

FAQs: NYPERL Contract Expiration

Q: Who do I call with questions on my existing NYPERL coverage?

A: If you have questions regarding existing NYPERL coverage, please call MedAmerica at 1-866-474-5824.

Q: Will employees hired after May 1, 2016 have an opportunity to enroll in a group long term care program?

A: The Department of Civil Service (DCS) issued a Request for Proposals (RFP) for NYPERL on February 19, 2016, but no vendors submitted a proposal. If a contract is secured in the future, we will be sure to notify all eligible employees and retirees. However, this is unlikely given the current state of the group long term care insurance market.

Q: I'm still interested in obtaining private long term care insurance. What are my options?

A: If you have a residence in New York State, you can contact the New York State Partnership for Long Term Care (NYSPLTC), which is a unique Department of Health program combining private long term care insurance and Medicaid Extended Coverage (MEC). NYSPLTC helps New Yorkers financially prepare for the possibility of needing nursing home care, home care, or assisted living services someday. If you would like more information on NYSPLTC please contact the Partnership office at 866-950-7526 or by email at nypltc@health.ny.gov. Additional information can also be found on their website at <http://www.nyspltc.org/>.

If you live in another state, we recommend contacting your state's Insurance Department for long term care options available in your state.

Q: What will happen to those enrollees who purchased NYPERL coverage with MedAmerica?

A: MedAmerica will continue to honor all existing NYPERL coverage. It is important for current enrollees to continue paying their premiums in order to keep their coverage in effect.