

07/26/2017

New York Insurance Fund (NYSIF) Information Security Office has recently implemented **new email security enhancements**. Any email leaving NYSIF with any of the following information may be encrypted:

- A Social Security or Employer Tax ID number
- Medical information
- Credit Card information
- Agency financial information
- Non-public personal information

This change is in following with the New York State mandate, the Governor's Task Force on Information Resource Management Issues Technology Policy 96-12, which places responsibility for ensuring appropriate use of email systems, and setting policies that reduce legal and other potential risks on each agency.

To Send, View, and Reply to encrypted messages

A message that is encrypted by Office 365 Message Encryption is delivered to a recipient's inbox just like any other email message, but it contains an HTML file attachment. After opening the attachment, the recipient can sign in or use a one-time passcode to view the message on the Office 365 Message Encryption portal. The email includes instructions for viewing the encrypted message, as in the following example (the attachment has a red box around it in the below example screenshot):



1. Select Use a one-time passcode

Encrypted m	essage			
From serenafranco@e	ontoso-pharma.com			
To drtoniramos@h	otmail.com			
To view the messa passcode.	e, sign in with a Microsoft acc	ount, your work or sc	hool account, or use a one	-time
Sign in				
(➔) Use a one-tim	e passcode			
🔒 Message encrypti	on by Microsoft Office 365			
tontos				

- 2. The passcode is sent to you in an email message. Get the passcode, enter it, and then click **CONTINUE**.
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- 3. You can now view your message.

NOTE: Each passcode expires after 15 minutes. If that happens, or if you cannot open the message for any reason, start over by opening the attachment again and following the steps.