

**New York State Department of Civil Service**  
DIVISION OF CLASSIFICATION & COMPENSATION

Classification Standard

**Occ. Code 6410210**

<b>Food Inspector 1, Grade 18</b>	<b>6410210</b>
<b>Food Inspector 2, Grade 23</b>	<b>6410225</b>
<b>Food Inspector 3, Grade 27</b>	<b>6410235</b>

Brief Description of Class Series

Food Inspectors conduct or supervise food safety inspections of food establishments to ensure sanitary, wholesome, and pure food in accordance with applicable laws and regulations. They prevent fraud, adulteration and misrepresentation in the processing, packaging, storage, distribution, and sale of food and food products by educating food establishment operators on applicable laws and regulations; sampling food products to verify food safety controls, product labeling, and contents; and issuing written notices, letters, and reports citing food establishment violations and enforcement actions.

Distinguishing Characteristics

*Food Inspector 1:* full performance level; independently conducts food establishment inspections in an assigned geographic region.

*Food Inspector 2:* first supervisory level; supervises six to eight Food Inspectors 1 in an assigned geographic area; schedules, assigns, reviews, and observes the work of Food Inspectors 1.

*Food Inspector 3:* second supervisory level; plans and administers an entire food safety and inspection program for an assigned geographic area.

Related Classes

Dairy Products Specialists perform or supervise on-site sanitary inspections and investigations of dairy products, producers, laboratories, processors and handlers to ensure that clean and wholesome products are produced and sold in a sanitary manner without deceptive practices.

Farm Products Grading Inspectors perform or supervise the inspection, grading, and certification of farm products such as fruits and vegetables, poultry, and eggs.

Sanitarians perform or supervise facility inspections and investigations relating to environmental health, sanitation, and safety. State and local health departments inspect and regulate places where food is consumed on the premises or sold ready-to-eat for off-premises consumption.

### Illustrative Tasks

#### *Food Inspector 1*

Travels within a specified region within New York State and inspects food production, processing, storage, distribution operations and retail food establishments for food product safety, sanitation, labeling, and packaging.

Documents the conditions under which food products are processed, packed, stored, distributed, and sold at retail.

Documents observed violations of the physical plant, food processing equipment and procedures, raw materials, ingredients storage and handling, employee health and hygiene, water supply, waste disposal, food product storage, and distribution areas.

Evaluates food establishments using Hazard Analysis Critical Control Points (HACCP) standards to document food safety control system deficiencies to prevent food spoilage, cross-contamination, and risk to human health.

Performs field testing on food products; collects samples to submit for further laboratory analysis; and isolates food products for seizure or disposal when the products do not meet expected safety or quality standards.

Writes inspection reports and communicates food safety and inspection program requirements, violations, and required corrective actions to regulated food establishments.

Participates in educational sessions for operators of establishments (including donated food recipient agencies) found in repeated violation of sanitation standards.

Conducts follow-up inspections of food establishments cited for violations.

May travel for regulatory credentialing training and seminars.

May conduct inspections that require auditing of plant production records for compliance with rules and regulations.

May investigate consumer complaints, food borne illnesses, and other incidents potentially affecting food quality and health and safety of the public.

May conduct sanitary and economic inspections and investigations of medicated feed mills, grain elevators, bakeries, beverage plants, shellfish dealers and processors and egg products plants.

May testify in court or at administrative hearings to provide evidence of food safety and inspection violations.

### *Food Inspector 2*

May perform all of the same duties and functions as Food Inspector 1.

Authorizes food seizures; monitors all activities in their designated area to determine the scope of a food safety violation including the traceback of foods to its source; and confers with food establishments that frequently violate food safety and inspection laws and regulations.

Serves as a zone supervisor and acts as a liaison between the region office and field inspection personnel.

Selects food establishments for Food Security Vulnerability Assessments; assigns Food Inspectors 1 to document the risk of food tampering or bioterrorism; and applies agency protocols to manage bio-terrorism programs within an assigned region.

Conducts periodic audits of Food Inspectors 1 as a Food and Drug Administration (FDA) certified auditor.

Assigns work, evaluates performance, counsels staff, approves time off, trains staff, and conducts interviews.

May audit food establishment HACCP plans and serve as a certified trainer for HACCP training classes attended by Food Inspectors and industry representatives.

May serve as a Retail Food Specialist and educate grocery stores and supermarkets to correct frequent violations cited during food inspections.

May develop and approve retail food store operator continuing education courses on food safety for food handlers and audit courses to ensure all required elements are included and an appropriate course is delivered.

May be assigned Statewide responsibility to administer food safety and inspection programs.

### *Food Inspector 3*

May perform all of the same duties and functions as lower-level Food Inspectors.

Plans and directs food safety and inspection programs for an assigned geographic area.

- Establishes and reviews food safety and inspection program schedules and reassigns personnel to meet program requirements.
- Plans and schedules regional training and instruction conducted by Food Inspectors 2.
- Supervises Food Security Vulnerability Assessments to minimize the risk of food tampering or bio-terrorism.
- Approves or directs Food Inspector seizure of adulterated or recalled food to ensure it is not sold, has a condition on its sale, or is destroyed.
- Develops food safety and inspection program procedures and reporting systems in conjunction with Division management.
- Reviews and approves field activity reports and evaluates program effectiveness.

Administers food safety and inspection program enforcement and regulatory procedures for an assigned geographic area.

- Provides direction to Food Inspectors 2 to respond to industry inquiries on issues of enforcement, procedures, or interpretation of agency policies and procedures.
- Corresponds with industry and regulatory agencies about enforcement actions taken by Food Inspectors.
- Reviews formal appeals from food establishments disputing food safety and inspection program enforcement actions.
- Develops and approves training programs to improve food establishment compliance with food safety and inspection laws and regulations.

Reviews and approves food establishment press releases to notify the media, government officials, and the public regarding product recalls and adulterated food in conjunction with Division and Department management.

Represents the Department as liaison to industry and maintains close working relationships with officials from federal, State, and local governments.

Collaborates with federal, State, and local governments to eliminate duplicate inspections and share information on agency programs to promote inter-agency cooperation.

Performs the full range of administrative supervisory responsibilities.

May be assigned Statewide responsibility to administer food safety and inspection programs, in addition to supervising a regional food safety and inspection program.

### Minimum Qualifications

#### *Food Inspector 1*

Open Competitive: 120 semester credit hours which MUST include 24 credit hours in: chemistry, microbiology, food quality control, epidemiology, entomology, food technology, food science, food processing technology, food sanitation, dairy science, biology, environmental sanitation, environmental health, human physiology, genetics, animal science, nutrition/dietetics, or medical sciences;

AND two years of experience\* where your primary responsibility involves the application of scientific techniques in the areas of environmental health protection and sanitation of food establishments or quality control of food products at a wholesale food manufacturing facility.

#### *Food Inspector 2*

Promotion: one year of permanent service as a Food Inspector 1.

#### *Food Inspector 3*

Promotion: one year of permanent service as a Food Inspector 2.

\*Substitutions: a master's degree in a related field can substitute for five years of experience; and a doctorate in a related field can substitute for six years of experience.

### Attachment

**Note:** Classification Standards illustrate the nature, extent and scope of duties and responsibilities of the classes they describe. Standards cannot and do not include all of the work that might be appropriately performed by a class. The minimum qualifications above are those that were required for appointment at the time the Classification Standard was written. Please contact the Division of Staffing Services for current information on minimum qualification requirements for appointment or examination.

Date: 12/2025

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## **Parenthetic Attachment**

### *Food Inspector 1 (Compliance)*

Food Inspectors 1 (Compliance) are responsible for addressing public complaints made to the Department concerning the sanitary conditions of food establishments and food safety issues for halal and kosher foods. They administer the registration of halal and kosher food establishments and take appropriate enforcement action as necessary. The positions do not supervise State employees, but oversee non-State certified halal and kosher food inspectors. They are in the non-competitive jurisdictional class.

Duties include: serve as the primary contact for consumer questions and complaints about halal and/or kosher food products and certifications; investigate and resolve concerns related to halal and/or kosher certification and compliance, ensuring consumer safety and trust; recommend administrative action against non-compliant establishments and certifiers for further administrative action, including but not limited to the assessment of penalties; act as the main liaison between halal and/or kosher food establishments, certifiers, and the Department; assist establishments and certifiers with registration processes and compliance documentation; manage the Halal and/or Kosher Food Registration program, ensuring accurate and timely registration of participating entities, maintaining a comprehensive database of registered halal and/or kosher food establishments and certifying bodies; foster relationships with halal and/or kosher community organizations and stakeholders to remain informed on pertinent issues and consumer needs; create educational materials and outreach programs to inform the public of the availability of information that can be found on the Department's registry; and serve as main office contact for complaints regarding AGM's food safety and inspection program.

### Minimum Qualifications

#### *Food Inspector 1 (Compliance)*

Six years of experience in one or more of the following areas:

- Developing public awareness or consumer education programs relating to the sanitary conditions of food establishments and food safety issues, Halal Food Registration or Kosher Food Registration including, but not limited to, presentations to consumers, consumer advocates, regulatory agency personnel, or food industry representatives;
- Conducting investigations involving the sanitary conditions of food establishments and food safety issues, Halal Food Registration or Kosher Food Registration.

- Analyzing and/or researching information or data related to the sanitary conditions of food establishments and food safety issues, Halal Food Registration or Kosher Food Registration.
- Investigating customer inquiries and complaints as a customer service representative or responding to customer inquiries in a call center environment.

Substitutions: an associate degree may substitute for two years of experience; a bachelor's degree may substitute for four years of experience; a master's degree may substitute for one additional year of experience.