



NY HELPS – State Update Through September 2025*

Through September 30, 2025, the cumulative total number of appointments made through NY HELPS is 34,099. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program.

State Appointments Agency	Appointments Effective September 2025		Cumulative Appointments as of September 30, 2025	
	#	%	#	%
ABO	0	0.0%	4	0.0%
AG	1	0.1%	224	0.7%
Aging	0	0.0%	24	0.1%
Agriculture	3	0.3%	139	0.4%
APA	0	0.0%	9	0.0%
Canals	0	0.0%	65	0.2%
Cannabis	1	0.1%	107	0.3%
Criminal Justice	2	0.2%	79	0.2%
CS	4	0.4%	105	0.3%
DEC	12	1.3%	564	1.7%
DFS	6	0.7%	290	0.9%
DHR	6	0.7%	132	0.4%
DHSES	4	0.4%	140	0.4%
DMV	18	2.0%	704	2.1%
DOB	5	0.5%	83	0.2%
DOCCS	94	10.2%	2,483	7.3%
DOH	24	2.6%	1,387	4.1%
DOS	10	1.1%	297	0.9%
DOT	45	4.9%	1,428	4.2%
ESD	2	0.2%	14	0.0%
Gaming	0	0.0%	31	0.1%
HCR	10	1.1%	213	0.6%
HESC	0	0.0%	20	0.1%
ITS	5	0.5%	451	1.3%
Justice Center	2	0.2%	19	0.1%
Labor	32	3.5%	861	2.5%
LPGC	0	0.0%	1	0.0%
NYSBA	0	0.0%	1	0.0%
NYSED	19	2.1%	754	2.2%
NYSIF	11	1.2%	427	1.3%
OASAS	8	0.9%	216	0.6%
OCFS	17	1.8%	946	2.8%
OGS	15	1.6%	427	1.3%
OMH	176	19.1%	5,899	17.3%

OMIG	2	0.2%	108	0.3%
OPDV	0	0.0%	3	0.0%
OPWDD	193	21.0%	8,482	24.9%
OSC	25	2.7%	690	2.0%
OTDA	7	0.8%	482	1.4%
OVS	1	0.1%	40	0.1%
Parks	1	0.1%	267	0.8%
PERB	0	0.0%	3	0.0%
PSC	0	0.0%	90	0.3%
SCOC	0	0.0%	14	0.0%
SFS	0	0.0%	12	0.0%
SLA	1	0.1%	63	0.2%
SUNY	126	13.7%	3,907	11.5%
Tax	24	2.6%	994	2.9%
Teachers	1	0.1%	93	0.3%
Thruway	5	0.5%	177	0.5%
Veterans	0	0.0%	33	0.1%
WCB	2	0%	97	0.3%
Grand Total	920	100%	34,099	100%

	Appointments Effective September 2025		Cumulative Appointments as of September 30, 2025	
Top 10 Titles in Cumulative Appointments	#	%	#	%
Direct Support Assnt	149	16.2%	6,707	19.7%
Registered Nurse 1 Teaching & Research Center	55	6.0%	1,740	5.1%
Mental Health Therapy Aide	35	3.8%	1,603	4.7%
Office Assnt 1	23	2.5%	944	2.8%
Registered Nurse 1 Psychiatric	38	4.1%	899	2.6%
Admnv Assistant 1	25	2.7%	863	2.5%
Registered Nurse 1	14	1.5%	779	2.3%
Office Assnt 1 Keyboarding	35	3.8%	649	1.9%
Office Assnt 2	7	0.8%	632	1.9%
Licensed Clinical Social Worker	13	1.4%	554	1.6%

*Appointments do not distinguish between new employees and existing employees that transferred into a NYHELPS position.

NOTE: Cumulative appointments are adjusted for backdated transactions.

NY HELPS – Local Program Update Through September 2025

Through September 30, 2025, the cumulative total number of appointments made through the local program is 11,000. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program. The Department continues to receive requests for additional titles.

Agency	Appointments During September 2025			Cumulative Appointments as of September 2025	
	#	% of 9/25	% Total	#	%
ALBANY COUNTY	74	11.42%	0.67%	1278	11.62%
ALLEGANY COUNTY	2	0.31%	0.02%	67	0.61%
BROOME COUNTY	0	0.00%	0.00%	408	3.71%
CATTARAUGUS COUNTY	6	0.93%	0.05%	101	0.92%
CHEMUNG/ELMIRA	1	0.15%	0.01%	50	0.45%
CAYUGA COUNTY	2	0.31%	0.02%	24	0.22%
CHENANGO COUNTY	5	0.77%	0.05%	192	1.75%
CLINTON COUNTY	7	1.08%	0.06%	200	1.82%
COHOES, CITY OF	0	0.00%	0.00%	17	0.15%
COLONIE, TOWN OF	0	0.00%	0.00%	2	0.02%
COLUMBIA COUNTY	9	1.39%	0.08%	109	0.99%
CORTLAND COUNTY	3	0.46%	0.03%	168	1.53%
DUTCHESS COUNTY	8	1.23%	0.07%	122	1.11%
ERIE COUNTY	37	5.71%	0.34%	317	2.88%
ESSEX COUNTY	0	0.00%	0.00%	23	0.21%
FRANKLIN COUNTY	0	0.00%	0.00%	68	0.62%
FULTON, COUNTY OF	3	0.46%	0.03%	36	0.33%
GENESEE COUNTY	9	1.39%	0.08%	207	1.88%
GREENE COUNTY	2	0.31%	0.02%	154	1.40%
HAMILTON COUNTY	1	0.15%	0.01%	18	0.16%
HEMPSTEAD, TOWN OF	1	0.15%	0.01%	4	0.04%
HERKIMER COUNTY	15	2.31%	0.14%	204	1.85%

ITHACA, CITY OF	4	0.62%	0.04%	52	0.47%
KINGSTON, CITY OF	5	0.77%	0.05%	27	0.25%
LIVINGSTON COUNTY	0	0.00%	0.00%	39	0.35%
MADISON COUNTY	13	2.01%	0.12%	178	1.62%
MONROE COUNTY	30	4.63%	0.27%	717	6.52%
MONTGOMERY COUNTY	3	0.46%	0.03%	84	0.76%
NASSAU COUNTY	6	0.93%	0.05%	91	0.83%
NIAGARA COUNTY	7	1.08%	0.06%	355	3.23%
NORWICH, CITY OF	3	0.46%	0.03%	18	0.16%
ONEIDA COUNTY	40	6.17%	0.36%	505	4.59%
ONEONTA CITY	0	0.00%	0.00%	24	0.22%
ONONDAGA COUNTY	35	5.40%	0.32%	695	6.32%
ONTARIO COUNTY	6	0.93%	0.05%	288	2.62%
ORANGE COUNTY	19	2.93%	0.17%	160	1.45%
ORLEANS COUNTY	0	0.00%	0.00%	55	0.50%
OSWEGO COUNTY	18	2.78%	0.16%	445	4.05%
OTSEGO COUNTY	1	0.15%	0.01%	32	0.29%
PORT JERVIS, CITY OF	0	0.00%	0.00%	1	0.01%
PUTNAM COUNTY	5	0.77%	0.05%	18	0.29%
RENSSELAER COUNTY	7	1.08%	0.06%	82	0.75%
ROCHESTER CITY	0	0.00%	0.00%	74	0.67%
ROCKLAND COUNTY	16	2.47%	0.15%	242	2.20%
SARATOGA COUNTY	0	0.00%	0.00%	240	2.18%
SCHENECTADY COUNTY	54	8.33%	0.49%	464	4.22%
SCHOHARIE COUNTY	8	1.23%	0.07%	142	1.29%
SENECA COUNTY	0	0.00%	0.00%	33	0.30%
ST. LAWRENCE COUNTY	16	2.47%	0.15%	176	1.60%
STEUBEN COUNTY	10	1.54%	0.09%	80	0.73%

SUFFOLK COUNTY	38	5.86%	0.35%	557	5.06%
SULLIVAN COUNTY	1	0.15%	0.01%	98	0.89%
TIOGA COUNTY	2	0.31%	0.02%	111	1.01%
TOMPKINS COUNTY	7	1.08%	0.06%	178	1.62%
TONAWANDA	0	0.00%	0.00%	3	0.03%
TROY, CITY OF	0	0.00%	0.00%	8	0.07%
ULSTER COUNTY	75	44.29%	2.61%	287	0.68%
UTICA, CITY OF	2	0.31%	0.02%	24	0.22%
WARREN COUNTY	2	0.31%	0.02%	17	0.15%
WASHINGTON COUNTY	0	0.00%	0.00%	66	0.60%
WATERVELIET, CITY OF	0	0.00%	0.00%	6	0.05%
WAYNE COUNTY	12	1.85%	0.11%	203	1.85%
WESTCHESTER COUNTY	15	2.31%	0.14%	123	1.12%
WYOMING COUNTY	0	0.00%	0.00%	23	0.21%
YATES COUNTY	0	0.00%	0.00%	25	0.23%
Grand Total	648		5.89%	11,000	

Top 10 Local Titles	Appointments During September 2025	Cumulative Appointments as of September 30, 2025	
		#	%
Caseworkers (HELP Program)	Monroe County	241	2.19%
Examiners (HELP Program)	Monroe County	204	1.85%
Social Services Examiners I- HELP Program	Suffolk County	196	1.78%
Caseworker Trainees- HELP Program	Suffolk County	190	1.73%
Caseworkers (HELP Program)	Onondaga County	124	1.13%
Caseworkers (HELP Program)	Albany County	99	0.90%
Security Monitors (HELP Program)	Schenectady County	89	0.81%
Income Maintenance Workers (HELP Program)	Onondaga County	86	0.78%
Social Welfare Examiners (HELP Program)	Erie County	87	0.79%
Social Services Workers (HELP Program)	Niagara County	76	0.69%