0	0.00%	0.00%	17	0.43%
ST. LAWRENCE COUNTY (P)	3	0.65%	0.08%	44	1.11%
STEUBEN COUNTY (P)	3	0.65%	0.08%	27	0.68%
SUFFOLK COUNTY (P)	0	0.00%	0.00%	307	7.72%
SULLIVAN COUNTY (P)	0	0.00%	0.00%	21	0.53%
TIOGA COUNTY (P)	7	1.53%	0.18%	26	0.65%
TOMPKINS COUNTY (P)	41	8.93%	1.03%	80	2.01%
TONAWANDA	0	0.00%	0.00%	3	0.08%
ULSTER COUNTY (P)	0	0.00%	0.00%	10	0.25%
UTICA, CITY OF	0	0.00%	0.00%	0	0.00%
WARREN COUNTY	3	0.65%	0.08%	3	0.08%
WASHINGTON COUNTY (P)	2	0.44%	0.05%	33	0.83%
WAYNE COUNTY (P)	2	0.44%	0.05%	49	1.23%
WESTCHESTER COUNTY (P)	0	0.00%	0.00%	74	1.86%
WYOMING COUNTY (C)	3	0.65%	0.08%	3	0.08%
YATES COUNTY (P)	0	0.00%	0.00%	15	0.38%

Top 10 Local Titles	Appointments During October 2024	Cumulative Appointments as of October 31, 2024	
		#	%
Caseworkers (HELP Program)	Monroe County	202	5.08%
Examiners (HELP Program)	Monroe County	129	3.24%
Caseworker Trainees (HELP Program)	Suffolk County	104	2.61%
Social Services Examiners I (HELP Program)	Suffolk County	90	2.26%
Caseworkers (HELP Program)	Albany County	77	1.94%
Social Welfare Examiners (HELP Program)	Erie County	71	1.78%
Caseworkers (HELP Program)	Onondaga County	69	1.73%
Social Services Workers (HELP Program)	Niagara County	51	1.28%
Income Maintenance Workers (HELP Program)	Onondaga County	50	1.26%
Caseworkers (HELP Program)	Niagara County	48	1.21%

* Approved for one title – Laboratory Associate, but no appointments yet reported.