



What Is Happening?

On Wednesday, December 1, 2021, the Office of Information Technology Services (ITS) will upgrade the security protocols that protect NYS government websites. This will provide the security necessary to prevent the interception of data over the web.

After that date, only those web browsers using the most current browser security will be able to access content on ITS-managed, NYS government websites.

Why Is This Necessary?

The upgrade is necessary to provide the highest level of security for NYS websites and applications hosted in the Excelsior Cloud.

Who Will Be Impacted?

The majority of visitors to NYS websites are already using compliant web browsers. Based on a review of current web traffic, we anticipate that fewer than 1.3% of all NYS website visitors will be affected.

Visitors will receive a message indicating a connection error. User experience will vary depending on browser.

Enabled Web Browsers:

The following popular web browsers are among many capable of supporting up-to-date security protocols:

- **Microsoft Internet Explorer 11**
- **Microsoft Edge 12** or higher
- **Google Chrome 30** or higher
- **Mozilla Firefox 27** or higher
- **Opera 17** or higher
- **Apple Safari 7** or higher

Browser Compatibility Confirmation:

Check to see if your current browser supports the most current browser security at: <https://encryption.ny.gov>