

# WCB IAIABC eClaims Reporting Enhancements

## WCB eClaims Employer's Knowledge Date (NYSIF)

A new field was added to the **Lost Time** (page) in the **Injury/Illness** (component) of ARS. The additional date field; **"Date Employer Had Knowledge of the Date of Disability"**, is required when sending a FROI (formerly C-2) if; **Notice of Injury Date (C-2 Detail1** page) and **1<sup>st</sup> Full Shift/Day Missed (Lost Time** page) are entered.

**1\_ Date Employer Had Knowledge of Date of Disability** should be interpreted as; when did, the employer become aware that the injured workers **lost time** was due to his injury/illness. This date can be equal to or greater than the **Notice of Injury Date** under the label; **Notice of Injury to "Employer"**, on the **C-2 Detail1** (page).

The screenshot displays the WCB eClaims system interface. On the left is a 'Menu' sidebar with a search box and a tree view containing categories like 'My Favorites', 'System Announcement', 'Workforce Monitoring', 'Health and Safety', 'Injury Illness', 'Worklist', 'Reporting Tools', and 'User Info'. The 'Injury Illness' category is expanded, showing sub-items like 'Injury Illness History', 'Claims Management', 'Receive ARS Broadcast System', 'Personal Information', 'PESH History', 'ARS Reports', 'ARS Setup', and 'Location Related'. The main content area is titled 'Lost Time Information' and includes tabs for 'Summary', 'Description', 'Detail', 'C-2 Detail1', 'C-2 Detail2', 'Medical', and 'Lost Time'. The 'Lost Time' tab is active. Below the tabs is a 'View All' link and a 'First 1 of 1 Last' indicator. The 'Employee - Incident Information' section shows fields for 'EmpID: 999999998', 'SUPERVISOR,SALLY', 'Empl Rcd: 0', 'Date of Birth', 'Date of Death', 'Gender: F', 'Incident Number: 00000000', 'Incident Date: 08/01/2017', and 'Incident Type: Incident'. The 'Work Status' section contains a question 'Did the employee stop work because of his/her injury?' with 'Yes' selected, and fields for 'Last Day Worked' (08/03/2017) and '1st Full Shift/Day Missed' (08/03/2017). Below this is another question 'Employee lost more than or is anticipated to lose more than one week of work' with 'No' selected. The 'Disability Knowledge Date' section features the 'Date Employer Had Knowledge of Date of Disability' field, which is highlighted in pink and has a red arrow pointing to it. A 'Legend' section below explains that this date may be equal to or different than the 'Notice of Injury Date' and should be interpreted as when the employer became aware of the injury. The 'Work Return Status' section has a question 'Has the employee returned to work?' with 'No' selected. At the bottom, there are fields for 'Date of Hire' (10/16/2006) and 'Date Employer Removed Employee From Payroll'. The 'SIF Claims' section has a 'Find | View All' link and a 'First 1 of 1 Last' indicator, with fields for 'Claim Number', 'Form Name', and 'Form Rcd Date'. The 'Work Restrictions' section has a 'Find | View All' link and a 'First 1 of 1 Last' indicator, with a search box and 'From/To Date' fields.

## Medical Information Edits (NYSIF)

In the **Call Center** component on the **Medical** (page) we removed the redundancy of having more than one **Medical Treatment** selection by removing the **First Medical Treatment**.

The screenshot shows the 'Medical' tab selected in the top navigation bar. The 'Medical Details' section displays employee information: Employee ID 999999998, Supervisor SALLY S, Empl Rcd 0, Date of Birth, Date of Death, Gender, Incident Number 00000000, Incident Date 08/01/2017, and Incident Type Incident. The 'Treatment Required?' section has 'Medical' selected. The 'Initial Treatment' dropdown is open, showing options: Clinic/Hospital/Urgent Care, Doctor Office, Emergency Care, Hospital Stay over 24 Hours, On Site, and Unknown. The 'First Medical Treatment' section is also visible.

Instead; **Initial Treatment** under **Treatment Required?** on the **Medical** (page) will be required if **Medical** is selected.

The screenshot shows the 'Medical' tab selected in the top navigation bar. The 'Medical Details' section displays employee information: Employee ID 999, Empl Rcd 999, Date of Birth, Date of Death, Gender, Incident Number 00000000, Incident Date 09/18/2017, and Incident Type Incident. The 'Treatment Required?' section has 'Medical' selected. The 'Initial Treatment' dropdown is open, showing options: Minor on-site remedies by employer medical staff, Minor clinic/hospital medical remedies and diagnostic testing or Doctor Office, Emergency Eval, diagnostic testing and medical procedures, Hospitalization more than 24 hours, and Future major medical/lost time anticipated (i.e. hernia case). The 'Employee Treated By' section is also visible.

**Note:** **Doctor Office** has been incorporated in the selections under the **Initial Treatment** drop down.

## Medical Information Edits - (cont.)

We relaxed the edits for sending **First Medical Treatment** information captured on the **Medical** (page) under the **Employee Treated By**; Name and/or Location.

If the treating Name and/or Location are **unknown** the preference is to have nothing in these fields at all as opposed to filler data which might have historically been provided (Ex. entering a **Treated By**: Name of "Unknown, -").

The screenshot shows a web application interface for medical information. On the left is a 'Menu' sidebar with a search box and a tree view containing categories like 'My Favorites', 'System Announcement', 'Workforce Monitoring', 'Health and Safety', 'Call Center', 'Incident Data', 'Injury Illness', 'Injury Illness History', 'Claims Management', 'Receive ARS Broadcast System', 'Personal Information', 'PESH History', 'ARS Reports', 'ARS Setup', 'Location Related', 'Worklist', 'Reporting Tools', 'User Info', 'PeopleTools', and 'Change My Password'. The main content area has tabs for 'People', 'Injured', 'Location', 'Injury Event', 'Injury Detail', and 'Medical'. The 'Medical' tab is active, showing 'Medical Details' with 'View All', 'First', '1 of 1', and 'Last' options. The form includes sections for 'Employee - Incident Information' (with fields for EmplID, Date of Birth, Date of Death, Gender, Incident Number, Incident Date, and Incident Type), 'Treatment Required?' (with radio buttons for Medical, Unknown, and None, and a checkbox for 'Still in Hospital'), and 'First Medical Treatment' (with a 'Date of Treatment' field, 'Employee Treated By:' section with 'Name' and 'Location' dropdowns, and an 'Update/View Location Address' link). A yellow legend box at the bottom states: '1 - If the treating Name and/or Location are "unknown", the preference is to have nothing in these fields at all as opposed to filler data which might have historically been provided (Ex. Entering A Doctor's Name as "Unknown,-").' Navigation buttons for 'Save', 'Previous tab', 'Next tab', 'Add', and 'Update/Display' are at the bottom, along with a breadcrumb trail: 'Incident | Incident Detail | People | Injured | Location | Injury Event | Injury Detail | Medical | Close'.

This screenshot shows the same 'First Medical Treatment' form as above, but with data entered. The 'Date of Treatment' field contains '07/21/2017'. The 'Employee Treated By:' section has 'Name' set to 'Unknown' (with a red 'X' over the text) and 'Location' set to 'Circle Urgent Care - STATEN ISLAND, 10314'. The legend box and navigation elements are identical to the previous screenshot.

**Note:** The same applies to; **Date of Treatment**, if the date is unknown please leave the field blank.

## Multiple Injured Reporting (DCS/NYSIF)

The Multiple Injured functionality for reporting more than one injured person on an incident number has been removed.

Therefore, if an injury/illness involves multiple people, each person will be reported separately and receive their own incident number. Furthermore, we have added edits on the **People** (page) in the Call Center component of ARS to prevent adding additional "injured" people to an incident number.

**\*Role:** In cases where the accident/illness is being reported by a **Witness** you will be able to add an additional row for the **Injured** employee and as many additional witness's information as need by clicking the plus sign (+).

The screenshot shows the NYBEAS HR DEV web application interface. The main content area is titled "People" and displays "Incident Information" for Incident Number 00000000, dated 07/31/2017. Below this, a table lists "People Connected to this Incident" with 3 rows. The first row is for "WINSTON, SALLY" (Non-EmpID: 00000008) with a role of "Witness and Reporting". The second row is for "SUPERVISOR, SALLY" (EmpID: 00000088) with a role of "Witness". The third row is for "SAMPLE, SALLY" (EmpID: 00000099) with a role of "Injured". A "Witnesses" section is also visible, containing a "Confirmation" dropdown and a "Comment" text area. At the bottom of the form, there are buttons for "Save", "Previous tab", "Next tab", "Add", and "Update/Display".

**Note:** In Multiple Injured cases where the FROI (formerly C-2) has not been submitted by the HBA/PA prior to these enhancements, the FROI can still be sent.