



NY HELPS – State Update Through October 2025*

Through October 31, 2025, the cumulative total number of appointments made through NY HELPS is 35,217. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program.

State Appointments Agency	Appointments Effective October 2025		Cumulative Appointments as of October 31, 2025	
	#	%	#	%
ABO	0	0.0%	4	0.0%
AG	8	1.0%	235	0.7%
Aging	1	0.1%	25	0.1%
Agriculture	12	1.5%	151	0.4%
APA	0	0.0%	9	0.0%
Canals	0	0.0%	67	0.2%
Cannabis	3	0.4%	111	0.3%
Criminal Justice	3	0.4%	82	0.2%
CS	6	0.7%	118	0.3%
DEC	8	1.0%	577	1.6%
DFS	13	1.6%	310	0.9%
DHR	5	0.6%	144	0.4%
DHSES	11	1.4%	158	0.4%
DMV	16	2.0%	740	2.1%
DOB	3	0.4%	87	0.2%
DOCCS	62	7.6%	2,557	7.3%
DOH	29	3.6%	1,422	4.0%
DOS	9	1.1%	309	0.9%
DOT	37	4.6%	1,481	4.2%
Elections	1	0.1%	1	0.0%
ESD	0	0.0%	14	0.0%
Gaming	0	0.0%	34	0.1%
HCR	5	0.6%	219	0.6%
HESC	0	0.0%	20	0.1%
ITS	10	1.2%	472	1.3%
Justice Center	0	0.0%	19	0.1%
Labor	13	1.6%	882	2.5%
LPGC	0	0.0%	1	0.0%
NYSBA	0	0.0%	1	0.0%
NYSED	8	1.0%	772	2.2%
NYSIF	32	3.9%	466	1.3%
OASAS	5	0.6%	224	0.6%
OCFS	18	2.2%	975	2.8%
OGS	12	1.5%	447	1.3%

OMH	135	16.6%	6,056	17.2%
OMIG	0	0.0%	110	0.3%
OPDV	0	0.0%	3	0.0%
OPWDD	190	23.4%	8,703	24.7%
OSC	5	0.6%	715	2.0%
OTDA	14	1.7%	498	1.4%
OVS	1	0.1%	41	0.1%
Parks	3	0.4%	273	0.8%
PERB	0	0.0%	4	0.0%
PSC	6	0.7%	98	0.3%
SCOC	0	0.0%	14	0.0%
SFS	0	0.0%	12	0.0%
SLA	6	0.7%	71	0.2%
SUNY	90	11.1%	4,031	11.4%
Tax	23	2.8%	1,038	2.9%
Teachers	0	0.0%	93	0.3%
Thruway	4	0.5%	185	0.5%
Veterans	0	0%	33	0.1%
WCB	6	1%	105	0%
Grand Total	813	100%	35,217	100%

	Appointments Effective October 2025		Cumulative Appointments as of October 31, 2025	
Top 10 Titles in Cumulative Appointments	#	%	#	%
Direct Support Assnt	145	17.8%	6,882	19.5%
Registered Nurse 1 Teaching & Research Center	47	5.8%	1,796	5.1%
Mental Health Therapy Aide	23	2.8%	1,624	4.6%
Office Assnt 1	30	3.7%	977	2.8%
Registered Nurse 1 Psychiatric	31	3.8%	931	2.6%
Admnv Assistant 1	19	2.3%	896	2.5%
Registered Nurse 1	23	2.8%	803	2.3%
Office Assnt 1 Keyboarding	18	2.2%	671	1.9%
Office Assnt 2	14	1.7%	659	1.9%
Licensed Clinical Social Worker	4	0.5%	561	1.6%

*Appointments do not distinguish between new employees and existing employees that transferred into a NYHELPS position.

NOTE: Cumulative appointments are adjusted for backdated transactions.

NY HELPS – Local Program Update Through October 2025

Through October 31, 2025, the cumulative total number of appointments made through the local program is 11,938. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program. The Department continues to receive requests for additional titles.

Agency	Appointments During October 2025			Cumulative Appointments as of October 2025	
	#	% of 10/31	% Total	#	%
ALBANY, CITY OF	3	0.31%	0.03%	188	1.57%
ALBANY COUNTY	55	5.63%	0.46%	1333	11.17%
ALLEGANY COUNTY	1	0.10%	0.01%	68	0.57%
BROOME COUNTY	0	0.00%	0.00%	408	3.42%
CATTARAUGUS COUNTY	2	0.20%	0.02%	103	0.86%
CHEMUNG/ELMIRA	14	1.43%	0.12%	64	0.54%
CAYUGA COUNTY	3	0.31%	0.03%	27	0.23%
CHENANGO COUNTY	11	1.13%	0.09%	203	1.70%
CLINTON COUNTY	44	4.50%	0.37%	244	2.04%
COHOES, CITY OF	0	0.00%	0.00%	17	0.14%
COLONIE, TOWN OF	17	1.74%	0.14%	19	0.16%
COLUMBIA COUNTY	5	0.51%	0.04%	114	0.95%
CORTLAND COUNTY	5	0.51%	0.04%	173	1.45%
DUTCHESS COUNTY	9	0.92%	0.08%	131	1.10%
ERIE COUNTY	181	18.53%	1.52%	498	4.17%
ESSEX COUNTY	0	0.00%	0.00%	23	0.19%
FRANKLIN COUNTY	2	0.20%	0.02%	70	0.59%
FULTON, COUNTY OF	3	0.31%	0.03%	39	0.33%
GENESEE COUNTY	17	1.74%	0.14%	224	1.88%
GREENE COUNTY	4	0.41%	0.03%	158	1.32%
HAMILTON COUNTY	0	0.00%	0.00%	18	0.15%
HEMPSTEAD, TOWN OF	0	0.00%	0.00%	4	0.03%

HERKIMER COUNTY	19	1.94%	0.16%	223	1.87%
ITHACA, CITY OF	0	0.00%	0.00%	50	0.42%
JEFFERSON COUNTY	0	0.00%	0.00%	0	0.00%
KINGSTON, CITY OF	0	0.00%	0.00%	33	0.28%
LIVINGSTON COUNTY	0	0.00%	0.00%	39	0.33%
MADISON COUNTY	10	1.02%	0.08%	188	1.57%
MONROE COUNTY	33	3.38%	0.28%	748	6.27%
MONTGOMERY COUNTY	5	0.51%	0.04%	89	0.75%
NASSAU COUNTY	5	0.51%	0.04%	96	0.80%
NIAGARA COUNTY	21	2.15%	0.18%	376	3.15%
NORWICH, CITY OF	3	0.31%	0.03%	21	0.18%
ONEIDA COUNTY	55	5.63%	0.46%	560	4.69%
ONEONTA CITY	1	0.10%	0.01%	25	0.21%
ONONDAGA COUNTY	66	6.76%	0.55%	761	6.37%
ONTARIO COUNTY	15	1.54%	0.13%	302	2.53%
ORANGE COUNTY	19	1.94%	0.16%	179	1.50%
ORLEANS COUNTY	9	0.92%	0.08%	64	0.54%
OSWEGO COUNTY	78	7.98%	0.65%	519	4.35%
OTSEGO COUNTY	0	0.00%	0.00%	32	0.27%
PORT JERVIS, CITY OF	0	0.00%	0.00%	1	0.01%
PUTNAM COUNTY	5	0.51%	0.04%	18	0.27%
RENSSELAER COUNTY	18	1.84%	0.15%	100	0.84%
ROCHESTER CITY	5	0.51%	0.04%	79	0.66%
ROCKLAND COUNTY	18	1.84%	0.15%	259	2.17%
SARATOGA COUNTY	0	0.00%	0.00%	240	2.01%
SCHENECTADY COUNTY	33	3.38%	0.28%	497	4.16%
SCHOHARIE COUNTY	3	0.31%	0.03%	145	1.21%
SENECA COUNTY	17	1.74%	0.14%	50	0.42%

ST. LAWRENCE COUNTY	2	0.20%	0.02%	159	1.33%
STEUBEN COUNTY	10	1.02%	0.08%	80	0.67%
SUFFOLK COUNTY	12	1.23%	0.10%	569	4.77%
SULLIVAN COUNTY	1	0.10%	0.01%	98	0.82%
TIOGA COUNTY	2	0.20%	0.02%	113	0.95%
TOMPKINS COUNTY	6	0.61%	0.05%	184	1.54%
TONAWANDA	0	0.00%	0.00%	3	0.03%
TROY, CITY OF	0	0.00%	0.00%	8	0.07%
ULSTER COUNTY	14	30.81%	2.52%	301	0.12%
UTICA, CITY OF	2	0.20%	0.02%	26	0.22%
WARREN COUNTY	4	0.41%	0.03%	21	0.18%
WASHINGTON COUNTY	4	0.41%	0.03%	70	0.59%
WATERVELIET, CITY OF	0	0.00%	0.00%	6	0.05%
WAYNE COUNTY	9	0.92%	0.08%	212	1.78%
WESTCHESTER COUNTY	95	9.72%	0.80%	218	1.83%
WYOMING COUNTY	1	0.10%	0.01%	24	0.20%
YATES COUNTY	1	0.10%	0.01%	26	0.22%
Grand Total	977		8.18%	11,938	

Top 10 Local Titles	Appointments During October 2025	Cumulative Appointments as of October 31, 2025	
		#	%
Caseworkers (HELP Program)	Monroe County	256	2.14%
Social Services Examiners I- HELP Program	Suffolk County	208	1.74%
Examiners (HELP Program)	Monroe County	204	1.71%
Caseworker Trainees- HELP Program	Suffolk County	190	1.59%
Caseworkers (HELP Program)	Onondaga County	133	1.11%
Caseworkers (HELP Program)	Albany County	103	0.86%
Security Monitors (HELP Program)	Schenectady County	98	0.82%
Social Welfare Examiners (HELP Program)	Erie County	91	0.76%
Income Maintenance Workers (HELP Program)	Onondaga County	90	0.75%
Caseworkers(HELP Program)	Erie County	76	0.69%